ELECTRONIC VISIT VERIFICATION (EVV)

EVV VISIT DETAILS: FIELD DESCRIPTIONS QUICK REFERENCE GUIDE (QRG)

TMHP
Texas Medicaid & Healthcare Partnership
A STATE MEDICAID CONTRACTOR

Introduction

The purpose of this document is to define the fields that appear on the EVV Visit Details screen in the EVV Portal. All data that appears in an EVV Visit Details field is pre-populated by the EVV system, and not every field will have data.

To access the EVV Visit Details screen, perform a search in the EVV Portal using one of the search tools (tabs). Click the **Visit ID** link.

The EVV Visit Details screen appears.

EVV Visit Details

Visit ID: 123456789012   **Current Date:** 12/22/2022 01:46 PM   **User ID:** PortalUser

[Print] [Return To Search Results]

Provider Information

Provider Legal Name	PROVIDER NAME	Provider DBA	PROVIDER NAME
NPI/API	1234567890	TIN	123412345
Provider Number			

Member Information

Medicaid ID	111222333	Service Group	
Member First Name	JOHN	Service Code	
Member Last Name	SMITH	HCPCS Code	S5125
Payer Name		Modifiers	U5
Member SDA	11		

Visit Information

Visit Date	10/03/2022	EVV Bill Hours	4.00	Visit Auto Confirmed?	Yes
Actual Clock In Time	10/03/2022 07:30 AM	Billable Units	16.00	Last Visit Maintenance Date	
Actual Clock Out Time	10/03/2022 11:24 AM	Bill Time In	10/03/2022 7:30 AM	Visit Record Indicator	NEW
Actual Hours Worked	03 Hrs 54 Min	Bill Time Out	10/03/2022 11:30 AM	Visit Status	Accepted
Actual Hours Rounded	4.00	Clock In Method	MOBILE METHOD	Date/Time Created in Vendor System	10/03/2022 11:24 AM
Visit Location In	MEMBER HOME	Clock Out Method	MOBILE METHOD		
Visit Location Out					

Employee Information

Service Provider First Name	SALLY	Service Provider Discipline	ATTENDANT
Service Provider Last Name	GREEN	EVV Service Provider ID	1234GREEN

Reason Code

Reason Code		Reason Code Description	
Reason Code Comment			

Visit History Details

Visit History Details					
Visit Indicator	**Visit Status**	**Rejection Codes**	**Visit Maintenance Date**	**Updated Fields**	**Visit Maintenance User ID**
NEW	Accepted				

Claim Details

Claim Details								
TMHP Claim ID/ICN	**TMHP Service Line Item**	**Other Claim ID/ICN**	**Claim Detail From Date**	**Claim Detail To Date**	**Claim Units**	**Match Date**	**Claim Match Result**	**Informational Match Result**
			No Results found					

[Print] [Return To Search Results]

EVV Visit Details Header

- **Visit ID**: A unique ID number assigned to the EVV visit transaction by the EVV system

- **Current Date**: The date and time the EVV Visit Details screen is viewed

- **User ID**: The TMHP My Account user name of the person logged into the EVV Portal

- **Print Button**: Click to print EVV Visit Details

- **Return to Search Results Button**: Click to close EVV Visit Details

- **X Button** (located in the top right corner): Click to close EVV Visit Details

Provider Information

- **Provider Legal Name**: The legal name of the program provider or Financial Management Services Agency (FMSA)

- **NPI/API**: The National Provider Identifier (NPI) or Atypical Provider Identifier (API) of the program provider or FMSA who provided EVV services

- **Provider Number**: Displays the Long-Term Care (LTC) provider number (formerly DADS contract number), if applicable

- **Provider DBA**: The program provider or FMSA "Doing Business As" (DBA) name

- **TIN**: Taxpayer Identification Number (TIN)

Member Information

- **Medicaid ID**: The member's Medicaid ID number

- **Member First Name**: The first name of the member receiving EVV services

- **Member Last Name**: The last name of the member receiving EVV services

- **Payer Name**: A unique ID assigned to the payer, for example LTC (Long-Term Care) or Superior (SHP)

- **Member SDA**: The managed care organization (MCO) member's service delivery area (SDA)

- **Service Group**: A code that identifies the LTC program

- **Service Code**: A code that identifies the service provided

- **HCPCS Code**: Identifies the service provided

- **Modifiers**: Provides additional information about the service or procedure

Refer to the EVV Service Bill Codes table for a list of programs and services required to use EVV.

Visit Information

<table>
<tr><td>☐ Visit Information</td><td></td><td></td></tr>
<tr><td>Visit Date</td><td>10/03/2022</td><td></td></tr>
</table>

Visit Date: 10/03/2022
Actual Clock In Time: 10/03/2022 07:30 AM
Actual Clock Out Time: 10/03/2022 11:24 AM
Actual Hours Worked: 03 Hrs 54 Min
Actual Hours Rounded: 4.00
Visit Location In: MEMBER HOME
Visit Location Out:

EVV Bill Hours: 4.00
Billable Units: 16.00
Bill Time In: 10/03/2022 7:30 AM
Bill Time Out: 10/03/2022 11:30 AM
Clock In Method: MOBILE METHOD
Clock Out Method: MOBILE METHOD

Visit Auto Confirmed?: Yes
Last Visit Maintenance Date:
Visit Record Indicator: NEW
Visit Status: Accepted
Date/Time Created in Vendor System: 10/03/2022 11:24 AM

- **Visit Date**: The date the EVV service occurred

- **Actual Clock In Time**: The time the service provider actually clocked in when service delivery began

- **Actual Clock Out Time**: The time the service provider actually clocked out when service delivery ended

- **Actual Hours Worked**: The total duration of service delivery based on clock in and clock out times

- **Actual Hours Rounded:** The total duration of service delivery rounded to the nearest quarter hour increment.

