

---

---

## Banner Messages for the 12-21-2020 and 12-25-2020 Reports

This file contains abbreviated messages meant to provide timely notifications that affect all provider groups (physicians, dentists, and so forth). Additional current and historic information affecting the Medicaid, Medicaid Managed Care, and Children with Special Health Care Needs (CSHCN) Services Program provider community may be found in the earlier postings of these files in the TMHP banner library at [www.tmhp.com](http://www.tmhp.com).

## Copyright Acknowledgments

Use of the AMA's copyrighted CPT® is allowed in this publication with the following disclosure:

“Current Procedural Terminology (CPT) is copyright 2018 American Medical Association. All rights reserved. No fee schedules, basic units, relative values, or related listings are included in CPT. The AMA assumes no other health insurance liability for the data contained herein. Applicable Federal Acquisition Regulation System/Defense Federal Acquisition Regulation Supplement (FARS/DFARS) apply.”

The American Dental Association requires the following copyright notice in all publications containing Current Dental Terminology (CDT) codes:

“*Current Dental Terminology* (including procedure codes, nomenclature, descriptors, and other data contained therein) is copyright © 2018 American Dental Association. All Rights Reserved. Applicable FARS/DFARS apply.”

Microsoft Corporation requires the following notice in publications containing trademarked product names:

“Microsoft® and Windows® are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.”

---

---

## Total Messages (42)

---

### 1 (12/25/20 through 01/01/21) \*\*\*\*\*Attention All Providers\*\*\*\*\*

Friday, January 1, 2021, is New Year's Day, a bank holiday. As a result, electronic funds transfer (EFT) payments may be delayed by one business day. Providers that receive EFT payments can expect funds by Monday, January 4, 2020.

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

### 2 (12/18/20 through 12/25/20) \*\*\*\*\*Attention All Providers\*\*\*\*\*

Friday, December 25, 2020, is Christmas Day, a bank holiday. As a result, electronic funds transfer (EFT) payments may be delayed by one business day. Providers that receive EFT payments can expect funds by Monday, December 28, 2020.

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

### 3 (12/11/20 through 01/01/21) \*\*\*\*\*Attention All Providers\*\*\*\*\*

On November 24, 2020, TMHP implemented updates to the 835 Explanation of Benefits (EOB) Crosswalk table.

Providers can access the crosswalk table under HIPAA Reference Codes in the Technical Information section on TMHP's Electronic Data Interchange (EDI) web page.

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**4 (12/11/20 through 01/01/21) \*\*\*\*\*Attention All Providers\*\*\*\*\***

On November 24, 2020, TMHP implemented updates to the Claim Status Inquiry Explanation of Pending Status Crosswalk table.

Providers can access the crosswalk table under HIPAA Reference Codes in the Technical Information section on TMHP's Electronic Data Interchange (EDI) web page.

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**5 (12/25/20 through 01/01/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Beginning January 1, 2021, for dates of service on or after January 1, 2021, a new type of bill (TOB), 087X, is available for opioid treatment program for institutional claims (UB04) submitted to Medicare. To avoid denial, institutional claims (UB04) submitted to Medicare should be submitted with the new TOB 087X.

For more information, call the TMHP Contact Center at 800-925-9126.

---

**6 (12/25/20 through 01/01/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Effective December 15, 2020, for dates of service on or after December 11, 2020, the reimbursement rates for COVID-19 vaccine administration procedure codes 0001A and 0002A have been updated.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**7 (12/25/20 through 01/22/21) \*\*\*\*\*Attention All Medicaid Providers \*\*\*\*\***

Effective January 15, 2021, the Online Fee Lookup will be updated to display the message "Payable at Contracted Rate," instead of "Not Payable," for certain searches for outpatient claims paid to providers who receive a contracted rate.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**8 (12/25/20 through 01/15/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Beginning February 4, 2021, Texas Medicaid will no longer subject Oseni, a combination of Thiazolidinediones (TZD) and Dipeptidyl Peptidase-4 inhibitor drug, to the TZD clinical prior authorization criteria.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**9 (12/25/20 through 01/01/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

On December 10, 2020, TMHP made improvements to the Electronic Visit Verification (EVV) Portal and updated the related training materials.

---

**10 (12/18/20 through 01/08/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Effective for dates of service on or after February 1, 2021, prior authorization criteria for Mepolizumab (Nucala) will be updated for Texas Medicaid.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**11 (12/18/20 through 01/08/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Effective February 1, 2021, TMHP will update the Texas Medicaid Provider Procedures Manual, Outpatient Drug Services Handbook to remove subsection 7.10, "Blood Factor Products."

