



LONG-TERM CARE PROVIDER BULLETIN



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PDPM LTC Algorithm Update for K0520A2 Field Deployed December 18, 2025

The Texas Health and Human Services Commission (HHSC) and the Texas Medicaid & Healthcare Partnership (TMHP) have updated the Patient Driven Payment Model for Long-Term Care (PDPM LTC) nursing component calculation.

The K0520A2: Nutritional Approaches – Parenteral/IV Feeding – While Not a Resident field is now included in the nursing component’s Special Care High evaluation.

With this update, the content of the K0520A2 field is included in the evaluation when the following two conditions are met:

- The content of the A1700: Type of Entry field is “1. Admission” or “2. Reentry.”
- The date in the A2300: Assessment Reference Date field is within seven days of the date in the A1600: Entry Date field.

Note: This change applies only to the PDPM LTC calculation on the nursing facility (NF) Minimum Data Set (MDS). NF waiver assessments are not impacted.

No action is required for NFs at this time. Impacted MDS assessments will be updated through a data fix in January 2026. Updates to impacted claims will follow.

For questions about MDS reviews, call Provider Claims Services at 512-438-2200, and select option 1.

For more information, call the TMHP LTC Help Desk at 800-626-4117.

Transfer Form Submission Sequencing Enhancements Now Available

On December 18, 2025, the Texas Medicaid & Healthcare Partnership (TMHP) released enhancements to the Long-Term Care Online Portal (LTCOP) that are designed to streamline the transfer process for the Home and Community-based Services (HCS) and Texas Home Living (TxHmL) waiver programs. These updates are now in effect for use by providers and local intellectual and developmental disability authorities (LIDDAs).

What’s Changed

TMHP has implemented the following features:

- When a LIDDA submits an Individual Plan of Care (IPC) Transfer form, the LTCOP will now automatically include the corresponding Individual Movement (IMT)-Individual Update form. Separate IMT-Individual Update submissions are no longer necessary when an IPC Transfer is processed.

Note: There is no change to the current process for LIDDA reassignments or for IMT-Individual Updates that are used without an IPC Transfer form.

- The county filter on the IPC Transfer form now displays only the counties that are served by the submitting LIDDA.
- When a LIDDA selects an active location code on the IPC Transfer form, the LTCOP will now autofill the individual's physical address. If an inactive location code is chosen, the system will display an instructional error message. LIDDAs can update the individual's own home/family home (OHFH) physical address on the IPC Transfer form.
- The following new rejection errors have been added for the IPC (3608/8582) Renewals, Revisions, Transfers and Individual Movement form (LA Reassignment):
 - IP-0008: The request cannot process because the Address Update flag is set but IPC does not have any Address records included in the transaction.
 - GN-0040: The request cannot process because the Address Update flag is set, and the address type is 'Mailing'. Mailing Address updates must occur in TIERS.
 - IM-0005: The request cannot be processed because the Location submitted on the form is not a valid Location for this Provider.

Coming Soon: Revision Form Submission Sequencing Enhancements

In late February, the Texas Medicaid & Healthcare Partnership (TMHP) will update Long-Term Care Online Portal (LTCOP) Individual Plan of Care (IPC) Revision submissions to automatically include the Individual Movement (IMT) Individual Update form.

This improvement will prevent out-of-sequence forms submission and reduce administrative workload for providers, local intellectual and developmental disability authorities (LIDDAs), and Texas Health and Human Services Commission (HHSC) staff.

Note: The standalone IMT-Individual Update form will remain available for updates that do not fall under these combined-form scenarios.

What Will Change

TMHP will implement the following features:

- County field filtering: Only counties served by the program provider or Consumer Directed Services (CDS) agency will be displayed.
- Automatic physical address population:
 - When a location code is active as of the Revision IPC effective date, the LTCOP will populate the associated physical address automatically.
 - If a location code is inactive, the system will display an instructional error message.
 - Own home/family home (OHFH) physical addresses will remain user-editable.

Corrections made to both existing and newly submitted Revision IPCs will follow these updated rules.

Training Updates

TMHP will publish updated training materials on the TMHP Learning Management System (LMS) and the 1915(c) Reference Material web page.

