Electronic Visit Verification (EVV)

Visit Details: Field Descriptions

A Quick Reference Guide (QRG) for EVV Portal Users

Introduction

The purpose of this document is to define the fields that appear on the EVV Visit Details screen in the EVV Portal. All data that appears in an EVV Visit Details field is pre-populated by the EVV system, and not every field will have data.

To access the EVV Visit Details screen, perform a search in the EVV Portal using one of the search tools (tabs). Click the **Visit ID** link.

Accepted Visit Search

Only the first 10,000 results will be exported to Excel

Export Data To Excel

Showing 1 to 10 of 525 entries   Show [10 ▾] entries

Visit ID	EVV System Name	Payer Name	NPI/API	Provider Legal Name	Medicaid ID	Member Last Name	Visit Date	Billable Units	HCPCS Code	Modifier(s)	Aggregator Received Date
1234567890111	Datalogic	Long Term Care (LTC)	1234567890	TOUCH OF CLASS	987654321	LAST NAME	03/19/2020	14.00	T2026		03/26/2020 02:01 PM
1234567890111	Datalogic	Long Term Care (LTC)	1234567890	TOUCH OF CLASS	987654321	LAST NAME	03/19/2020	8.00	T2026		03/26/2020 02:01 PM
1234567890111	Datalogic	Long Term Care (LTC)	1234567890	TOUCH OF CLASS	987654321	LAST NAME	03/19/2020	8.00	T2026		03/26/2020 02:01 PM
1234567890111	Datalogic	Long Term Care (LTC)	1234567890	TOUCH OF CLASS	987654321	LAST NAME	03/19/2020	3.00	T2026		03/26/2020 02:01 PM
1234567890111	Datalogic	Long Term Care (LTC)	1234567890	TOUCH OF CLASS	987654321	LAST NAME	03/19/2020	6.00	T2026		03/26/2020 02:01 PM
1234567890111	Datalogic	Long Term Care (LTC)	1234567890	TOUCH OF CLASS	987654321	LAST NAME	03/19/2020	5.00	T2026		03/26/2020 02:01 PM
1234567890111	Datalogic	Long Term Care (LTC)	1234567890	TOUCH OF CLASS	987654321	LAST NAME	03/19/2020	4.00	T2026		03/26/2020 02:01 PM
1234567890111	Datalogic	Long Term Care (LTC)	1234567890	TOUCH OF CLASS	987654321	LAST NAME	03/19/2020	10.00	T2026		03/26/2020 02:01 PM
1234567890111	Datalogic	Long Term Care (LTC)	1234567890	TOUCH OF CLASS	987654321	LAST NAME	03/19/2020	8.00	T2026		03/26/2020 02:01 PM
1234567890111	Datalogic	Amerigroup (AGP)	1234567890	TOUCH OF CLASS	987654321	LAST NAME	03/25/2020	20.00	S5125	U5	03/26/2020 01:59 PM

Previous | 1 | 2 | 3 | 4 | 5 | … | 53 | Next

The EVV Visit Details screen appears.

EVV Visit Details

Visit ID: 1111111111111   **Current Date:** 09/24/2019 03:09 PM   **User ID:** myusername

Print   Return To Search Results

Provider Information

Provider Legal Name	HAPPY HEALTH CARE INC	Provider DBA	
NPI/API	9999999999	TIN	121212121
Provider Number		Provider Location ID	
Provider Region	11		

Member Information

Medicaid ID	123456789	Service Group	
Member First Name	JOHN	Service Code	
Member Last Name	DOE	HCPCS Code	S5125
Payer Name	LTC	Modifiers	U5
Member SDA	H5		

Visit Information

Visit Date	09/01/2019	EVV Bill Hours	4.00	Visit Auto Confirmed?	Yes
Actual Clock In Time	09/01/2019 07:57 AM	Billable Units	16.00	Last Visit Maintenance Date	
Actual Clock Out Time	09/01/2019 12:03 PM	Clock In Method	ALTERNATIVE DEVICE	Visit Record Indicator	NEW
Actual Hours Worked	04 Hrs 06 Min	Clock Out Method	ALTERNATIVE DEVICE	Visit Status	Accepted
Visit Location	MEMBER HOME	Date/Time Created in Vendor System	09/01/2019 07:57 AM		

Employee Information

Employee First Name	JANE	Employee Discipline	ATTENDANT
Employee Last Name	SMITH	Texas EVV Attendant ID	9999SMITH

