

EVV Active Proprietary System Operator Workgroup Agenda

Date	September 25th, 2024
Time Duration	1:00 P.M. CST to 2:30 P.M. CST
Webinar Link	https://register.gotowebinar.com/register/5640212514627398488
Location	Webinar Only
Contact	For questions related to this meeting, please contact: EVV_PSO@tmhp.com / EVVPSO@hhs.texas.gov

Attendees/Invitees

EVV Active PSO Workgroup	
Wed, Sep 25, 2024 12:50 pm CDT	
Registrants	489
Attendees	278
Attendance Rate	57%

Purpose

- The purpose of the EVV Active PSO Workgroup meeting is to share information between HHSC, TMHP, the operational PSOs and the approved proprietary system vendors that may impact a PSO’s daily operations or compliance requirements.
- Topics for this workgroup are limited to operational PSO concerns and questions. Questions or concerns related to other PSO topics such as the PSO waitlist and onboarding requirements will be handled separately outside of the workgroup. Non-operational PSO concerns or questions should be emailed to TMHP EVV PSO at evv_pso@tmhp.com and HHSC EVV PSO at evvpso@hhs.texas.gov.

Note: The agenda is subject to change.

Agenda

1. Welcome/Introductions

Presenter: Lauren Poston, TMHP EVV PSO Operations

Duration: 3 minutes

- Due to the large number of participants invited, all participants are muted when the webinar begins and will remain muted throughout the meeting. Participants must submit all questions through the GoToWebinar questions pane.

Materials and Resources

1. [HHSC EVV webpage](#)
2. [HHSC EVV Proprietary Systems Webpage](#)
3. [TMHP EVV Proprietary Systems Webpage](#)
4. [EVV Active PSO Workgroup Webpage](#)

2. Action Items Review from Prior Meeting

Presenter: Lauren Poston, TMHP EVV PSO Operations

Duration: 2 minutes

- There are no open action items for the Active PSO Workgroup

3. General Update – News from webpage related to PSOs

Presenter: Lauren Poston, TMHP EVV PSO Operations

Duration: 5 minutes

- **June 2024**
 - [Reminder about EVV Home Phone Landline Requirements](#) posted 6/11/2024
 - [EVV Compliance Grace Period Extended for PCS to Dec. 31, 2024](#) posted 6/24/2024
- **July 2024**
 - [EVV Active PSO Workgroup Information Now Available on TMHP's EVV Proprietary Systems Web Page](#) posted 7/8/2024
- **August 2024**
 - [Reminder: EVV Compliance Grace Period for PCS and HHCS-8/02/2024](#)
 - [New STAR+PLUS Contracts Beginning September 1, 2024-8/07/2024](#)
 - [EVV Billing In-Home vs. Out-of-Home For HCS and TxHmL Home Health Care Services \(HHCS\)-8/22/2024](#)
 - [Reminder: STAR+PLUS Contracts Beginning Sept. 1, 2024-8/29/2024](#)
- **September 2024**
 - [URGENT: EVV Impacts due to the New STAR+PLUS MCO Contracts Beginning Sept. 1, 2024-9/03/2024](#)
 - [HHSC Phishing Alert for EVV Proprietary System Operators-9/05/2024](#)

Materials and Resources

1. [HHSC EVV Proprietary Systems Webpage](#)
2. [TMHP EVV Proprietary Systems Webpage](#)
3. [GovDelivery - Sign up to receive EVV email updates](#)

4. Managed Care (MCO) Updates Impacting PSOs

Presenter: Rae Harris, HHSC EVV Operations

Duration: 5 minutes

- The new STAR+PLUS managed care contracts are effective as of Sept. 1, 2024
- New Plan Codes

STAR+Plus Plan Code	STAR+Plus Plan Name
S1	Community First Health Plans
S2	El Paso Health
S3	Community Health Choice
S4	Superior STAR+Plus
S5	United Healthcare of Texas
S6	United Healthcare of Texas
S7	United Healthcare of Texas
S8	United Healthcare of Texas
S9	Amerigroup Texas Inc – STAR+Plus

- Questions

Materials and Resources

- 1.

