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## Banner Messages for the 03-01-2021 and 03-05-2021 Reports

This file contains abbreviated messages meant to provide timely notifications that affect all provider groups (physicians, dentists, and so forth). Additional current and historic information affecting the Medicaid, Medicaid Managed Care, and Children with Special Health Care Needs (CSHCN) Services Program provider community may be found in the earlier postings of these files in the TMHP banner library at [www.tmhp.com](http://www.tmhp.com).

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## Total Messages (36)

### 1 (02/19/21 through 03/12/21) \*\*\*\*\*Attention All Providers\*\*\*\*\*

Additional 2021 Healthcare Common Procedure Coding System updates have been identified for dates of service on or after January 1, 2021.

Procedure codes G2061, G2062, and G2063 have been discontinued.

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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### 2 (02/12/21 through 03/05/21) \*\*\*\*\*Attention All Providers\*\*\*\*\*

Effective January 28, 2021, for dates of service on or after November 10, 2020, the reimbursement rate for COVID-19 procedure code 87428 will be updated for Medicaid, the Children with Special Health Care Needs (CSHCN) Services Program, Healthy Texas Women (HTW), and the Family Planning Program.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

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**3 (02/12/21 through 03/05/21) \*\*\*\*\*Attention All Providers\*\*\*\*\***

Reminder: Providers should not share their TMHP portal security account login and password credentials with any Medicaid entity or staff including managed care organizations, dental maintenance organizations, or TMHP representatives. It is the responsibility of the provider to protect their data and confidential security account access.

For more information, call the TMHP Contact Center at 800-925-9126, Option 4 for the Electronic Data Interchange (EDI) help desk or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**4 (02/05/21 through 03/05/21) \*\*\*\*\*Attention All Providers\*\*\*\*\***

Beginning February 15, 2021, providers can submit complaints using the Email Us button on the TMHP Contact web page.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**5 (03/05/21 through 03/26/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Effective for dates of service on or after March 1, 2021, reimbursement rate changes and updates for procedure codes that were presented at a public rate hearing on November 13, 2020, will be implemented.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**6 (03/05/21 through 03/26/21) \*\*\*\*\*Attention All Medicaid Providers \*\*\*\*\***

Multiple Medicaid and Children's Health Insurance Plan COVID-19 flexibilities have been extended through March 31, 2021.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**7 (03/05/21 through 03/26/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

The Texas Health and Human Services Commission (HHSC) will extend the 2020-21 respiratory syncytial virus (RSV) season through March 15, 2021, for counties in Region 5 (Southeast Texas) and 6 (Gulf Coast Texas).

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**8 (03/05/21 through 03/26/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Effective for dates of service on or after March 1, 2021, telemonitoring benefits will change for Texas Medicaid.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**9 (03/05/21 through 04/02/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

To help ensure continuity of care during the COVID-19 (coronavirus) response, the Health and Human Services Commission has directed TMHP to move forward with processing new and initial prior authorization requests, including recertification requests, by relaxing document submission timeframes for providers if they are unable to provide certain required documentation during the COVID-19 emergency. This direction will remain in effect through March 31, 2021.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**10 (02/19/21 through 03/12/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Effective March 1, 2021, Texas Medicaid will expand coverage to include Metavir fibrosis score F2 and require an escalation process for Medicaid clients with severe extrahepatic effects of chronic Hepatitis C with a Metavir fibrosis score other than F2, F3, or F4. Because of this expansion, the prior authorization requirements and forms have been updated.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**11 (02/19/21 through 03/12/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

The quarterly update to the Pharmacy Clinical Prior Authorization Assistance Chart is now available.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**12 (02/12/21 through 03/05/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Effective for dates of service on or after January 1, 2020, the reimbursement rate updates for Indian Health services procedure code T1015 that were presented at a public rate hearing on November 13, 2020, are now available.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**13 (02/19/2021 through 03/19/2021) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

On February 12, 2021, TMHP made improvements to the Electronic Visit Verification (EVV) Portal and updated the related training materials.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, contact [evv@tmhp.com](mailto:evv@tmhp.com).