- **Visit Location In**: The location EVV services were provided during Clock In; such as an individual's home, alternate home, or community

- **Visit Location Out:** The location EVV services were provided during Clock Out; such as an individual's home, alternate home, or community

- **EVV Bill Hours**: Total hours program providers or FMSAs will bill for EVV services

- **Billable Units**: Calculated units based on the unit type for the service; such as per 15 minutes on the [EVV Service Bill Codes table](#)

- **Bill Time In**: The actual electronic clock in date and time

- **Bill Time Out**: The actual electronic clock out date and time

- **Clock In Method:** The method used by the service provider to clock in when service delivery began

- **Clock Out Method**: The method used by the service provider to clock out when service delivery ended

- **Date/Time Created in Vendor System**: Date and time the EVV visit was entered

- **Visit Auto Confirmed?**: Occurs when there are no exceptions to the EVV visit

- **Last Visit Maintenance Date**: The most recent date EVV visit maintenance was performed

- **Visit Record Indicator**: Reflects the status of the EVV visit in the EVV system, such as New

- **Visit Status**: Displays the current EVV visit transaction status; Accepted or Rejected

Employee Information

- **Service Provider First Name**: The first name of the person providing EVV services

- **Service Provider Last Name**: The last name of the person providing EVV services

- **Service Provider Discipline**: The specialty of the person providing EVV services: service provider, nurse, certified nursing assistant (CNA), physical therapist (PT), occupational therapist (OT), speech-language pathologist (SLP), or other

- **EVV Service Provider ID**: The last four digits of the employee's social security number or passport number and last name of the person providing EVV services

EVV Reason Code

- **Reason Code**: Displays the reason code number that was selected by the program provider or FMSA representative in the EVV system

- **Reason Code Description**: Displays the reason code description that was selected by the program provider or FMSA representative in the EVV system

- **Reason Code Comment**: Displays any free text entered into the EVV system

Refer to the Reason Code section of the HHSC EVV webpage for more information on reason code numbers, reason code descriptions, and required free text.

Visit History Details

Visit Indicator	Visit Status	Rejection Codes	Visit Maintenance Date	Updated Fields	Visit Maintenance User ID
NEW	Rejected	Ex00057C1, Ex00059C	10/03/2019 07:06 PM		JDOE
NEW	Accepted		10/03/2019 07:06 PM	Service Code	JDOE
NEW	Rejected	Ex00031C, Ex00057C3, E...	10/02/2019 03:46 PM		JDOE
NEW	Rejected	Ex00057C3	10/02/2019 03:46 PM	Visit Date	JDOE

- **Visit Indicator**: Reflects the status of the EVV visit in the EVV system, such as New

- **Visit Status**: Displays the accepted or rejected status from the EVV Aggregator

- **Rejection Codes**: Codes indicating the reason the EVV visit transaction was rejected by the EVV Aggregator; click the Rejection Codes for more details

- **Visit Maintenance Date**: The date EVV visit maintenance was performed before the EVV visit transaction was transmitted to the EVV Aggregator

- **Updated Fields**: Fields updated during EVV visit maintenance

- **Visit Maintenance User ID**: The EVV system ID of the person performing visit maintenance

Claim Details

Information in the Claim Details section will be populated if an EVV claim has been submitted and matched to the EVV visit transaction.

Claim Details							
TMHP Claim ID/ICN	TMHP Service Line Item	Other Claim ID/ICN	Claim Detail From Date	Claim Detail To Date	Claim Units	Match Date	Claim Match Result	Informational Match Result
1234567890111222	1		10/05/2019	10/05/2019	12.00	10/18/2019	EVV01 - EVV Match	

Print   Return To Search Results

- **TMHP Claim ID/ICN**: Unique TMHP claim identifier for each EVV claim

- **TMHP Service Line Item**: The EVV claim line item that matched to the visit

- **Other Claim ID/ICN**: Claim identifier for each EVV claim from CARE, CMBHS, and MCO systems. The Other Claim ID/ICN column will only be populated for claims with dates of service 10/01/2020 and after.

- **Claim Detail From Date**: EVV service delivery begin date

- **Claim Detail To Date**: EVV service delivery end date

- **Claim Units**: Billed units from the EVV claim

- **Match Date**: The date the EVV claims matching process was performed

- **Claim Match Result**: Displays the match code for this visit. Only claims with match codes EVV01- EVV Match in either the Claim Match Result or the Informational Match Result have been matched to a visit.

- **Informational Match Result**: Will only contain an EVV match code when EVV07 or EVV08 are in the Claim Match Result column. The Informational match will always be an EVV01 since the claim was matched to this visit.