HHSC Electronic Visit Verification (EVV) Technical Documentation
Appendix E - Member Eligibility Companion Guides
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Below are links to the published X12 270/271 Eligibility Request and Response transaction companion guides.

Recommendation is for EVV systems to use of Eligibility as a Service (EaaS) X12 270/271 process over existing legacy Acute Care X12 270/271 process. EaaS better supports MCO only enrolled LTSS providers and the EaaS response returns the HHSC TIERS eligibility member residential address. The legacy Acute Care X12 270/271 response returns HHSC TIERS eligibility member mailing address which may include a PO Box address.

Eligibility as a Service (EaaS) X12 270/271 Companion Guide * Returns TIERS member residential address when available otherwise returns TIERS member mailing address	https://www.tmhp.com/topics/edi Email EVV@TMHP.com
X12 270/271 Long Term Care Companion Guide	http://www.tmhp.com/sites/default/files/file-library/edi/270-271%20Long%20Term%20Care%20Companion%20Guide.pdf
X12 270/271 Acute Care Companion Guide * NPI must be enrolled with TMHP and only returns TIERS member mailing address which may include PO Box Address.	http://www.tmhp.com/sites/default/files/file-library/edi/270-271%20Acute%20Care%20Companion%20Guide.pdf

Following fields are required to complete a member profile in the EVV System.

Field	EVV System UI
Medicaid ID	Required – Not Editable
Member Last Name	Required – Not Editable
Member First Name	Required – Not Editable
Gender	Required – Not Editable
Date of Birth	Required – Not Editable
Address	Required – Editable
City	Required – Editable
State	Required – Editable
Zip + 4	Required – Editable

Revision History

Version	Date	Description
1.0	09/18/2020	Published with PSO v1.1 and EVV Vendor v8.0 Business Rules
2.0	02/25/2022	Published with PSO v2.0 and EVV Vendor v9.0 Business Rules - Inserted Member Eligibility Companion Guides, indicated fields which are Editable and Not Editable