



HHSC Electronic Visit Verification (EVV) Technical Documentation
Appendix E - Medicaid Eligibility Companion Guide

Version 4.1

Published Date: 08/24/2026

Effective Date: 04/01/2027

Below is the link to the published X12 270/271 Medicaid Eligibility Request and Response transaction companion guide.

EVV Systems must use the Medicaid Eligibility X12 270/271 process and discontinue use of the legacy Acute Care X12 270/271 and legacy Long Term Care X12 270/271 process. Medicaid Eligibility better supports MCO only enrolled LTSS providers and this transaction response returns the HHSC TIERS eligibility Member residential address.

Member Eligibility X12 270/271 Companion Guide * Returns TIERS Member residential address when available otherwise returns TIERS Member mailing address	https://www.tmhp.com/topics/edi Email EVV@TMHP.com
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Following fields are required to complete a member profile in the EVV System.

Field	EVV System UI
Medicaid ID	Required – Not Editable
Member Last Name	Required – Not Editable
Member First Name	Required – Not Editable
Gender	Required – Not Editable
Date of Birth	Required – Not Editable
Address	Required – Editable
City	Required – Editable
State	Required – Editable
Zip + 4	Required – Editable
Member Eligibility Begin Date	Required – Not Editable
Member Eligibility End Date	Required – Not Editable



Revision History

Version	Date	Description
1.0	09/18/2020	Published with PSO v1.1 and EVV Vendor v8.0 Business Rules.
2.0	02/25/2022	Published with PSO v2.0 and EVV Vendor v9.0 Business Rules - Inserted Member Eligibility Companion Guides, indicated fields which are Editable and Not Editable.
3.0	01/02/2023	Published with PSO v3.0 and EVV Vendor v10.0 Business Rules. Remove Acute Care and LTC legacy 270/271 options. Update information for Eligibility as a Service process.
4.0	09/16/2024	Published with PSO v3.1 and EVV SPSO v10.1 Business Rules.
4.1	08/24/2026	Published with PSO v4.0 and EVV SPSO v11.0 Business Rules.