

How to Find the Installed Version of Internet Explorer, Chrome, and Firefox

Beginning October 31, 2014, the following browser versions can be used to access the online Provider Enrollment on the Portal (PEP) application:

- Internet Explorer™ (IE) versions 8 through 11
- Google Chrome™ version 38
- Mozilla Firefox™ version 33

See the instructions below to determine which version of IE, Chrome, or Firefox is installed on your computer.

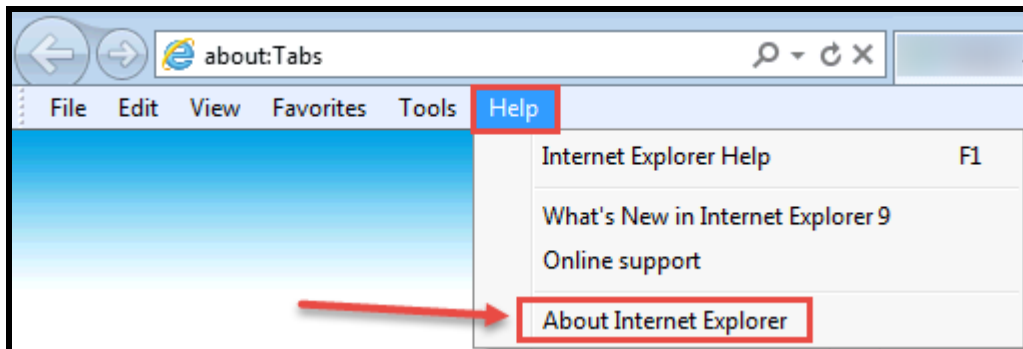
Microsoft Internet Explorer users

To view the [About page](#) in Internet Explorer:

1. On the menu bar, click **Help**

TIP: If the “File, Edit, View” menu is not available at the top of the screen, press the Alt key.

2. Choose **About Internet Explorer**.



3. The **About Internet Explorer** page will appear. View the version number, as shown below.



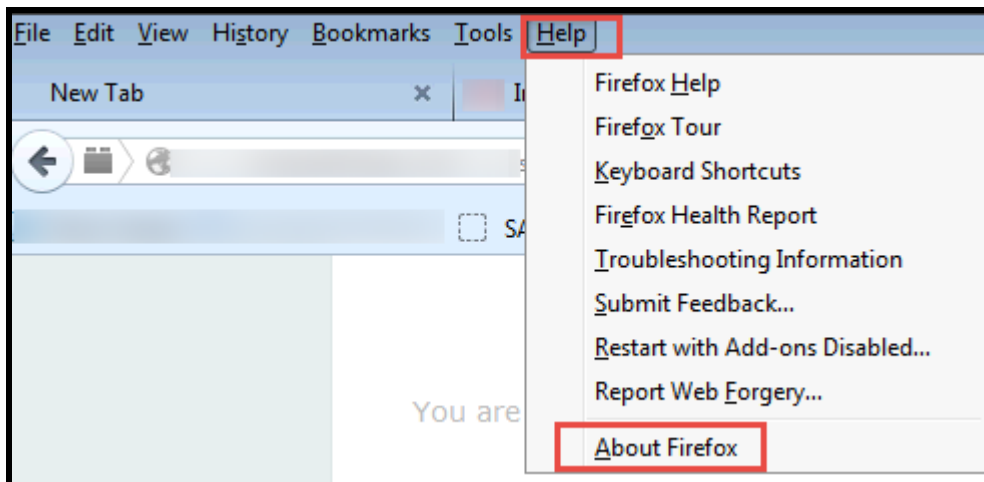
Mozilla Firefox users

To view the [About page](#) in Mozilla Firefox:

1. On the menu bar, click **Help**.

TIP: If the “File, Edit View” menu is not available at the top of the screen, press the [Alt key](#).

2. Choose **About Firefox**.



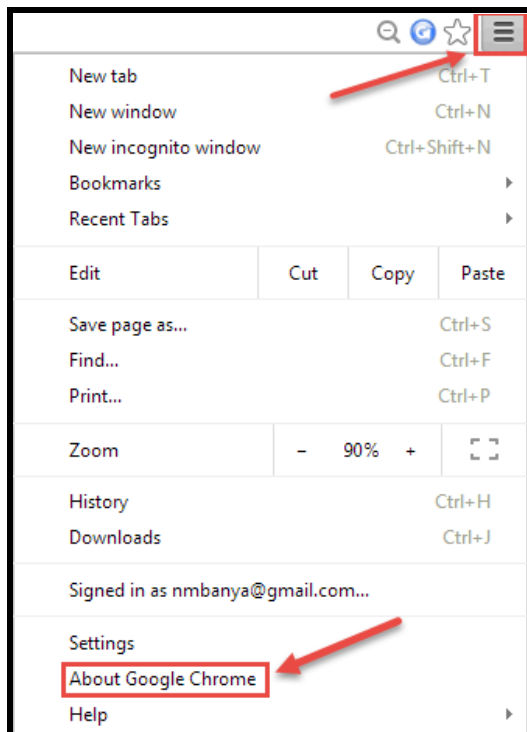
3. The Mozilla **About Firefox** page will appear. View the version number, as shown below.



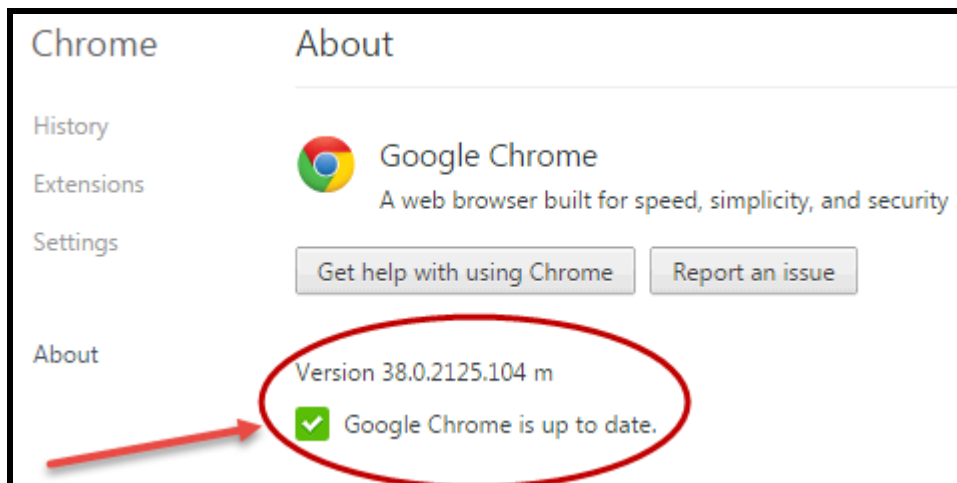
Google Chrome users

To view the **About page** in Google Chrome:

1. Click the Wrench icon near the top right of the Chrome window (just below the X button that closes the window).
2. Choose **About Google Chrome**.



3. The **About Google Chrome** page will appear. View the version number as shown below.



Note: Google Chrome will also indicate if the installed version is up to date.