5. Compliance Updates and Reminders

Presenters: Yatinkumar Akbari, TMHP EVV PSO Operations

Duration: 30 minutes

- Top 10 Reasons for Rejections (for all PSOs for August 2024)

Edit_Code	Edit_Description	% of top 10
Ex00031C	The Member's Payer on the EVV visit does not match our records for this Member.	43.61%
Ex0007C2	Member on the EVV visit is not authorized for this Provider Number on this visit date in our records.	16.98%
Ex00043C	The plan code on the visit is not associated with the Member's Payer.	14.75%
Ex00057C3	The Member on the EVV visit is not authorized for this service group/service code on this visit date in our records.	11.32%
Ex00034C2	The Member Medicaid ID on the EVV visit does not have active Medicaid eligibility for the visit date.	7.72%
Ex0007C1	The Provider Number on the EVV visit is not associated with this provider NPI/API for the Visit Date.	2.11%
Ex00059C	The EVV HCPCS Code and EVV Modifier combination on the EVV visit is not eligible for EVV.	1.45%
Ex0007A	The Provider Number on the EVV visit is not in a valid 9-digit format.	0.85%
Ex00028B	CDS Employer EVV ID is required when service is CDS service.	0.73%
Ex00043B	The MCO Member Plan code on the EVV Visit is required if the Member's Payer is Managed Care.	0.48%

- Recent non-compliance issues have been identified.

Issue Found	Associated Business Rule (BR)
The Last Visit Maintenance Date is not always updated when changes to LVMD-required fields are made	SDV-56P: EVV System must update the last visit maintenance date in the EVV Visit Transaction to the current date whenever the EVV System identifies a change to one or more data elements listed below: API/NPI, Contract Number, Member Medicaid ID, Service Group, Service Code, HCPCS Code, Modifier, Bill hours, Units, EVV Reason Code(s) with associated free text
Ex000108B: The EVV Last Visit Maintenance on the EVV visit is required if the visit is not Auto Confirmed.	
Ex000108C - The EVV Last Visit Maintenance is before EVV Created Date Time.	
Ex00025B - The Employee EVV User ID on the EVV visit is required if it is a visit maintenance.	
Ex00059C: The EVV HCPCS Code and EVV Modifier combination on the EVV visit is not eligible for EVV.	SDV-16P: EVV System must accept only Texas Medicaid EVV program valid HCPCS (procedure codes) and modifier(s). The EVV System must allow the System User to correct errors. The EVV System must use the EVV Service Bill Codes Table to identify these valid codes, see Appendix B.
Ex00068A: EVV Visit Location on the EVV visit is not a valid value.	EVM-25P: The EVV mobile method must restrict the selection of Service Delivery Location during clock in and clock out to the allowable values identified in Appendix J – Service Delivery Locations.
Ex000123A: EVV Visit Location Out on the EVV visit is not a valid value.	

- The impacted PSOs have been notified and are working with TMHP to correct the issues to remain in compliance with BRs and EVV policy.
- Questions

Materials and Resources

1. [Electronic Visit Verification \(EVV\) Visit Transaction Rejection Guide](#)

6. HHSC/AMD System Updates

Presenter: Yvette Walters, HHSC EVV Operations
Duration: 5 minutes

- No updates
- Questions

Materials and Resources

- 1.

7. Business Rule Updates

Presenter: Sam Darby, HHSC EVV Operations
Duration: 15 minutes

- HHSC EVV Business Rules for Proprietary Systems v3.1
 - [Published on the TMHP PSO Webpage](#) on Sept. 16, 2024.
 - Phase I - Effective date of January 1, 2025.
 - Business Rules related to the Legacy EVV Visit Transaction Import process must be implemented by Jan. 1, 2025.
 - Phase II - Other Business Rules must be implemented by March 12, 2025.
 - Summary of Major Changes:
 - Legacy EVV Visit Transaction Import and Submission Process.
 - Daily Variable and Weekly Variable schedule changes.
 - Clarification on overnight visits.
 - Updated required fields for Last Visit Maintenance Date.
 - Rounding of Actual Clock In and Actual Clock Out times.
 - Schedule Information may not be edited after a clock in/out occurs.
 - Mobile method must have an offline functionality.
 - Updating the EVV Standard System Reports web service for CDS Employers to access EVV Portal reports.
 - Local Time Zone must be used.
 - ORRs will be conducted in two phases.
 - BR v3.1 Phase I compliance ORR (Session V) will test that the PS Vendor successfully implements the new Visit Maintenance Unlock Request process for Legacy Visits. Session V ORRs must be completed by January 1, 2025.
 - BR v3.1 Phase II compliance ORRs will test that the PS Vendor successfully implements new and revised Business Rules as documented in the EVV Business Rules for Proprietary Systems v3.1 document and appendices. Phase II compliance ORRs must be completed by March 12, 2025.

