Module 15 of the EVV Tool Kit is available on the HHSC EVV website. This module includes steps program providers can take before and after submitting an EVV claim. This will help providers avoid receiving a mismatch during the claims matching process.

Register for the September 23 live question and answer webinar: EVV Claims Process: Best Practices. Attendees can email questions ahead of time to be asked during the webinar. Include in the subject line of the email “Webinar Question.”

View all the questions and answers from the webinars in the Frequently Asked Questions posted on the HHSC EVV website.

For questions contact electronic_visit_verification@hhsc.state.tx.us.