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**12 (12/18/20 through 01/08/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

There is an update to the Texas Medicaid Provider Procedures Manual, Durable Medical Equipment, Medical Supplies, and Nutritional Products Handbook, section 2.2.23.22, "Services that are not a Benefit." The update is to revise the list of services that are not a benefit of Title XIX Home Health Services.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**13 (12/25/20 through 01/01/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Effective December 17, 2020, for dates of service on or after October 1, 2020, the reimbursement rate for procedure code C9062 will be updated.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**14 (12/25/20 through 01/15/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

To help ensure continuity of care during the COVID-19 (coronavirus) response, the Health and Human Services Commission has directed TMHP to move forward with processing new and initial prior authorization requests, including recertification requests, by relaxing document submission timeframes for providers if they are unable to provide certain required documentation during the COVID-19 emergency.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**15 (12/25/20 through 01/01/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Multiple Medicaid and Children's Health Insurance Program COVID-19 flexibilities have been extended through January 21, 2021, or through January 31, 2021, if the federal public health emergency continues beyond January 21, 2021.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**16 (12/25/20 through 01/8/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

The Healthy Texas Women Plus telemedicine and telehealth services have been extended through January 21, 2021, or through January 31, 2021, if the federal public health emergency continues beyond January 21, 2021.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**17 (12/11/20 through 01/01/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

On September 25, 2020, the U.S. Food and Drug Administration approved Kalydeco (ivacaftor) to treat children four months through six months of age with cystic fibrosis who have one mutation cystic fibrosis transmembrane conductance regulator gene responsive to ivacaftor.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**18 (12/04/20 through 12/25/20) \*\*\*\*\*Attention All Medicaid Providers \*\*\*\*\***

The updated Durable Medical Equipment computer-based training is available on the TMHP Learning Management System (LMS) website.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**19 (11/27/20 through 12/25/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

To help ensure continuity of care during the COVID-19 (coronavirus) response, the Health and Human Services Commission has directed TMHP to move forward with processing new and initial prior authorization requests, including recertification requests, by relaxing document submission timeframes for providers if they are unable to provide certain required documentation during the COVID-19 emergency. This direction will remain in effect through December 31, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**20 (11/27/20 through 12/25/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

To help ensure continuity of care during the COVID-19 (coronavirus) response, the Health and Human Services Commission will allow TMHP to extend for 90 days existing prior authorization requests that are set to expire through November 30, if providers are unavailable or unable to provide the required documentation on a timely basis due to a COVID-19 related issue.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**21 (11/27/20 through 12/25/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

As part of its continued response to COVID-19 (coronavirus), the Texas Health and Human Commission will waive Children's Health Insurance Plan co-payments through December 31, 2020. The waiver applies to medical office visit co-payments only.

For more information, call the TMHP Contact Center at 800-925-9126.

---

**22 (11/27/20 through 12/25/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Effective November 24, 2020, for dates of service on or after October 1, 2020, the reimbursement rates for procedure codes C9064 and J9227 will be updated for Texas Medicaid.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**23 (11/27/20 through 12/25/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Multiple Medicaid and Children's Health Insurance Program COVID-19 flexibilities have been extended through December 31, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**24 (12/25/20 through 01/15/21) \*\*\*\*\*Attention All Medicaid and CSHCN Services Program Providers\*\*\*\*\***

Effective January 1, 2021, the first quarter 2021 National Correct Coding Initiative (NCCI) updates will be implemented for claims processed by TMHP for Texas Medicaid and the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**25 (12/18/2020 through 01/15/2021) \*\*\*\*\*Attention All Medicaid and CSHCN Services Program Providers\*\*\*\*\***

There is an update to the article titled, "Provider Enrollment Revalidation Due Dates Extended in Response to COVID-19 Emergency," which was published on the TMHP website on April 1, 2020.

Details are available at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**26 (12/25/20 through 01/22/21) \*\*\*\*\*Attention All Medicaid and CSHCN Services Program Providers\*\*\*\*\***

The enrollment application fee for institutional providers for the calendar year 2021 has increased to \$599.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**27 (12/11/20 through 01/01/21) \*\*\*\*\*Attention All Medicaid and CSHCN Services Program Providers\*\*\*\*\***

There is an update to the article titled "TMHP to Revert Back to Grouper Version 36 of the APR-DRG System to Process Inpatient Claims," which was published on the TMHP website on November 24, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

---

**28 (12/11/20 through 01/01/20) \*\*\*\*\*Attention All Medicaid and CSHCN Providers\*\*\*\*\***

Effective December 1, 2020, if a provider submits a paper electronic funds transfer (EFT) form by mail or fax, after being enrolled in Texas Medicaid, TMHP will contact the authorized representative on file to confirm submission of the request. If TMHP cannot reach the authorized representative, the request to receive payment by EFT will be denied.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**29 (12/18/20 through 01/15/21) \*\*\*\*\*Attention All CSHCN Service Program Providers\*\*\*\*\***

To help ensure continuity of care during the COVID-19 (coronavirus) response, the requirement to obtain the client or guardian signature on the Children with Special Health Care Needs (CSHCN) Services Program Documentation of Receipt Form is waived through January 21, 2021, or through January 31, 2021, if the federal public health emergency continues beyond January 21, 2021.