Note: “Appendix A: Scenarios for Selecting an IMT Purpose and IPC Type” of the *LTC HCS and TxHmL Waiver Programs Provider User Guide* will be updated to reflect that the IMT-Individual Update is no longer required after the IPC Transfer is processed.

How to Access the Training Materials

Providers and LIDDAs can access the updated user guides and webinars in one of the following ways:

- On the TMHP 1915c Waiver Programs Reference Material web page in the “General Information” section, click **1915(c) Waiver Programs LMS Trainings**.
- On TMHP’s LMS, log into the LMS using an existing account, or sign up to create a new account. Click the appropriate button to view the user guide or webinar in a web browser or download the file for offline use.

New LMS users can access materials and take courses immediately after they register. Providers and LIDDAs can always access computer-based trainings (CBTs) and additional training materials on the LMS.

For LMS access issues, email TMHP LMS support at TMHPTrainingSupport@tmhp.com. ■

Up-to-Date Computer-Based Trainings for Nursing Facility and Hospice Forms Now Available

New computer-based trainings (CBTs) for nursing facility forms 3618/3619 and Minimum Data Set (MDS)/Long-term Care Medicaid Information (LTCMI) and for hospice forms 3071/3074 are now available.

Providers can access the CBTs on the Texas Medicaid & Healthcare Partnership (TMHP) Learning Management System (LMS) by following these steps:

1. [Log into the LMS](#) using an existing account, or [sign up to create a new account](#).
2. Select the appropriate button to view the CBT in a web browser or to download the file for offline use.

New LMS users can access materials and take courses immediately after they register. Providers can always access CBTs and additional training materials on the LMS.

For LMS access issues, email TMHP LMS support at TMHPTrainingSupport@tmhp.com.

Free Online Continuing Nursing Education for LTC Nurses, Aides, and Administrative Leaders

The Texas Health and Human Services Commission (HHSC) and the University of Texas at Austin School of Nursing are pleased to announce a collaborative effort to improve Long-Term Care (LTC) in Texas. This partnership includes eight web-based courses that deliver best-practices education to LTC providers in Texas nursing facilities. The educational modules are:

- Infection Prevention and Control.
- Reducing Antipsychotic Use in Long-Term Care Facilities.
- Culture Change for Person-Centered Care.
- Quality Improvement.
- Advanced Geriatric Practice.
- Transition to Practice.
- Intellectual and Developmental Disabilities.
- Mental Health With Aging and Severe Mental Illness.

Continuing education credit is free and available for registered nurses, certified nurse aides, and licensed nursing facility administrators.

To register and to find out more, visit the [Johnson-Turpin Center: Continuing Nursing Education | School of Nursing website](#).

Computer-Based Training in the TMHP Learning Management System

The following Long-term Care (LTC)-specific computer-based training (CBT) courses are currently available on the Texas Medicaid & Healthcare Partnership (TMHP) Learning Management System (LMS):

- **LTC Online Portal Basics**—This interactive CBT provides a basic overview of the LTC Online Portal, including information about creating an administrator account and an overview of the features of the blue navigational bar and the yellow Form Actions bar. Demonstrations and simulations appear throughout the CBT to provide opportunities for an interactive experience.
- **TexMedConnect for LTC Providers**—This CBT demonstrates effective navigation and use of the LTC TexMedConnect web application. Providers will learn how to:
 - Log in to TexMedConnect.
 - Verify a client’s eligibility.
 - Enter, save, and adjust different types of claims.
 - Export claim data.
 - Find the status of a claim.
 - View Remittance and Status (R&S) Reports.

The TMHP LMS can be accessed directly at learn.tmhp.com or through the [TMHP website](https://www.tmhp.com).

Providers must create an account to access the training materials on the LMS. To create an account, click **Don’t have an account? Sign up here** on the LMS home page.

For questions about the LTC CBTs and webinars, call the TMHP Contact Center at 800-626-4117 or 800-727-5436. For LMS login or access issues, email TMHP LMS support at TMHPTraining-Support@tmhp.com.

