
Banner Messages for the 08-31-2020 and 09-04-2020 Reports

This file contains abbreviated messages meant to provide timely notifications that affect all provider groups (physicians, dentists, and so forth). Additional current and historic information affecting the Medicaid, Medicaid Managed Care, and Children with Special Health Care Needs (CSHCN) Services Program provider community may be found in the earlier postings of these files in the TMHP banner library at www.tmhp.com.

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Total Messages (42)

1 (08/28/20 through 09/18/20) *****Attention All Providers*****

This is a reminder that the Texas Medicaid & Healthcare Partnership (TMHP) website will have a new look and new features beginning September 14, 2020. Changes users may notice on the site are improved search functionality, easier access to common resources, easier website navigation, and compatibility with tablet and mobile devices for a better online experience.

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

2 (08/21/20 through 09/11/20) *****Attention All Providers*****

Effective August 13, 2020, for dates of service on or after March 1, 2020, reimbursement rates for COVID-19 related procedure code C9803 will be updated for Texas Medicaid, Healthy Texas Women, Family Planning Program, and the Children with Special Health Care Needs Services Program.

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

3 (08/07/20 through 09/04/20) ***Attention All Providers*******

The Texas Medicaid & Healthcare Partnership (TMHP) website will have a new look and new features beginning September 14, 2020. Changes users may notice on the site are improved search functionality, easier access to common resources, easier website navigation, and compatibility with tablet and mobile devices for a better online experience.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

4 (08/28/20 through 09/18/20) ***Attention All Medicaid Providers*******

Beginning September 1, 2020, the Texas Medicaid Provider Procedures Manual (TMPPM) Clinician-Administered Drugs Handbook will be renamed Outpatient Drug Services Handbook. Additionally, the contents of Appendix B: Vendor Drug Program, currently located in Volume 1 of the TMPPM, will be merged into the renamed handbook.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

5 (08/28/20 through 09/18/20) ***Attention All Medicaid Providers*******

Effective August 13, 2020, for dates of service on or after July 1, 2020, the reimbursement rate for procedure code J0791 will be updated.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

6 (08/28/20 through 09/18/20) ***Attention All Medicaid Providers*******

The Texas Drug Utilization Review (DUR) Board met July 24, 2020, to make recommendations for Medicaid clinical prior authorizations and the preferred drug list.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

7 (08/28/20 through 09/18/20) ***Attention All Medicaid Providers *******

Texas Medicaid Vision Services policy currently limits coverage of ophthalmoscopy (procedure codes 92201 and 92202) to two services per year. With evidence of medical necessity, additional screening examinations of premature infants for retinopathy of prematurity must be considered through the Texas Health Steps-Comprehensive Care Program.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

8 (08/28/20 through 09/18/20) ***Attention All Medicaid Providers*******

Effective August 18, 2020, for dates of service on or after July 1, 2020, the reimbursement rate for procedure code C9061 has been updated.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

9 (08/28/20 through 09/18/20) ***Attention All Medicaid Providers*******

The Home and Community-Based Services-Adult Mental Health User Guide is available on the TMHP Learning Management System at learn.tmhp.com under the category Supplemental Information.

For more information, call the TMHP Contact Center at 800-925-9126.

10 (08/28/20 through 09/18/20) ***Attention All Medicaid Providers*******

The quarterly update to the Pharmacy Clinical Prior Authorization Assistance Chart is now available.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

11 (08/28/20 through 09/18/20) ***Attention All Medicaid Providers*******

Beginning at 7:00 p.m. on August 28, 2020, TMHP will upgrade its Electronic Data Interchange Interactive servers. The servers will be unavailable from 7:00 p.m. on August 28, 2020, through 11:59 p.m. on August 29, 2020.

Details are available on the TMHP website at www.tmhp.com.

For more information, contact evv@tmhp.com.

12 (08/21/20 through 09/11/20) ***Attention All Medicaid Providers*******

On October 1, 2020, TMHP will implement the third quarter 2020 Healthcare Common Procedure Coding System (HCPCS) additions, revisions, and discontinuations, which will be effective for dates of service on or after October 1, 2020. Discontinued procedure codes will no longer be considered as benefits of Texas Medicaid. Added procedure codes will not be reimbursed until the codes are reviewed and a rate hearing is held. Providers will be notified in a future article of any changes in benefits.

