EVV Portal Enhancements Available
November 22, 2019

Information posted November 20, 2019

Texas Medicaid & Healthcare Partnership (TMHP) and the Health and Human Services Commission are making updates to the Electronic Visit Verification (EVV) Portal based on stakeholder feedback.

Enhancements to the EVV Portal search tabs will be available November 22, 2019. These changes will improve search capabilities and allow users to find EVV visit transactions and claims data more quickly and more efficiently. The following is a detailed list of the updates:

“Accepted Visit Search” Tab

- A new search result column will be added: “Aggregator Received Date.” This provides the date and time the EVV visit transaction was received by the EVV Aggregator.

“Visit History Search” Tab

- The tab name will change from “History/Rejected Visit Search” to “Visit History Search.”
- A new search criteria checkbox will be added: “Check to Show Latest Visit Status Only.” Selecting this checkbox will display only the latest EVV visit transaction based on the search criteria.
- The following search results columns will be added:
  - Healthcare Common Procedure Coding System (HCPCS)
  - Modifier(s)
  - Aggregator Received Date
- The search results column order will change. The search results will be sorted to show the most recent visit (based on Aggregator Received Date) at the top.
“EVV Claim Search” Tab

- The tab name will change from EVV “Claim to Visit Search” to “EVV Claim Search.”

- All EVV claim match result codes (EVV01-EVV07) will now display when searching for a range of dates of service. Claims with EVV claim mismatch result codes EVV02 through EVV06 will not have a Visit ID in the search results because the EVV Aggregator was unable to match those claims to a visit.

- The following search criteria fields will be added:
  - Claim Date of Service Range
  - EVV Match Code (This field will allow users to search for a single EVV claim match result code or multiple EVV claim match result codes.)
  - HCPCS Code
  - Modifier

- The following search criteria fields will be removed:
  - Taxpayer Identification Number (TIN)
  - Vendor Name
  - Visit Begin Date
  - Visit End Date
  - Visit ID

- The following search result columns will be added:
  - HCPCS
  - Modifier(s)
  - National Provider Identifier/Atypical Provider Identifier (NPI/API)

- The search results column order will change.

- Instructions for the Claim Identifier and Visit ID will be added to help users better understand these fields.

On the revised search tabs, the Export Data to Excel function will be updated to reflect the changes to the EVV Portal.
To view a demo of the EVV Portal enhancements, attend the “EVV Portal Enhancements” live Q&A webinar on November 22, 2019. Register here.

TMHP EVV Portal training materials are being updated to reflect the EVV Portal enhancements, and a notification will be posted when the updated materials are available.

Check the EVV webpage on the TMHP website regularly for updated EVV news and training information.

For more information, call the TMHP Contact Center at 800-925-9126.