

HHSC Electronic Visit Verification (EVV) Business Rules for Proprietary Systems
Appendix G – EVV Standard Reports
Effective 6/25/2020

Report Name	Description	Frequency
EVV Attendant History Report	This report shows the 'Service Attendants' identified on accepted 'EVV Visit Transactions' that delivered services to a 'Member' for a requested date range.	On demand
EVV CDS Service Delivery Log	This report shows 'EVV Visit Transactions' for visits for a requested date range. The current CDS Delivery Log (HHS Form 1745) can be found at the link below: https://hhs.texas.gov/laws-regulations/forms/10001999/form-1745-service-delivery-log-writtennarrativewritten-summary	On demand
EVV Clock-In/Clock-Out Usage Report	This report shows the number of accepted 'EVV Visit Transactions' by a 'Service Attendant', the number of times each method (Mobile, GUI, etc.) was used to clock-in or clock-out, as well as the number of visits that were auto-verified.	On demand
EVV Landline Phone Verification Report	This report shows the phone number, phone type and carrier used by a 'Service Attendant' to clock-in or clock-out using the home landline electronic verification method. The report allows for monitoring of phone numbers, to identify the use of non-landline numbers.	Monthly
EVV Reason Code Usage and Free Text Report	This report shows the count of 'Reason Code' number and description combinations and associated free text/comments used on accepted 'EVV Visit Transactions' for a 'Member' and requested date range.	On demand
EVV Units of Service Summary	This report displays a calendar view summary at the service level of the number of units delivered each day on accepted 'EVV Visit Transactions' for a 'Member' and requested date range.	On demand
Non-EVV Relevant Time Report	This report shows time that was spent on non-EVV services between clock-in and clock-out for a requested date range. Note: This report is optional, provided at the discretion of the 'Proprietary System Operator', but must comply with 'Accenture/TMHP' report specifications if the report is provided.	On demand

Report Name	Description	Frequency
EVV Service Delivery Exception Report	This report shows the number of visits that varied from the schedule or authorization, as well as the number of visits that were not approved, for a requested date range. This data must include services regardless of service delivery locations (home or community location, and 'GPS' coordinates when the mobile method is used to clock in/out).	On demand

Revision History

Version	Date MM/DD/YYYY	Name	Description
1.0	01/31/2020	Accenture/TMHP	Original Document
2.0	06/25/2020	Accenture/TMHP	Non-EVV Relevant Timed Report was marked optional by HHSC