Webinars and CBTs Available for LAs, MCOs, and Nursing Facility, Hospice, Community Services Waiver Program, and HCS and TxHmL Program Providers

Long-term Care (LTC) training sessions are available in webinar or computer-based training (CBT) format. LTC providers can take advantage of live, online training webinars as well as replays and recordings of those webinars that cover topics relevant to tasks performed on the LTC Online Portal. These webinars target nursing facility (NF) and hospice providers, Community Services Waiver Program providers, Home and Community-based Services (HCS) and Texas Home Living (TxHmL) Program providers, local authorities (LAs) involved in NF Preadmission Screening and Resident Review (PASRR), and managed care organizations (MCOs).

The trainings that are currently offered include:

- [LTC Nursing Facility Forms 3618/3619 and MDS/LTCMI CBT](#)—Provides information on the sequencing of documents, provider workflow process and rejection messages, correcting and inactivating forms, and the purpose of the forms.
- [LTC Nursing Facility PASRR CBT](#)—This informative, interactive CBT will replace the two-part PASRR webinar as the companion training to the LTC PASRR User Guide. The CBT will cover the same topics as the webinar, including the PL1 Screening Form, using the NFSS form to request authorization for specialized services, completing the PCSP form, determining medical necessity (MN) and appealing MN decisions using the fair hearing process, how to monitor system alerts, and more. This CBT will be published on the TMHP Learning Management System (LMS), and provider notifications will be posted on TMHP.com and in this bulletin.
- [LTC Hospice Forms 3071/3074 CBT](#)—Provides information on the sequencing of documents, the purpose of the forms, how to fill out and submit the forms, effective dates, and form pairing.
- [LTC Online Portal Training for HCS and TxHmL Waiver Programs Webinar](#)—Provides information on the features and navigation of the LTC Online Portal, management of waiver program assessments and forms in the LTC Online Portal, and the purpose and workflow of the forms.

For a list of webinar or CBT descriptions, upcoming broadcast dates, registration links, recordings of past webinars, and Q&A documents, visit the TMHP LMS at learn.tmhp.com. ■

PASRR Preadmission Process for NF Providers

The Preadmission admission type is used when there is an NF admission from a referring entity (RE) in the community (such as from home, a group home, psychiatric hospital, jail, etc.) and if an individual is suspected of having mental illness (MI), intellectual disability (ID), or developmental disability (DD). If the RE is a family member, they may request assistance from the NF to complete the PL1 Screening Form. It is important that the NF follows the proper preadmission process.

The LA—not the NF—is responsible for submitting positive Preadmission PL1 Screening Forms. The NF should not submit positive Preadmission PL1 Screening Forms. **The NF is not allowed to admit the person until they have reviewed the PASRR Evaluation (PE), confirmed that MN has been approved, and certified on the PL1 Screening Form that they are willing and able to serve the individual.** If the Preadmission PL1 Screening Form is negative (there is no suspicion of MI, ID, or DD), the NF follows the negative PASRR admission process.

For questions about this information, email the PASRR Unit at PASRR.Support@hhs.texas.gov.

Medical Necessity for PASRR Positive Preadmission Evaluations

Local authorities (LAs), including local intellectual and developmental disability authorities (LIDDAs), local mental health authorities, local behavioral health authorities, and nursing facilities (NFs), are reminded that medical necessity (MN) is required for an individual to be admitted to an NF with a positive Preadmission Screening and Resident Review (PASRR) Evaluation (PE).

After a positive PE is submitted in the Texas Medicaid & Healthcare Partnership (TMHP) Long-Term Care (LTC) Online Portal, the LA must check the history section to confirm that their MN was approved. An individual must meet MN to be admitted to an NF. For the PASRR preadmission process, the TMHP LTC Online Portal must review successfully submitted Preadmission PEs to determine MN for individuals who are PASRR positive. The purpose of preadmissions is to ensure that the individual is appropriate for an NF. The NF must decide whether they are willing to serve the individual. Before the NF can make this decision, MN must first be met.

For more information, refer to the [LTC PASRR User Guide](#), or call the TMHP LTC Help Desk at 800-626-4117, and select option 1.

