Long Term Care Nursing Facility
PASRR/NFSS
Webinar Questions and Answers (Q&A)
June 14 and June 20, 2018

This document has been published as part of the
TMHP CHIP Provider Enrollment on the Portal Webinar.
All questions and answers detailed in this document are accurate
as of the publication date.
Q) **Will this webinar be available after the presentation?**

A) Recordings of the webinar will be posted to the Learning Management System (LMS) and TMHP.com soon. TMHP will send out a provider notification when it is available.

Q) **A resident who has a diagnosis of schizophrenia came in on Medicare. We had a Change of Ownership (CHOW) and had to do PL1s on all residents, with him having a “yes” for Mental Illness (MI). He’s still on Medicare. When will the PE by the LA be done? This resident is still showing in the portal as “Pending PE”**

A) The timeframe for the Local Authority (LA) to complete the PASRR Evaluation (PE) is dependent on the type of PASRR Level 1 (PL1) admission. For example, if the individual’s PL1 was submitted as an Exempted Admission, then the alert would not go to the LA until day 30. Check your Admission type to determine whether a call to the responsible LA is needed.

Q) **A Referring Entity (RE) later created a PASRR thereby inactivating my PASRR. The resident is still in my NF but the system would not let me reinstate his PASRR because the RE’s PASRR is later than mine. How do I resolve this issue?**

A) Because other factors may affect a situation such as this, you should email the HHSC PASRR Unit at PASRR.Support@hhsc.state.tx.us for assistance. You can also reach them by calling 1-855-435-7180.

Q) **What do we do if the RE refuses to send a PL1?**

A) If the RE refuses to do the PL1, you can speak to the PASRR unit about it. Depending on the type of Admission, you may need to do the PL1 yourself (unless it is a Positive Preadmission, in which case the NF is unable to submit it and must seek assistance from the LA).

Q) **We had a positive PL1 but a negative PE for a current resident. We cannot certify the resident is in the NF. We spoke with TMHP, Simple LTC, and the PASRR hotline. We were told that there is nothing else we need to do due to the negative PE. Is this correct?**

A) Yes. You indicated that you had contacted the PASRR hotline. When attempting to resolve issues like this one, providers should always follow the direction they receive from the HHSC PASRR Unit.

Q) **We have a resident that has lived in our facility for 2 years. This resident went to the ER. The provider there diagnosed the resident as bipolar. How do we change a Negative PL1 to a Positive PL1? Are we still able to submit Form 1013?**

A) The process involving Form 1013 is an established state process and is handled through the PASRR unit. They can be reached at 1-855-435-7180 or by email at PASRR.Support@hhsc.state.tx.us if you have questions about this process.

Q) **Does the NF need to certify (PL1 or PE), or in the portal in general, if a resident is admitted/readmitted from a psychiatric hospital?**

A) This question falls under the umbrella of policy. Direct this question to policy at 1-855-435-7180 or by email at PASRR.Support@hhsc.state.tx.us if you have questions about this process.
Q) My facility has its own quarterly care plan meeting policy and schedule. I am having an issue with the LA wanting us to go against our schedule to follow theirs. What should I do about that?

A) This question falls under the umbrella of policy. Direct this question to policy at 1-855-435-7180 or by email at PASRR.Support@hhsc.state.tx.us if you have questions about this process.

Q) A resident is admitted with negative PASRR. Upon assessment, we noticed one of the diagnoses will make them a positive PASRR. Do we submit it as a negative PASRR or change it to a positive PASRR?

A) This question falls under the umbrella of policy. Direct this question to policy at 1-855-435-7180 or by email at PASRR.Support@hhsc.state.tx.us if you have questions about this process.

Q) When a Pending Denial Status states that there is no Daily Care Service, is this asking for the 3618/3619 Form?

A) If you are referring to when an NFSS PTID is in “Provider Action Required” because there is no Daily Care Service Authorization for the submitted contract number as of the Date of Assessment, then yes. If no Service authorization is present, you will need to either correct the Date of Assessment or submit the needed 3618 form and/or MDS assessment. For more information regarding your issue, contact Provider Claims Services at 512-438-2200, Option 1.

Q) A Medicare patient is admitted with a positive PASRR. The initial IDT the patient declines service. Is a follow up IDT needed?

A) This question falls under the umbrella of policy. Direct this question to policy at 1-855-435-7180 or by email at PASRR.Support@hhsc.state.tx.us if you have questions about this process.

Q) Does the NF need to put in an IDT meeting for every care plan meeting?

A) This question falls under the umbrella of policy. Direct this question to policy at 1-855-435-7180 or by email at PASRR.Support@hhsc.state.tx.us if you have questions about this process.

Q) Do we select the initial IDT every time we upload the annual IDT?

A) This question falls under the umbrella of policy. Please direct this question to policy at 1-855-435-7180 or by email at PASRR.Support@hhsc.state.tx.us if you have questions about this process.

Q) If I submit a new PASRR with a later date, will we be able to be paid during the period he was with us before the inactivation?

A) Payment for Daily Care services is dependent upon many factors, including presence of a valid service authorization and RUG levels for the dates in question. If all of the necessary items are present, then inactivation of a PL1 (by replacement with a current one) should not affect payment of past dates.