- Questions

Materials and Resources

1. [TMHP PSO Business Rule Webpage.](#)
2. [HHSC EVV PSO Mailbox \(EVVPSO@hhs.texas.gov\).](mailto:EVVPSO@hhs.texas.gov)

8. Operational Updates

Presenter: Lauren Poston, TMHP EVV PSO Operations

Duration: 5 minutes

- PSO metrics
- Phase I (Session V) - Visit Maintenance (VM) Process for Proprietary Systems Testing and ORR
 - All Operational PS Vendors must implement the new VM process to allow a PSO to modify an accepted EVV visit that was submitted by a previous EVV system (Legacy visit) no later than January 1, 2025.
 - PS Vendors must complete a BR compliance ORR (Session V) for the new VM process. Session V ORRs will be conducted by PS Vendors in a format like the BR compliance ORR completed in 2023 for BR v3.0.
 - TMHP has scheduled a limited number of slots for PS vendors to complete a Session V ORR. Assignment to a session is first-in first-scheduled. For those PS vendors who completed a compliance ORR for BR v3.0 last summer, the scheduling of these sessions should be familiar.
 - TMHP has informed the Operational PS Vendors regarding the Visit Maintenance requirements for Proprietary Systems Testing and the Session V ORR slots available.
 - TMHP and HHSC are prepared to begin testing with PS Vendors on 9/30/2024.
 - The earlier that a PS Vendor successfully completes the Session V ORR, the earlier PSOs onboarded with the PS vendor can begin to complete VM and VMURs for Legacy Visits. HHSC will release the PSO hold for VMURs upon successful completion of the Session V ORR.
 - The earlier that a PS Vendor completes the Session V compliance ORR, the more time they will have to prepare for and schedule the Phase II EVV Business Rules for Proprietary Systems v3.1 compliance ORR that must be completed no later than March 12, 2025.
- BR v3.1 Phase II compliance ORR
 - TMHP will notify PS vendors of available slots and requirements for the Phase II compliance ORRs in upcoming weeks. PS Vendors should prepare to complete these ORRs between January and early March of 2025.
- Revised Compliance Documents for BR v3.1
 - PSOs will receive revised Certification Forms and Approval Letters in April 2025 to reflect their compliance with BR v3.1, after all scheduled compliance ORRs are completed.
- Questions

Materials and Resources

1. [EVV Proprietary Systems | TMHP](#)
2. TMHP PSO Mailbox: evv_pso@tmhp.com

9. 2024 Operational Readiness Review (ORR) Status Update

Presenter: Lauren Poston, TMHP EVV PSO Operations
 Duration: 5 minutes

- 2024 PSO Onboarding Sessions
 - Sessions posted on [TMHP EVV Proprietary System webpage](#)

Session	Planning Meeting Date	ORR Start Date	Session Approval Date	Expected PSOs
2024-4: Expedited	Aug. 12, 2024	Aug. 19, 2024	Sept. 24, 2024	250
2024-5: Standard	Sept. 2, 2024	Sept. 16, 2024	Oct. 30, 2024	5

- As of 9/1/2024, there are 661 operational PSOs and 11 approved PS Vendors.
 - Session 3 completed on 7/18/2024.
 - 3 Providers will go live as PSOs on 3/31/2025.
 - Session 4 completion is planned on 9/24/2024.
 - 246 Providers will go live beginning 11/1/2024.
 - Session 5 ORR began on 9/16/2024.
 - 3 providers are participating in the current ORR.
- 2025 Onboarding Sessions
 - TMHP and HHSC are currently scheduling the 2025 Onboarding Sessions and will publish the updated schedule on the [TMHP PSO Webpage](#) by 11/1/2024.
- The updated [EVV Proprietary Systems Approved by HHSC](#) was published on the TMHP EVV Proprietary Systems webpage.
 - 11 approved proprietary systems.
 - Updated and published on 9/9/2024.
- [System Access and Training Guide](#) on the [HHSC EVV Proprietary Systems webpage](#).
 - Updated and published on 9/1/2024.
- Questions

Materials and Resources

1. [TMHP EVV Webpage - EVV Proprietary Systems](#)
2. [EVV Proprietary Systems Approved by HHSC \(PDF\)](#)
3. [EVV Proprietary System Access and Training Guide \(Excel\)](#)
4. TMHP PSO Mailbox: evv_pso@tmhp.com