Reason Code

Reason Code	300	Reason Code Description	G - Multiple calls for one visit
Reason Code Comment			

Visit History Details

Visit Indicator	Visit Status	Rejection Codes	Visit Maintenance Date	Updated Fields	Visit Maintenance User ID
NEW	Accepted				

Claim Details

TMHP Claim ID/ICN	TMHP Service Line Item	Other Claim ID/ICN	Claim Detail From Date	Claim Detail To Date	Claim Units	Match Date	Claim Match Result	Informational Match Result
1234567890111222	1		10/05/2019	10/05/2019	12.00	10/18/2019	EVV01 - EVV Match	

Print   Return To Search Results

EVV Visit Details Header

EVV Visit Details		✕
Visit ID: 1111111111111	Current Date: 09/24/2019 03:09 PM	User ID: myusername
Print Return To Search Results		

- **Visit ID**: A unique ID number assigned to the EVV visit transaction by the EVV system
- **Current Date**: The date and time the EVV Visit Details screen is viewed
- **User ID**: The TMHP My Account user name of the person logged into the EVV Portal
- **Print Button**: Click to print EVV Visit Details
- **Return to Search Results Button**: Click to close EVV Visit Details
- **X Button** (located in the top right corner): Click to close EVV Visit Details

Provider Information

Provider Information

Provider Legal Name	HAPPY HEALTH CARE INC	Provider DBA	
NPI/API	9999999999	TIN	121212121
Provider Number		Provider Location ID	
Provider Region	11		

- **Provider Legal Name**: The legal name of the program provider or Financial Management Services Agency (FMSA)
- **NPI/API**: The National Provider Identifier (NPI) or Atypical Provider Identifier (API) of the program provider or FMSA who provided EVV services
- **Provider Number**: Displays the Long-Term Care (LTC) provider number (formerly DADS contract number), if applicable
- **Provider Region**: The region number assigned to an LTC program provider or FMSA; click here to view the list of counties by region
- **Provider DBA**: The program provider or FMSA "Doing Business As" (DBA) name
- **TIN**: Taxpayer Identification Number (TIN)
- **Provider Location ID**: An optional ID assigned in the EVV system by program providers for office identification

Member Information

⊟ **Member Information**			
Medicaid ID	123456789	Service Group	
Member First Name	JOHN	Service Code	
Member Last Name	DOE	HCPCS Code	S5125
Payer Name	LTC	Modifiers	U5
Member SDA	H5		

- **Medicaid ID**: The member's Medicaid ID number
- **Member First Name**: The first name of the member receiving EVV services
- **Member Last Name**: The last name of the member receiving EVV services
- **Payer Name**: A unique ID assigned to the payer, for example LTC (Long-Term Care) or Superior (SHP)
- **Member SDA**: The managed care organization (MCO) member's service delivery area (SDA)
- **Service Group**: A code that identifies the LTC program
- **Service Code**: A code that identifies the service provided
- **HCPCS Code**: Identifies the service provided
- **Modifiers**: Provides additional information about the service or procedure

Refer to the EVV Service Bill Codes table for a list of programs and services required to use EVV.

Visit Information

Visit Information			
Visit Date	09/01/2019	EVV Bill Hours	4.00	Visit Auto Confirmed?	Yes
Actual Clock In Time	09/01/2019 07:57 AM	Billable Units	16.00	Last Visit Maintenance Date	
Actual Clock Out Time	09/01/2019 12:03 PM	Clock In Method	ALTERNATIVE DEVICE	Visit Record Indicator	NEW
Actual Hours Worked	04 Hrs 06 Min	Clock Out Method	ALTERNATIVE DEVICE	Visit Status	Accepted
Visit Location	MEMBER HOME	Date/Time Created in Vendor System	09/01/2019 07:57 AM		

- **Visit Date**: The date the EVV service occurred
- **Actual Clock In Time**: The time the attendant actually clocked in when service delivery began
- **Actual Clock Out Time**: The time the attendant actually clocked out when service delivery ended
- **Actual Hours Worked**: The total duration of service delivery based on clock in and clock out times
- **Visit Location**: The location EVV services were provided; such as an individual's home, alternate home, or community
- **EVV Bill Hours**: Total hours program providers or FMSAs will bill for EVV services
- **Billable Units**: Calculated units based on the unit type for the service; such as per 15 minutes on the EVV Service Bill Codes table
- **Clock In Method**: The method used by the attendant to clock in when service delivery began
- **Clock Out Method**: The method used by the attendant to clock out when service delivery ended
- **Date/Time Created in Vendor System**: Date and time the EVV visit was entered
- **Visit Auto Confirmed?**: Occurs when there are no exceptions to the EVV visit
- **Last Visit Maintenance Date**: The most recent date EVV visit maintenance was performed
- **Visit Record Indicator**: Reflects the status of the EVV visit in the EVV system, such as New
- **Visit Status**: Displays the current EVV visit transaction status; Accepted or Rejected