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**30 (12/25/20 through 01/15/21) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

Effective for dates of service on or after February 1, 2021, growth hormone injection benefits will change for the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**31 (12/25/20 through 01/22/21) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

Effective for dates of service on or after February 1, 2021, the reimbursement rates for some Children with Special Health Care Needs (CSHCN) Services Program procedure codes will change.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**32 (12/25/20 through 01/01/20) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

The Children with Special Health Care Needs (CSHCN) Services Program Basics computer-based training course has been updated. Providers can find the updated training on the TMHP Learning Management System.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**33 (12/25/20 through 01/08/20) \*\*\*\*\*Attention CSHCN Services Program Providers\*\*\*\*\***

To help ensure continuity of care during the COVID-19 (coronavirus) response, the Health and Human Services Commission has directed TMHP to move forward with processing new and initial prior

authorization requests, including recertification requests, by relaxing document submission timeframes for providers if they are unable to provide certain required documentation during the COVID-19 emergency. This direction will remain in effect through January 21, 2021, or through January 31, 2021, if the federal public health emergency continues beyond January 21, 2021. This guidance applies to all Children with Special Health Care Needs (CSHCN) Services Program services requiring prior authorization.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**34 (12/18/20 through 12/25/20) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

As part of its continued response to COVID-19 (coronavirus), the Children with Special Health Care Needs Services Program will provide reimbursement for previously identified telemedicine and telehealth services through December 31, 2020 dates of service.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**35 (12/18/20 through 12/25/20) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

To help ensure continuity of care during the COVID-19 (coronavirus) response, the requirement to obtain the client or guardian signature on the Children with Special Health Care Needs (CSHCN) Services Program Documentation of Receipt Form is waived through December 31, 2020.

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**36 (12/18/20 through 12/25/20) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

Effective for dates of service on or after January 1, 2021, the reimbursement rates for some Children with Special Health Care Needs (CSHCN) Services Program procedure codes will change.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

---

**37 (12/11/20 through 01/01/20) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

There is an update to the article titled, "Guidance for Providers Regarding New and initial Prior Authorizations," which was published July 2, 2020, on the TMHP website.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**38 (12/11/20 through 01/01/20) \*\*\*\*\*Attention All Medicaid, HTW and CSHCN Services Program Providers \*\*\*\*\***

Effective November 10, 2020, COVID-19 testing procedure code 87428 became a benefit for Medicaid, Healthy Texas Women, and the Children with Special Health Care Needs Services Program.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**39 (12/25/20 through 01/01/21) \*\*\*\*\*Attention All Medicaid, HTW, Family Planning Program and CSHCN Services Program Providers\*\*\*\*\***

Effective December 11, 2020, in accordance with the Food and Drug Administration's issuance of Emergency Use Authorization for the Pfizer-BioNTech COVID-19 Vaccine, vaccine administration procedure codes 0001A and 0002A are benefits for Medicaid, Healthy Texas Women, Family Planning Program, and the Children with Special Health Care Needs Services Program for individuals who are 16 years of age and older. Vaccine procedure code 91300 is informational only while the vaccine is distributed to providers free of charge.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

---

**40 (12/18/20 through 12/25/20) \*\*\*\*\*Attention All Healthy Texas Women Providers\*\*\*\*\***

As part of the continued response to COVID-19 (coronavirus), the Texas Health and Human Services Commission has extended the Medicaid telemedicine and telehealth services COVID-19 flexibilities to the same procedure codes covered under the new Healthy Texas Women Plus (HTW Plus) benefit package. These services can also be delivered by telephone (audio only) as needed and when appropriate. The HTW Plus telemedicine and telehealth services will be effective for dates of service from September 1, 2020, through December 31, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**41 (12/18/20 through 12/25/20) \*\*\*\*\*Attention Healthy Texas Women and Family Planning Program Providers\*\*\*\*\***

Healthy Texas Women and Family Planning Program COVID-19 related flexibilities have been extended through December 31, 2020.

Details are available on the TMHP website at [tmhp.com](http://tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

---

**42 (12/25/20 through 01/08/20) \*\*\*\*\*Attention All Healthy Texas Women and Family Planning Program Providers\*\*\*\*\***

Healthy Texas Women and Family Planning Program COVID-19 related flexibilities have been extended through January 21, 2021, or through January 31, 2021, if the federal public health emergency continues beyond January 21, 2021.

Details are available on the TMHP website at [tmhp.com](http://tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.