10. EVV Policy and Texas Administrative Code (TAC) Rules

Presenter: Sarah Hambrick, HHSC EVV Operations

Duration: 5 minutes

- EVV Policy Handbook Revisions
 - Published September 12, 2024.
 - The major changes are in the standalone policies on the EVV website.
 - Scroll down to “Policies”.
- Alternative Device Phase-out
 - Approval memo with final plan still routing through HHSC executive management staff.
- 89th Legislative Session
 - Pre-filing begins November 11, 2024 (Chief Clerk of the House or Secretary of the Senate).
 - Session begins January 14, 2025 (1st day).
 - Last day to file bills March 14, 2025 (60th day).
 - Regular Session ends June 2, 2025 (140th day).
 - The Governor may call Special Sessions.
- Questions

Materials and Resources

1. [HHSC EVV webpage](#)
2. [Texas Legislature Online](#)

11. Review Future Meeting Dates

Presenter: Lauren Poston, TMHP EVV PSO Operations
Duration: 5 minutes

- Future Meeting Dates:
 - November 20, 2024 - 1:00 pm – 2:30 pm CST
- Questions

12. Review Action Items

Presenter: Lauren Poston, TMHP EVV PSO Operations
Duration: 5 minutes

- Outstanding action items
- New action items

13. Discussion on Future Agenda Items

Presenter: Lauren Poston, TMHP EVV PSO Operations
Duration: 5 minutes

- Request agenda topics for next meeting.
- Workgroup members may submit their suggestions for agenda topics to the EVV PSO Mailbox (EVV_PSO@tmhp.com) up to 2 weeks prior to the next meeting.

14. Questions Received during Workgroup

Question: The Workgroup Agenda is dated 07/31/2024- is this the most updated?

Response: Hi Melynda, thank you for letting us know. I have updated the handout to the correct agenda document. Apologies on the inconvenience.

Question: Can someone explain the difference between the 4 UHC codes?

Response: The difference in the UHC plan codes is UHC is coming into 4 new service areas: S5 is for Bexar; S6 is for Dallas; S7 is for Hidalgo; S8 is for Tarrant

Question: Where do you use plan codes?

Response: TMHP sent the plan codes to the Proprietary System (PS) vendors. The PS vendors added the plan codes to their proprietary systems.

Question: What about Molina?

Response: Molina did not have any changes to their plan codes because they did not move to a new service area.

Question: In last week EVV training webinar by HHSC, there was mention of how compliance percentage will be calculated. are you able to give us information on how to get compliance score so that agencies can check.

Response: Program providers and FMSAs may pull their EVV usage compliance scores from the EVV Portal. CDS employers can request usage scores from their FMSA. For more information about the EVV Portal, please go to the following website:
<https://www.tmhp.com/topics/evv/evv-aggregator-and-evv-portal>

Question: Good afternoon, the last time we have MCO added to the payor list we were automatically given a contract. Do we have to apply to this companies or will they send credentials to providing agencies?

Response: If you would like to contract with a new MCO in your area, please reach out to the MCO.

Question: What will be the required % for compliance for EVV visits and when will this start?

Response: 80%

Question: If we originally chose Weekly Variable do the Auths need to have weekly limits. What if they don't have a weekly limit. Should we be using a different Schedule Type. Can we use more than one?

Response: Authorizations in the EVV System do not need to be in a weekly format for Weekly Variable schedules. Set the Total Weekly Scheduled Hours on the Weekly Variable schedule to be the maximum amount of hours that the Service Provider should work during the week. A Program Provider or FMSA may only choose one schedule type, per service, per member. For example, if a member receives two different services, the member may have two different schedules with different schedule types.

Question: Do you know anyone in charge of HHA invoices. We cancelled our contract with HHA last November 2023 since they start invoicing to us in 2024, they been taking the invoice amount from company bank account, since then no one is been able to help us out to fix this issue. We have Matt Wilson who's stated that he confirmed our termination date back in Nov 2024 he email to us this information back in May 2024 stating that HHA will not be invoicing us no more and we will get refund for past invoices

Response: Contract issue between PSO and HHAX and not something that TMHP or HHSC has authority over.

Question: Can you explain the legacy evv import? What is the purpose of it? Initially we used HHAX and 2 months ago we switched to Kantime PSO.