Employee Information

Employee First Name	JANE	**Employee Discipline**	ATTENDANT
Employee Last Name	SMITH	**Texas EVV Attendant ID**	9999SMITH

- **Employee First Name**: The first name of the person providing EVV services
- **Employee Last Name**: The last name of the person providing EVV services
- **Employee Discipline**: The specialty of the person providing EVV services: attendant, nurse, certified nursing assistant (CNA), physical therapist (PT), occupational therapist (OT), speech-language pathologist (SLP), or other
- **Texas EVV Attendant ID**: The last four digits of the employee's social security number or passport number and last name of the person providing EVV services

EVV Reason Code

Reason Code	100	**Reason Code Description**	J - In-home respite
Reason Code Comment	verified the visit with client LAR for respit visit at 12am - 7am by attendant		

- **Reason Code**: Displays the reason code number that was selected by the program provider or FMSA representative in the EVV system
- **Reason Code Description**: Displays the reason code description that was selected by the program provider or FMSA representative in the EVV system
- **Reason Code Comment**: Displays any free text entered into the EVV system

Refer to the Reason Code section of the HHSC EVV webpage for more information on reason code numbers, reason code descriptions, and required free text.

Visit History Details

Visit Indicator	Visit Status	Rejection Codes	Visit Maintenance Date	Updated Fields	Visit Maintenance User ID
NEW	Rejected	Ex00057C1, Ex00059C	10/03/2019 07:06 PM		JDOE
NEW	Accepted		10/03/2019 07:06 PM	Service Code	JDOE
NEW	Rejected	Ex00031C, Ex00057C3, E...	10/02/2019 03:46 PM	TIN,NPI,Legal Name,Pro...	JDOE
NEW	Rejected	Ex00057C3	10/02/2019 03:46 PM	Visit Date	JDOE

- **Visit Indicator**: Reflects the status of the EVV visit in the EVV system, such as New

- **Visit Status**: Displays the accepted or rejected status from the EVV Aggregator

- **Rejection Codes**: Codes indicating the reason the EVV visit transaction was rejected by the EVV Aggregator; click the Rejection Codes for more details

- **Visit Maintenance Date**: The date EVV visit maintenance was performed before the EVV visit transaction was transmitted to the EVV Aggregator

- **Updated Fields**: Fields updated during EVV visit maintenance

- **Visit Maintenance User ID**: The EVV system ID of the person performing visit maintenance

Claim Details

Information in the Claim Details section will be populated if an EVV claim has been submitted and matched to the EVV visit transaction.

TMHP Claim ID/ICN	TMHP Service Line Item	Other Claim ID/ICN	Claim Detail From Date	Claim Detail To Date	Claim Units	Match Date	Claim Match Result	Informational Match Result
1234567890111222	1		10/05/2019	10/05/2019	12.00	10/18/2019	EVV01 - EVV Match	

Print   Return To Search Results

- **TMHP Claim ID/ICN**: Unique TMHP claim identifier for each EVV claim
- **TMHP Service Line Item**: The EVV claim line item that matched to the visit
- **Other Claim ID/ICN**: Claim identifier for each EVV claim from CARE, CMBHS, and MCO systems. The Other Claim ID/ICN column will only be populated for claims with dates of service 10/01/2020 and after.
- **Claim Detail From Date**: EVV service delivery begin date
- **Claim Detail To Date**: EVV service delivery end date
- **Claim Units**: Billed units from the EVV claim
- **Match Date**: The date the EVV claims matching process was performed
- **Claim Match Result**: Displays the match code for this visit. Only claims with match codes EVV01- EVV Match in either the Claim Match Result or the Informational Match Result have been matched to a visit.
- **Informational Match Result**: Will only contain an EVV match code when EVV07 or EVV08 are in the Claim Match Result column. The Informational match will always be an EVV01 since the claim was matched to this visit.