For clinician administered drug procedure codes included in a quarterly HCPCS update and approved to be added as Medicaid benefits by HHSC, the rate may be effective as of the CMS effective date.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

13 (08/21/20 through 09/11/20) ***Attention All Medicaid Providers*******

Effective for dates of service on or after October 1, 2020, telemonitoring benefits will change for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

14 (08/14/20 through 09/04/20) ***Attention All Medicaid Providers*******

Effective for dates of service on or after October 1, 2020, Teprotumumab-trbw (Tepezza) (procedure code C9061) will become a benefit for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

15 (08/21/20 through 09/11/20) ***Attention All Medicaid Providers*******

Effective for dates of service on or after October 1, 2020, ambulatory and long-term electroencephalogram benefits will change for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

16 (08/21/20 through 09/11/20) ***Attention All Medicaid Providers*******

In response to reported drug shortages for albuterol products in the Bronchodilators, Short-Acting Beta Agonist Inhalers drug class, the Texas Health and Human Services Commission temporarily removed the non-preferred status from the generic formulations on March 20, 2020. HHSC will reverse this change in status because it determined sufficient availability in the market.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

17 (08/21/20 through 09/11/20) ***Attention All Medicaid Providers*******

This is a clarification to an article titled "Procedure Code Addition and Update for Coronavirus (COVID-19)," which was published on the TMHP website on July 10, 2020.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

18 (08/14/20 through 09/04/20) ***Attention All Medicaid Providers *******

Texas Medicaid & Healthcare Partnership Prior Authorization will accept requests with signatures or initials generated through Adobe® Acrobat using typed fonts. Typed font signatures or initials, such as available through Adobe Sign, will be accepted only with a date stamp and logo or seal.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

19 (08/21/20 through 09/11/20) ***Attention All Medicaid Providers*******

Effective September 1, 2020, the Vendor Drug Program will implement a uniform opioid policy across fee-for-service and managed care to encourage appropriate use and reduce opioid over prescribing.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

20 (08/21/20 through 09/11/20) ***Attention All Medicaid Providers*******

Beginning August 13, 2020, for dates of service on or after June 25, 2020, new procedure code 87426 will require modifier QW when billed.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

21 (08/21/20 through 09/11/20) ***Attention All Medicaid Providers*******

Effective August 13, 2020, for dates of service on or after April 1, 2020, the reimbursement rate for procedure code J1095 will be updated.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

22 (08/14/20 through 09/04/20) ***Attention All Medicaid Providers*******

Effective for dates of service on or after September 1, 2020, benralizumab, mepolizumab, and reslizumab benefits will change for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

23 (08/14/20 through 09/04/20) ***Attention All Medicaid Providers*******

On September 15, 2020, the Vendor Drug Program will extend the non-preferred prior authorization duration for macrolides from 30 days to 90 days for people with diagnosis of Gastroparesis, Cerebral Palsy, Gastroparesis, or Gastroesophageal reflux disease, Gastrostomy complications. This will accommodate longer-term prescribing for such conditions.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

24 (08/14/20 through 09/04/20) ***Attention All Medicaid Providers*******

The deadline to apply for the Federal CARES Act Provider Relief Fund has been extended to Friday, August 28, 2020. Additionally, providers that missed the opportunity to apply for funding from the \$20 billion portion of the \$50 billion Phase 1 Medicare General Distribution can begin applying August 10, 2020.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

25 (08/14/20 through 09/04/20) ***Attention All Medicaid Providers*******

There is a correction to the article titled "Reimbursement Rate Changes Presented at Public Rate Hearing on January 28, 2020, to Be Effective January 1, 2020" that was published on the TMHP website on March 9, 2020.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

26 (08/14/20 through 09/04/20) ***Attention All Medicaid Providers*******

Effective September 1, 2020, botulinum toxin type A and B benefits for Texas Medicaid will be updated to allow reimbursement for the amount of botulinum toxin drugs that are discarded.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

27 (08/14/20 through 09/04/20) ***Attention All Medicaid Providers*******

To help ensure continuity of care during the COVID-19 (coronavirus) response, HHSC will allow TMHP to extend existing prior authorization requests that are set to expire in August 2020 and until further notice, for 90 days, if providers are unavailable or unable to provide the required documentation on a timely basis due to a COVID-19 related issue.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

28 (08/14/20 through 09/04/20) ***Attention All Medicaid Providers*******

The temporary EVV policies in response to COVID-19 have been extended through Oct. 23, 2020, unless the U.S. Secretary of Health and Human Services ends the public health emergency earlier. If the public health emergency ends earlier, HHSC will provide additional information.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

