

Electronic Visit Verification (EVV) Proprietary Systems

An EVV proprietary system is an HHSC-approved EVV system that a program provider or financial management services agency (FMSA) may opt to use, instead of an EVV vendor system from the state vendor pool, that:

- ✓ Is purchased or developed by the program provider or FMSA
- ✓ Is used to exchange EVV information with the EVV Aggregator
- ✓ Complies with the requirements of Texas Government Code §531.024172
- ✓ Complies with all HHSC EVV standards, rules and reporting requirements

What is a Proprietary System Operator (PSO)?

An EVV PSO is a program provider or FMSA that selects to use an EVV system to meet HHSC EVV requirements and completes the [EVV Proprietary System Request Form](#) to initiate the proprietary system onboarding process.



What Do I Need to Know About Proprietary Systems?

Before seeking HHSC approval to use an EVV proprietary system, consider the following information.

All EVV proprietary systems must meet the requirements as listed in the [HHSC Electronic Visit Verification Proprietary Systems Policy](#) and must follow all HHSC EVV policy requirements.

Program providers or FMSAs will be responsible for their EVV proprietary system meeting all provisions of state and federal laws, rules, regulations, policies, and guidelines, including the requirements of [Section 531.024172\(g\) of the Texas Government Code](#) and all other EVV requirements.

The PSO is responsible for ensuring their EVV proprietary system complies with the [HHSC EVV Business Rules for Proprietary Systems](#).

How Do I Begin Onboarding With My EVV Proprietary System?

Program providers and FMSAs **may choose to seek HHSC approval to use an EVV proprietary system**. Submitting the EVV Proprietary System Request Form will initiate the planning phase of the PSO onboarding process.

Refer to the [EVV Proprietary System Operator Onboarding Process](#) for details about the PSO onboarding phases, steps and requirements.

Planning **1**

Development or Customization **2**

Readiness Review **3**

Readiness Determination **4**

Deployment **5**

Refer to the [HHSC EVV Proprietary Systems webpage](#) and the [TMHP Proprietary Systems webpage](#) for more information about EVV proprietary systems.



Visit the TMHP Website: TMHP.com



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