

## Preparing to Submit Electronic Visit Verification (EVV) Claims to Texas Medicaid & Healthcare Partnership (TMHP)

### For Managed Care Organization (MCO)-Only Enrolled Program Providers and Financial Management Services Agencies (FMSAs)

Program providers and FMSAs who submit their claims directly to an MCO should prepare to submit their managed care EVV claims to TMHP for informational EVV claims matching by July 1, 2020. EVV claim matching results are only received when managed care EVV claims are submitted to TMHP. Beginning October 1, 2020, **all** managed care EVV claims must be submitted to TMHP.

Information in this document applies to the following:

- Programs
  - STAR+PLUS
  - STAR+PLUS Medicare-Medicaid Plan (MMP)
  - STAR Kids
  - STAR Health
- Service Delivery Options
  - Consumer Directed Services (CDS)
  - Service Responsibility Option (SRO)

When a managed care EVV claim is submitted to TMHP during the practice period from July 1, 2020, through November 30, 2020, the EVV Aggregator will perform the claim matching process and return claim matching results to the EVV Portal. MCO-only enrolled program providers and FMSAs can view EVV claim match result codes on the EVV Portal that indicate if there was an EVV visit transaction to EVV claim match or mismatch. EVV claims will not be denied due to EVV claim mismatches during this time. Claim matching results are for informational purposes only during the practice period (informational match results). Visit the [21st Century Cures Act](#) webpage for dates and information on the milestones.

There are two options to submit EVV claims to TMHP: TexMedConnect or the Electronic Data Interchange (EDI).

Use the information below to learn more about each electronic claims submission option and how to begin the setup process.

	TexMedConnect	EDI
<b>What is it?</b>	Free, web-based claims submission tool provided by TMHP.	Electronic mailbox used by third-party claim submitters (clearinghouses/vendors/software) for electronic claims submission to TMHP.
<b>What do I need?</b>	<p>TMHP user account</p> <p>Click <a href="#">Activate my account</a> on the TMHP website to create a new account. Select your provider type, then enter required information.</p> <p>Refer to <a href="#">TMHP Portal Security Provider Training Manual</a> for additional instructions.</p>	<p>Submitter ID - unique, nine-digit number provided by TMHP.</p> <p>Receiver ID - one of three unique numbers assigned by TMHP associated with a specific TMHP claims system.</p> <p><b>Note:</b> <i>If you currently use a third-party claim submitter to submit claims, contact the third-party claim submitter to determine if a separate Submitter ID is required.</i></p>
<b>How do I get started?</b>	<p>MCO-only enrolled program providers need to request a PIN from TMHP to create an account. During the TMHP user account activation, you can click <a href="#">Do you need to request a PIN?</a></p> <p>Steps to complete this process are listed in Section 2.4 How to Request a PIN of the <a href="#">TMHP Portal Security Provider Training Manual</a>.</p> <p>Allow 7-10 business days to receive the PIN in the mail.</p> <p>Use the PIN to create an account, then you can start billing right away.</p>	<p>Call the TMHP EDI Help Desk at 888-863-3638, Option 4, to obtain a Submitter ID and the correct Receiver ID for the appropriate TMHP claims system.</p> <p>Allow up to 4 business days to receive the Submitter ID.</p>
<b>How can I get more information?</b>	<p><a href="#">TexMedConnect - Acute Care Manual</a></p> <p><a href="#">TexMedConnect - Long-Term Care User Guide</a></p> <p><a href="#">TexMedConnect - MCO-Only Enrolled Program Providers User Guide</a></p> <p><a href="#">TMHP Module 6: EVV Claims Submission and Billing</a></p>	<p><a href="#">TMHP EDI Home Page</a></p> <p><a href="#">Approved EDI Vendors</a></p> <p><a href="#">EVV Claims Submission - Submitter ID and Receiver ID Quick Reference Guide (QRG)</a></p> <p><a href="#">TMHP Module 6: EVV Claims Submission and Billing</a></p>