

HHSC Electronic Visit Verification (EVV) Business Rules for Proprietary Systems
Appendix G – EVV Standard Reports
Effective 1/31/2020

Report Name	Description	Frequency
EVV Attendant History Report	This report shows the 'Service Attendants' identified on accepted 'EVV Visit Transactions' that delivered services to a 'Member' for a requested date range.	On demand
EVV CDS Service Delivery Log	This report shows 'EVV Visit Transactions' for visits for a requested date range. The current CDS Delivery Log (HHS Form 1745) can be found at the link below: https://hhs.texas.gov/laws-regulations/forms/10001999/form-1745-service-delivery-log-writtennarrativewritten-summary	On demand
EVV Clock-In/Clock-Out Usage Report	This report shows the number of accepted 'EVV Visit Transactions' by a 'Service Attendant', the number of times each method (Mobile, GUI, etc.) was used to clock-in or clock-out, as well as the number of visits that were auto-verified.	On demand
EVV Landline Phone Verification Report	This report shows the phone number, phone type and carrier used by a 'Service Attendant' to clock-in or clock-out using the home landline electronic verification method. The report allows for monitoring of phone numbers, to identify the use of non-landline numbers.	Monthly
EVV Reason Code Usage and Free Text Report	This report shows the count of 'Reason Code' number and description combinations and associated free text/comments used on accepted 'EVV Visit Transactions' for a 'Member' and requested date range.	On demand
EVV Units of Service Summary	This report displays a calendar view summary at the service level of the number of units delivered each day on accepted 'EVV Visit Transactions' for a 'Member' and requested date range.	On demand
Non-EVV Relevant Time Report	This report shows time that was spent on non-EVV services between clock-in and clock-out for a requested date range.	On demand