29 (08/14/20 through 09/04/20) ***Attention All Medicaid Providers*******

To help ensure continuity of care during the COVID-19 (coronavirus) response, the Health and Human Services Commission has directed TMHP to move forward with processing new and initial prior authorization requests, including recertification requests, by relaxing document submission timeframes for providers if they are unable to provide certain required documentation during the COVID-19 emergency.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

30 (08/14/20 through 09/04/20) ***Attention All Medicaid Providers*******

By October 1, 2020, all managed care claims for Electronic Visit Verification (EVV)-relevant services that are delivered through the Consumer Directed Services (CDS) option or Service Responsibility Option (SRO) in the STAR Health, STAR Kids, STAR+PLUS, and STAR+PLUS Medicaid-Medicare Plan (MMP) programs must be submitted to TMHP for the EVV claims matching process to occur.

Beginning October 1, 2020, EVV claims with a date of service on or after October 1, 2020, must be submitted to TMHP and will be denied or rejected if they are submitted directly to a managed care organization (MCO).

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, contact evv@tmhp.com.

31 (08/21/20 through 09/11/20) ***Attention All CSHCN Services Program Providers*******

Effective for dates of service on or after October 1, 2020, reimbursement rates for some Children with Special Health Care Needs (CSHCN) Services Program procedure codes will change.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

32 (08/14/20 through 09/04/20) ***Attention All CSHCN Services Program Providers*******

Effective for dates of service on or after September 1, 2020, therapeutic dental benefit criteria will change for the Children with Special Health Care Needs Services Program.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

33 (08/21/20 through 09/11/20) ***Attention All CSHCN Services Program Providers*******

On October 1, 2020, TMHP will implement the third quarter 2020 Healthcare Common Procedure Coding System additions, revisions, and discontinuations, which will be effective for dates of service on or after October 1, 2020. Discontinued procedure codes will no longer be considered as benefits of the Children with Special Health Care Needs (CSHCN) Services Program. Added procedure codes will not be reimbursed until the codes are reviewed and a rate hearing is held. Providers will be notified in a future article of any changes in benefits.

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

34 (08/14/20 through 09/04/20) ***Attention All CSHCN Services Program Providers*******

Effective for dates of service on or after October 1, 2020, the limitation for respiratory equipment and supplies procedure code A4216 will be updated to as needed for the Children with Special Health Care Needs Services Program.

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

35 (08/14/20 through 09/04/20) ***Attention All CSHCN Services Program Providers*******

This is an update to the article titled "Signature Requirement Waiver Extended through July for the CSHCN Services Program Documentation of Receipt Form," which was published on the TMHP website June 30, 2020.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

36 (08/28/20 through 09/18/20) ***Attention All Medicaid and CSHCN Providers*******

TMHP has resolved an issue for some ambulatory electroencephalogram (EEG) claims that were inappropriately rejected.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

37 (08/28/20 through 09/18/20) ***Attention All Medicaid and CSHCN Services Program Providers*******

The 2020-21 Respiratory Syncytial Virus (RSV) season begins October 1, 2020, for many counties in Texas.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

38 (08/21/20 through 09/11/20) ***Attention Medicaid and CSHCN Services Program Providers*******

There is an update to the articles titled "Single-Dose Vial Unused Portion Reimbursement Policy for Clinician Administered Drugs," that were published on the TMHP website on June 12, 2020 and on the Children with Special Health Care Needs (CSHCN) Services Program website on June 19, 2020.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

39 (08/14/20 through 09/11/20) ***Attention All Medicaid and CSHCN Services Program Providers*******

Reminder: The approved TMHP credit balance audit vendor will no longer pursue overpayment recoveries of \$9.99 or less.

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

40 (08/14/20 through 09/04/20) ***Attention All Family Planning Program and HTW Providers*******

There is an update to the article titled "Further Updates to Date-of-Service Extension for Telemedicine (Physician-Delivered) and Telehealth (Non-Physician-Delivered) Services," which was posted on the TMHP website on July 2, 2020.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

41 (09/04/20 through 09/25/20) ***Attention Family Planning Providers*******

TMHP has identified an issue that affects claims submitted with dates of service from November 1, 2019 through July 28, 2020, with injection procedure codes J0696 and J1100 for Family Planning providers.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

42 (08/14/20 through 09/04/20) ***Attention All SHARS Providers*******

There is an update to the article titled "Certification of Funds Letter to be Emailed to SHARS Providers," which was posted on the TMHP website on May 4, 2020.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.