Certification of an NF's Ability to Serve the Individual

The Texas Health and Human Services Commission (HHSC) and the Preadmission Screening and Resident Review (PASRR) unit would like to remind nursing facility (NF) providers of the requirement to certify on all PASRR Level 1 (PL1) Screening Forms their ability to serve individuals with a positive PASRR Evaluation (PE).

After a PL1 Screening Form is submitted and the local authority (LA) has completed the PE, the NF will receive an alert when a positive PE has been submitted. However, if it has been more than 30 days since the alert was generated, the alert will be systematically deleted, and the NF must manually check the associated PE to see whether it is positive.

NFs can search for positive PEs on the Form Status Inquiry page. A positive and active PE will be in any status except “Negative PASRR Eligibility” or “Form Inactivated.” Then, the NF can navigate to the associated PL1 Screening Form, which could be set to “Pending Placement in NF – PE Confirmed,” “Individual Placed in NF – PE Confirmed,” or “Negative PASRR Eligibility” status.

Note: NFs cannot certify their ability to serve the individual on converted PL1 Screening Forms. If a certification on a converted PL1 Screening Form is required because a new PE is requested, the NF must submit a new PL1 Screening Form for the person. The LA can then initiate a new PE, which will allow the NF to certify on the new PL1 Screening Form.

PASRR Level 1 Screening Form Discharge Process Reminder

The Texas Health and Human Services Commission (HHSC) and the Preadmission Screening and Resident Review (PASRR) unit would like to remind nursing facility (NF) providers to discharge individuals on the PASRR Level 1 (PL1) Screening Form when an individual has died or been discharged.

The instructions to inactivate the **old** PASRR Level 1 Screening Form (before June 30, 2023) are as follows:

1. Locate the PL1 Screening Form using the provided document locator number (DLN).
2. Once the PL1 Screening Form is pulled up, click **Update Form** at the top of the form.
3. Navigate to **Section B**, locate **Field B0650: Individual is deceased or has been discharged** and **Field B0655: Deceased/Discharged Date**, and fill them out accordingly.
4. If the individual was discharged, **Section E: Alternate Placement Disposition** must be filled out before you submit the form.
5. Once all has been completed, click **Submit Form** at the bottom of the screen, and the PL1 Screening Form will be inactivated.

The instructions to inactivate the **new** PASRR Level 1 Screening Form (after June 30, 2023) are below:

1. Locate the PL1 Screening Form using the provided document locator number (DLN).
2. Once the PL1 Screening Form is pulled up, click **Update Form** at the top of the form.
3. Navigate to the **Discharge** tab, locate **Field H0100: Individual is deceased or has been discharged?** and **Field H0150: Deceased/Discharged Date**, and fill them out accordingly.
4. If the individual was discharged, the **Alternate Placement Disposition** (located on the Discharge tab) must be filled out before you submit the form.
5. Once all the steps have been completed, click **Submit Form** at the bottom of the screen, and the PL1 Screening Form will be inactivated.

For questions, email the PASRR unit at PASRR.Support@hhs.texas.gov.

Coronavirus (COVID-19)

For updated information, visit the [COVID-19 web page](#) on the Texas Medicaid & Healthcare Partnership (TMHP) website.

Proper Handling of Medicaid Overpayments by LTC FFS Providers

It is important for providers to follow the proper procedures when they discover a Medicaid overpayment. The correct way to refund money to the Texas Health and Human Services Commission (HHSC) for a long-term care (LTC) fee-for-service (FFS) Medicaid overpayment always starts with a claim adjustment.

Claim adjustments that have been processed to “Approved-to-pay” (A) status will automatically refund money to HHSC by reducing payments for future claims. Claims that are processed to “Transferred” (T) status require repayment by personal or company check or through a deduction. If the adjustment claim has been processed to A or T status but the provider is no longer submitting new LTC FFS claims to offset the negative balance, then the provider should call HHSC Provider Recoupments and Holds (PRH) to determine the appropriate method for refunding the money. Providers should always contact HHSC PRH before submitting a check for an overpayment.

