



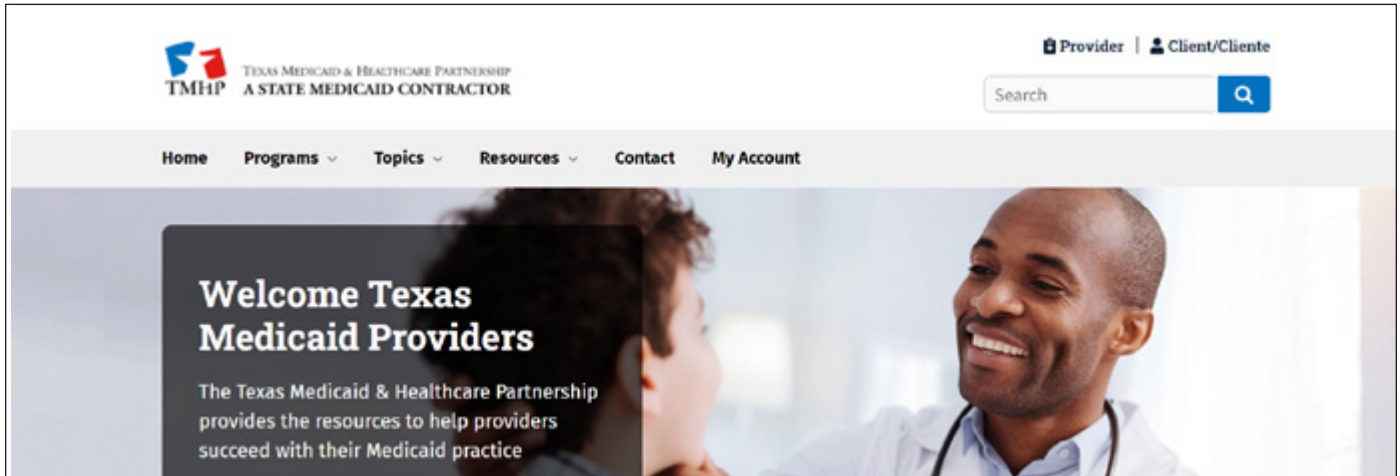
TEXAS MEDICAID & HEALTHCARE PARTNERSHIP (TMHP)

HOW TO CONDUCT A QUICK ELIGIBILITY CHECK

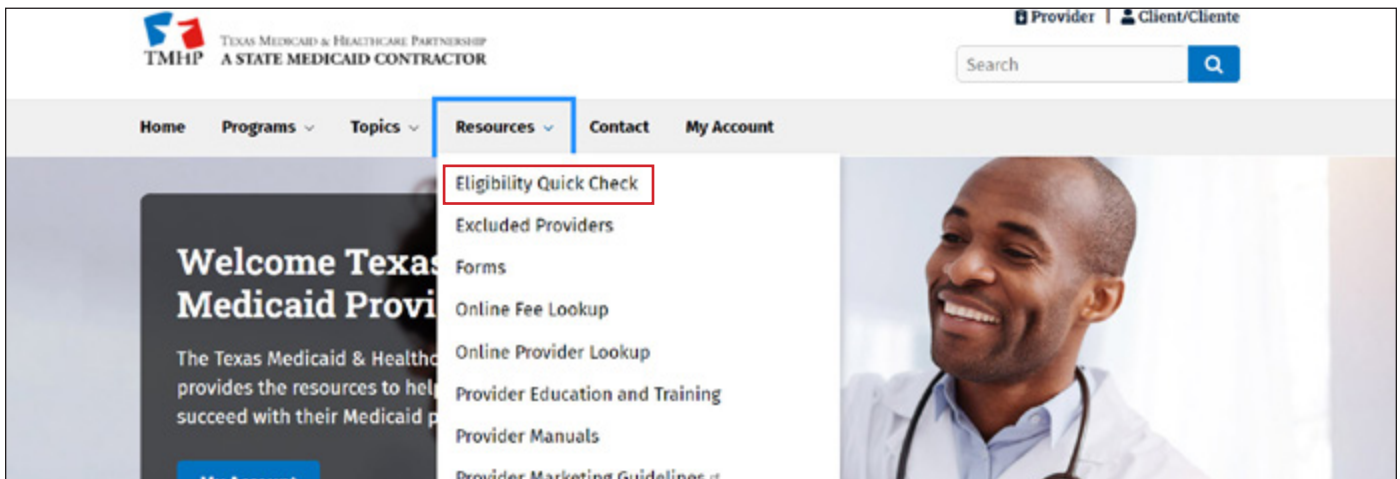


How to Conduct a Quick Eligibility Check

1) Go to the tmhp.com.



2) Select **Eligibility Quick Check** from the Resources drop-down menu.



3) You must complete two of the following fields: Patient Control Number (PCN), also known as the Medicaid number, Date of Birth (DOB), Social Security Number (SSN), or Last Name.

A screenshot of the "Client Eligibility Lookup" form. The form title is "Client Eligibility Lookup". Below the title, it says: "For current eligibility status, please enter 2 of the following 4 data elements for the Client:". A bulleted list follows: "Patient Control Number", "Date of Birth", "Social Security Number", and "Last Name". Below this, it states: "First Name is an optional field." and "Any data elements that are populated will be used to determine the client's eligibility." There is a link for "Quick Eligibility Check Guide". The form fields are: "First Name", "Last Name", "Date of Birth", "Patient Control Number", and "SSN". A "Search" button is at the bottom right. A red box highlights the "Last Name", "Date of Birth", "Patient Control Number", and "SSN" fields.

- 4) Click **Search**. The system will display “Client is eligible” or “Client is not eligible.” The system will give no other information. If a search returns multiple results, the system will display “Unable to locate client. Please try again or enter additional pieces of information.”

Client Eligibility Lookup

For current eligibility status, please enter 2 of the following 4 data elements for the Client:

- Patient Control Number
- Date of Birth
- Social Security Number
- Last Name

First Name is an optional field.

Any data elements that are populated will be used to determine the client's eligibility.

[Quick Eligibility Check Guide](#)

First Name

Last Name

Date of Birth

Patient Control Number

SSN

Note: Providers can verify client eligibility using the Automated Inquiry System: 800-925-9126.

