Provider Management and Enrollment System (PMES) Suspended Until Further Notice

Information Posted October 28, 2019

Background

The Provider Management and Enrollment System (PMES) implementation project is part of a larger modernization effort to replace legacy technology systems.

In March 2019, HHSC executed a contract with a vendor to procure a system that would streamline processes for providers applying for and managing their enrollment with Texas Medicaid and other HHSC programs.

In August 2019, after several in-depth work sessions revealed gaps in the new system’s functionality, HHSC placed a 90-day suspension on the project to evaluate the vendor’s capability to deliver on PMES project goals.

Update

HHSC has decided to continue the PMES Implementation project suspension until further notice.

Questions

Email IT_MCS_PMES_Implementation@hhsc.state.tx.us.