



Approved Electronic Visit Verification (EVV) Proprietary Systems

Updated: 5/15/2025

Email the Approved EVV Proprietary System Contact below to coordinate onboarding activities.

EVV Systems Approved for Use by a Program Provider or Financial Management Services Agency (FMSA)		Service Delivery Model		EVV Data Collection Method	Geo-Perimeter	Schedule Types	Visit Maintenance
EVV Propriety System and Contact Email Address	Approved for PS BR version	Agency Model	Consumer Directed Services	Landline Mobile Alt-Device	Radius	Daily Fixed Daily Variable Weekly Variable Alternate	Able to Import Legacy Visits
Arrow by AlayaCare System Name: Arrow by AlayaCare Contact Email: evv@alayacare.com	v3.1	Yes	No	Landline Mobile Alt-Device	1320 ft.	Daily Fixed Daily Variable Weekly Variable	Yes
Axxess Home Care System Name: Axxess Home Care Contact Email: EVVTeam@axxess.com	v3.0	Yes	No	Mobile	1320 ft.	Weekly Variable	No
CareSnap, Inc. System Name: CareSnap EVV Contact Email: evv@caresnap.com	v3.1	Yes	No	Mobile	1320 ft.	Daily Fixed Daily Variable	Yes
CompliaHealth System Name: ContinuumLink Contact Email: sterlak@compliahealth.com	v3.1	Yes	No	Mobile	1320 ft.	Daily Fixed Daily Variable Weekly Variable Alternate	No
CubHub System Name: CubHub Systems Inc. Contact Email: texasevv@cubhubsupport.zendesk.com	v3.1	Yes	No	Mobile Alt-Device	1320 ft.	Alternate	Yes
DataLogic / Vesta System Name: Vesta EVV Contact Email: info@vestaevv.com	v3.1	Yes	Yes	Landline Mobile Alt-Device	1320 ft.	Daily Fixed Daily Variable Weekly Variable Alternate	Yes
Direct Care Innovations System Name: DCI Contact Email: evvsupport@dcisoftware.com	v3.1	Yes	Yes	Landline Mobile Alt-Device	1320 ft.	Alternate	Yes



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Emcentrix System Name: Emcentrix Contact Email: evv@mypaperlessoffice.com	v3.1	Yes	Yes	Landline Mobile	1000 ft.	Daily Fixed Daily Variable Weekly Variable	No
Kantime System Name: KanTime (Home Health Care) Contact Email: kantimesupport@kanrad.com	v3.1	Yes	No	Landline Mobile Alt-Device	1320 ft.	Daily Fixed Daily Variable Weekly Variable Alternate	Yes
PediConnect System Name: PediConnect Contact Email: pediconnect@gmail.com	v3.1	Yes	No	Mobile	1320 ft.	Alternate	Yes
Valware, Inc. System Name: Medius EVV Contact Email: evv_pso@valware.com	v3.1	Yes	No	Landline Mobile Alt-Device	1320 ft.	Daily Fixed Daily Variable Weekly Variable Alternate	Yes

Legend

EVV Proprietary System: An HHSC-approved EVV system that a program provider or Financial Management Services Agency (FMSA) may opt to use instead of an EVV vendor system from the state vendor pool.

Approved for Proprietary System Business Rules Version: The version of the HHSC EVV Business Rules for Proprietary Systems that HHSC last used to validate the functionality of the Approved Proprietary System.

Agency Model: The Approved Proprietary System supports the agency service delivery model.

Consumer Directed Services: The Approved Proprietary System supports the Consumer Directed Services (CDS) delivery model.

Landline: The Approved Proprietary System uses a Member's home landline for clocking in and clocking out.

Mobile: The Approved Proprietary System uses a mobile application for clocking in and clocking out.

Alternative Device: The Approved Proprietary System uses an alternative device/method for clocking in and clocking out.

Geo-Perimeter Limit: The EVV allowed geo-perimeter is within 250-1320 feet (1/4 mile) of the member's home.

Daily Fixed: A Schedule Type feature in the Approved Proprietary System that a System User may choose to plan Member Service visits.

Daily Variable: A Schedule Type feature in the Approved Proprietary System that a System User may choose to plan Member Service visits.

Weekly Variable: A Schedule Type feature in the Approved Proprietary System that a System User may choose to plan Member Service visits.

Alternate: A Schedule Type feature defined by the PSO in the Approved Proprietary System that a System User may choose to plan Member Service visits.