Response: EVV Proprietary Systems will be required to support the import of legacy EVV Visit transactions that are in an 'Accepted' status in the EVV Aggregator into the PSO's current EVV System. This is to support the ability for PSOs to perform visit maintenance on EVV visits that were recorded in a previous EVV System.

Question: What if our visits are not in the aggregator? During the transition we were allowed to bill without matching evv.

Response: In the event a visit did not get recorded during the transition from one system to another, a Visit Maintenance Unlock Request (VMUR) must be submitted to the Payer requesting the ability to manually enter the missing visits. Please refer to the VMUR Job Aid for Program Providers and FMSAs on the HHSC EVV Webpage for instructions on

completing a VMUR to enter manual visits into the EVV System. As a reminder, during the Claims Matching Bypass, Program Providers and FMSAs were required to enter manual visits into the EVV System within the Visit Maintenance timeframe. EVV Claims without a matching accepted EVV Visit transaction in the EVV Aggregator may be subject to recoupment.

Question: The time frame between the publication of the new rules and the required date for implementation does not seem like sufficient time to get these updates made. What will occur if the PSO is unable to pass this review session? Asking as a provider who does not have a legacy system. We are home health and have been with our current PSO since implementation.

Response: The effective date of the new Business Rules (BR v3.1) is 3/12/25. The BR v3.1 were published and shared with all PS vendors on 9/16/24. PS vendors were informed of the compliance readiness reviews that will be required prior to the 9/16/24 publication and all vendors have been assigned readiness reviews for the VM of legacy system visits. Individual PSOs who do not have any visits captured in a different EVV system (legacy visits) will be able to waive BRs related to the legacy visits in a revised Certification Form that will be prepared for each PSO. While an individual PSO may waive those BRs, PS vendors who have at least one PSO with legacy visits, must complete the Phase I/VM of legacy visits readiness review to remain in compliance with the new BRs. If you would like more information related to the email sent to the PS vendors, please send a request to HHSC at evvpsso@hhs.texas.gov

Question: Can TMHP use a round robin approach to assign the schedule so that all PSO vendors get a chance at getting a slot?

Response: HHSC has used the first-in, first-served process for PSO onboarding since the inception of the PSO readiness review process. This process is based on an objective marker (electronically captured date and time of the Request Form) that is fair to all parties interested in requesting an opportunity to become a PSO. The process ensures that those parties who have been waiting the longest, are assigned onboarding slots as they become available. HHSC and TMHP used the first-in first-served method to assign the BRv3.1 compliance readiness review slots. Assignments were based on the date/time that the PS vendor returned the scheduling request.

Question: Can the PS Vendors present today provide us an update if they are ready to test with HHSC and TMHP?

Response: Please contact your Proprietary System Vendor.

Question: So, the PS vendor is required to sign up and complete the ORR? Not the PSO operator? If the PSO Operator, then when will that info be provider to providers?

Response: Yes, Proprietary System Vendors will complete the Business Rule v3.1 Compliance ORRs on behalf of their PSOs.

Question: Where can I get the token phase out scheduled as of right now?

Response: HHSC EVV is still awaiting executive management review of the phase out of alternative devices, including the schedule, so we don't have anything more to share at this time. Once the review and approval is complete we will publish the phase out schedule.

Question: PSO Expedited ORR Sessions for 2025 - when will these dates be available for providers?

Response: TMHP will be publishing the 2025 PSO Schedules on the TMHP PSO Webpage November 1, 2024.

Question: Why are there multiple plan codes for United Healthcare?

Response: These plan codes are according to the service area that United resides.

Question: What happened to Wellpoint?

Response: Amerigroup is now Wellpoint.

Question: Will TMHP ever publish statewide average auto verify rates by HHAeXchange and each approved PSO vender systems so we can see compare systems head-to-head?

Response: This information should be requested through the HHSC open records process.

Question: Will manual visits with proper reason codes affect our compliance %?

Response: Yes, manual visits will affect the program provider's EVV Usage Score negatively but will not affect a FMSA's.

Question: What do we need to do when rejections for members who had United and now are with Wellpoint. According to United they are giving a 6-month grace period effective 9/1.

Response: If the member's eligibility is with the new MCO, then the provider can update their current authorizations in their EVV system with the new MCO. Once the provider receives the new authorization from the new MCO, then the provider will need to manually enter the new authorization from the new MCO into their EVV system.