Things to remember:

- To return an LTC FFS Medicaid overpayment to HHSC, providers should always submit an adjustment claim in TexMedConnect or through their third-party submitter. Providers should not use the TMHP Texas Medicaid Refund Information Form to report LTC FFS overpayments. This form is exclusively used for acute-care claims.
- LTC FFS claim adjustments must include a negative claim detail to offset the original paid claim and a new claim detail to repay the claim at the correct (lower) amount. The net total of the adjustment claim must be negative.
- If they are submitted properly, LTC FFS claim adjustments to return money to HHSC will not be denied by the one-year claim filing deadline edit (explanation of benefits [EOB] F0250).

Some examples of overpayments that require a claim adjustment include:

- Original paid claims that were billed with too many units of service.
- Original paid claims that did not properly report LTC-relevant other insurance payments or coverage.
- Original paid claims that were billed with the wrong revenue code or Healthcare Common Procedure Coding System (HCPCS) code.

Contact Information

Entity	What they can do...
TMHP LTC Help Desk 800-626-4117, option 1	Help file an adjustment claim Help providers understand their Remittance and Status (R&S) Reports
HHSC Provider Recoupments and Holds 512-438-2200, option 3	Help facilitate payment to HHSC for outstanding negative balances (A or T claims)

LTC and 1915c Waiver Program Home Pages on TMHP.com

The Long-term Care (LTC) and 1915c Waiver Program have their own dedicated sections on tmhp.com. The content found on the LTC and 1915c Waiver Program pages at tmhp.com are up-to-date and include resources such as news articles, LTC Provider Bulletins, user guides, and webinar information and registration.

Users can also find links to the different Texas Medicaid & Healthcare Partnership (TMHP) applications such as TexMedConnect, the LTC Online Portal, and the Learning Management System (LMS), and they can do a full search of tmhp.com.

To locate the LTC page or the 1915c Waiver Program page, click **Programs** at the top of the tmhp.com home page, and then select **Long-Term Care (LTC)** or **1915c Waiver Programs** from the drop-down menu.

The LTC and 1915c Waiver Program home pages feature recent news articles by category and news articles that have been posted within the last seven days. At the top of the LTC home page is a link to the LTC Online Portal. A link to TexMedConnect can be found on the home page of tmhp.com. Both links require a username and password.

On the left-hand side, there are links to:

- [Provider Bulletins](#), with links to recent LTC Provider Bulletins.
- [Provider Education](#), which includes a link to the LMS, where providers can find multimedia training content, recorded webinars and associated question-and-answer (Q&A) documents, user guides, and a link to the TMHP YouTube channel.
- [Reference Material](#), including general information, user guides, and frequently asked questions.
- [Forms](#) and form instructions, including the various downloadable forms that are needed by LTC providers.

Providers are encouraged to frequently visit tmhp.com for the latest news and information.

Provider Resources Guide

The [Long-Term Care \(LTC\) Provider Resources Guide](#) is available on the Texas Medicaid & Healthcare Partnership (TMHP) website and includes information on how to request assistance from the TMHP provider relations representatives. ■

Acronyms in This Issue

Acronym	Definition
CBT	Computer-based training
CDS	Consumer Directed Services
DD	Developmental Disability
DLN	Document locator number
EOB	Explanation of benefits
FFS	Fee-for-service
HHSC	Health and Human Services Commission
HCPCS	Healthcare Common Procedure Coding System
HCS	Home and Community-based Services
IMT	Individual Movement
IPC	Individual Plan of Care
ID	Intellectual disability
IPCs	Individual Plan of Care
LMS	Learning Management System
LAs	Local authorities
LIDDAs	Local intellectual and developmental disability authorities
LTC	Long-term Care
LTCMI	Long-term Care Medicaid Information
LTCOP	Long-term Care Online Portal
MCOs	Managed care organizations
MN	Medical necessity
MI	Mental illness
MDS	Minimum Data Set
NF	Nursing facility
OHFH	Own home/family home
PE	PASRR Evaluation
PL1	PASRR Level 1
PDPM LTC	Patient Driven Payment Model for Long-Term Care
PASRR	Preadmission Screening and Resident Review
PRH	Provider Recoupments and Holds
Q&A	Question-and-answer
RE	Referring entity
R&S	Remittance and Status
TxHmL	Texas Home Living
TMHP	Texas Medicaid & Healthcare Partnership