

Notice of Data Security Incident:

Austin, Texas. Friday, June 19, 2026. The Texas Medicaid & Healthcare Partnership (TMHP) is providing this notice of a data security incident that may have involved certain personal information.

On April 20, 2026, TMHP determined that a fraud-related incident involving unauthorized access to certain systems occurred between February 5, 2026, and March 26, 2026. Upon discovery, TMHP took immediate steps to contain the incident, initiate an investigation, and engage appropriate resources to assess the scope and impact of the incident.

The investigation determined that the incident may have involved information associated with 1,828 Medicaid clients and 217 health care providers. For the 1,828 Medicaid clients, the personal information that may have been accessed in this incident included: Medicaid number, full name, date of birth, Social Security number, address, Medicaid benefits information, Medicaid card information, and health information. For the 217 health care providers, the personal information that may have been accessed in this incident included: full name, address, email, medical license information, financial information, driver's license number, Social Security number, tax identification number, and other provider enrollment management system information.

After discovering the incident, TMHP immediately disabled unauthorized access, blocked suspicious network activity, conducted a forensic review of potentially impacted records, reinstated access only after verifying user information, and initiated enhancements to internal processes to help prevent recurrences.

On June 18, 2026, TMHP mailed notices, in accordance with applicable requirements, to the Medicaid clients and health care providers whose information was involved in this incident.

TMHP is offering free identity theft protection services through IDX, a data breach and recovery services expert. TMHP encourages impacted Medicaid clients and health care providers to contact IDX with any questions regarding this incident and to enroll in services by calling 1-833-788-9712 or going to <https://app.idx.us/account-creation/protect> and using the unique individual Enrollment Code provided in the notification letter. IDX is available Monday through Friday from 8 am–8 pm Central Time.

At this time, TMHP has no indication that any information has been misused. TMHP recommends that impacted Medicaid clients and health care providers regularly review their records, obtain and monitor their free annual credit reports, consider

placing a fraud alert on their credit file, and promptly report any suspicious activity to their health plan, financial institution, or local law enforcement. TMHP is providing this information about the event, our response, and steps that may be taken to better protect against the possibility of identity theft and fraud.

TMHP takes information privacy and security very seriously. As part of its response, TMHP has implemented additional safeguards and continues to review its systems and processes to help prevent similar incidents in the future.

Media inquiries:

Please contact 1-833-788-9712. Inquiries will be routed to the appropriate team for response.