Question: In cases where the member is retroactively disenrolled from the MCO, for ex in the middle of the month they are no longer active with the MCO and that change is backdated to the first of the month, the plan code updates based on effective date, and then we cannot submit EVV data due to the rejected error. Pre EVV we would produce documentation showing that the MCO was in effect on that date in an attempt to appeal the denial, however, now the error appears as only being due to the EVV data not matching. Can there be any option to adjust the plan code in these cases?

Response: If the member's eligibility is with the new MCO, then the provider can update their current authorizations in their EVV system with the new MCO. Once the provider receives the new authorization from the MCO, then the provider will need to manually enter the new authorization from the MCO into their EVV system. If a provider has visits from 9/1/24 with the incorrect payer information, they should work with their proprietary system vendor to update the visits with the correct payer information.

Question: Did you say 99% needs to be in compliance!?

Response: PSOs must ensure that 98% of their initial EVV Visit Transactions and 100% of their subsequent EVV Visit Transactions contain complete and accurate data elements. HHSC defines 'complete and accurate' as no file-level errors, no field formatting errors, and all required fields populated, per the EVV Visit Data Layout Edits Crosswalk, found in Appendix M. If HHSC determines a PSO is not in compliance with HHSC EVV Business Rules or HHSC EVV Policy, HHSC may take actions described in Section 5080, Proprietary System Operator Compliance.

Question: What are the consequences if not at 99% compliance?

Response: PSOs must ensure that 98% of their initial EVV Visit Transactions and 100% of their subsequent EVV Visit Transactions contain complete and accurate data elements. HHSC defines 'complete and accurate' as no file-level errors, no field formatting errors, and all required fields populated, per the EVV Visit Data Layout Edits Crosswalk, found in Appendix M. If HHSC determines a PSO is not in compliance with HHSC EVV Business Rules or HHSC EVV Policy, HHSC may take actions described in Section 5080, Proprietary System Operator Compliance.

Question: Is there a form to waive the Legacy EVV transaction import process?

Response: HHSC must review a proprietary system vendor's waiver request on a case-by-case basis. All PS vendors must implement this functionality to remain compliant with new business rules.

Question: Can some of the BR slated for Phase II be implemented sooner than March 12, 2025?

Response: Business Rules slated for evaluation during Phase II of the Business Rules v3.1 ORR will be implemented by the PS Vendor prior to the demonstration, as system changes must be complete prior to the ORR.

Question: What will the process be for signing up for an ORR session? and will there be plenty of slots for all current PSOs?

Response: Individual PSOs will not have to select an ORR session. The proprietary systems must sign up for the new business rule compliance ORRs. The available slots have already been delivered for Phase I compliance ORRs and all operational PSOs have selected an ORR assignment for Phase I which must be completed by 12/31/24.

Question: We are the vendor, both of our customers have been live for 2+ years. you cannot do visit maintenance of visits past 95 days. Can we be waived from this requirement?

Response: EVV Systems must allow for visit maintenance of visit transactions (including creation of manual visits) after the 95-day visit maintenance timeframe, when the payer has approved the visit maintenance. See SDV-65P and SDV-64P.

Question: And if that visit is not in the aggregator?

Response: If a visit requiring visit maintenance is not in the current EVV System nor in an 'accepted' status in the EVV Aggregator, a manual visit must be entered. If the date of service is outside of the visit maintenance time frame, the PSO must receive approval from the payer to create the manual visit.

Question: What is the acceptable usage scores percentages again please?

Response: 80% is the requirement

Question: What do we do if they are not accepting the visit unlock requests at this time?

Response: If your EVV Proprietary System vendor is not accepting any Visit Maintenance Unlock Requests, please contact HHSC EVV PSO Operations at EVVPSO@hhs.texas.gov.

Question: Just to clarify this first session is ONLY for the legacy import process. that is all we will have to demonstrate for Phase 2.

Response: Yes, Phase I of the Business Rule v3.1 Compliance ORR is limited to demonstration and trading partner testing for the Legacy EVV Visit Import and Submission process.

Question: Our facility is currently PSO with Data logic, does this apply?

Response: All proprietary systems, including DataLogic, must complete the Phase I and II compliance ORRs to remain compliant with business rules.

Question: Will you be discussing new mobile app requirements and live date

Response: Effective March 12, 2025, EVV Systems must offer the mobile method. The Mobile Method used by the PSO must include an offline mode by March 12, 2025.

15. Adjournment

Presenter: Lauren Poston, TMHP EVV PSO Operations
Duration: 2 minutes