

Important Address Information Needed for Contracted Provider Groups

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Note: *Texas Medicaid managed care organizations (MCOs) must provide all medically necessary, Medicaid-covered services to eligible clients. Administrative procedures such as prior authorization, pre-certification, referrals, and claims/encounter data filing may differ from traditional Medicaid (fee-for-service) and from MCO to MCO. Providers should contact the client's specific MCO for details.*

Contracted provider groups, independent physician groups, and physician management companies that have a hospital-based practice location must ensure that the organization's contact information is listed as the accounting or mailing address rather than the hospital's information. Providers can check this information in Provider Information Management System (PIMS).

Having the organization's contact information listed as the accounting or mailing address will ensure that all applicable communications, such as requests for records or other time-sensitive notices, are sent to the provider group rather than the hospital utilizing the contracted provider services.

For more information, call the TMHP Contact Center at 800-925-9126.