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**14 (02/19/21 through 03/12/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

The Texas Drug Utilization Review Board met on January 22, 2021, to make recommendations for Medicaid clinical prior authorizations and the Preferred Drug List. A summary of this meeting is now available from the Texas Vendor Drug Program website.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**15 (02/19/21 through 03/12/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Beginning March 1, 2021, prior authorization criteria will be effective for viltolarsen (Viltepso) (procedure code C9071) for Texas Medicaid.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**16 (02/19/21 through 03/12/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

On March 15, 2021, Texas Health and Human Services Commission will change the Preferred Drug List prior authorization criteria for the "Macrolides (oral)" class. The new exception will allow FDA-indicated shorter treatment duration with certain preferred products (such as azithromycin) before approval of a non-preferred option.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**17 (02/19/21 through 03/12/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

On March 1, 2021, the Texas Health and Human Services Commission will update the prior authorization criteria for Cystic Fibrosis Agents. All agents will be optional, with Orkambi no longer required.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**18 (02/12/21 through 03/05/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Effective February 2, 2021, for dates of service on or after January 1, 2021, the reimbursement rates for some drugs procedure codes have been updated.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**19 (02/12/20 through 03/05/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

The quarterly Texas National Drug Codes (NDC) to Healthcare Common Procedure Coding System (HCPCS) Crosswalk is now available for clinician-administered drug (CAD) processing.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**20 (02/12/21 through 03/05/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Texas Medicaid is conducting a utilization review of inpatient claims with dates of service from October 9, 2018, through August 27, 2020, to determine whether the claims were paid outside of the spell-of-illness limitation, which is 30 days of inpatient hospital care.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**21 (02/05/21 through 03/05/21) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Monoclonal antibody therapy administration codes M0239 and M0243 have been updated for additional provider types.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**22 (03/05/21 through 03/26/21) \*\*\*\*\*Attention All CHIP Providers\*\*\*\*\***

As part of its continued response to COVID-19 (coronavirus), the Texas Health and Human Services Commission will waive Children's Health Insurance Plan (CHIP) co-payments through March 31, 2021. The waiver applies to medical office visit co-payments only.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**23 (03/05/21 through 03/26/21) \*\*\*\*\*Attention All Medicaid and CSHCN Services Program Providers\*\*\*\*\***

Effective March 1, 2021, some taxonomy codes will be updated for some hospital services provider types for Texas Medicaid and the Children with Special Health Care Needs Services Program.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**24 (03/05/21 through 03/26/21) \*\*\*\*\*Attention All Medicaid and CSHCN Services Program Providers\*\*\*\*\***

Effective April 1, 2021, some taxonomy code descriptions will be updated for some behavioral health and social service provider types, community/behavioral health agency provider types, and transportation services provider types for Texas Medicaid and the Children with Special Health Care Needs Services Program.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**25 (02/12/21 through 03/05/21) \*\*\*\*\*Attention All Medicaid and CSHCN Services Program Providers\*\*\*\*\***

Effective January 28, 2021, for dates of service on or after November 21, 2020, the reimbursement rate for COVID-19 administration procedure code M0243 will be updated for Texas Medicaid and the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

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**26 (02/12/21 through 03/05/21) \*\*\*\*\*Attention All Medicaid and CSHCN Services Program Providers\*\*\*\*\***

Effective January 28, 2021, for dates of service on or after November 9, 2020, the reimbursement rate for COVID-19 administration procedure code M0239 will be updated for Texas Medicaid and the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

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**27 (02/19/21 through 03/12/21) \*\*\*\*\*Attention All Medicaid, Family Planning, and CSHCN Services Program Providers\*\*\*\*\***

Due to power outages and inclement weather throughout Texas, TMHP has rescheduled Part 2 of the New Provider Responsibilities Webinar for March 4, 2021. The webinar will feature important information for newly enrolled Texas Medicaid providers to ensure their success and compliance with Texas Medicaid. The webinar will also serve as a refresher for existing providers.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-Children with Special Health Care Needs (CSHCN) Services Program Contact Center at 800-568-2413.

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**28 (03/05/21 through 03/26/21) \*\*\*\*\*Attention CSHCN Services Program Providers\*\*\*\*\***

As part of its continued response to COVID-19 (coronavirus), the Children with Special Health Care Needs (CSHCN) Services Program will provide reimbursement for previously identified telemedicine and telehealth services through March 31, 2021.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**29 (03/05/21 through 03/26/21) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

To help ensure continuity of care during the COVID-19 (coronavirus) response, the requirement to obtain the client or guardian signature on the Children with Special Health Care Needs (CSHCN) Services Program Documentation of Receipt Form is waived through March 31, 2021.

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**30 (03/05/21 through 03/26/21) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

This is an update to the article titled, "Guidance for Providers Regarding New and initial Prior Authorizations," which was published July 2, 2020, on the TMHP website.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**31 (02/26/21 through 03/19/21) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

Effective for dates of service on or after March 1, 2021, benefits for wound care management services will change for the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**32 (02/12/21 through 03/05/21) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

Effective for dates of service on or after April 1, 2021, the reimbursement rates for some Vision Devices procedure codes for the Children with Special Health Care Needs (CSHCN) Services Program will be implemented.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

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**33 (02/12/20 through 03/05/21) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

To help ensure continuity of care during the COVID-19 (coronavirus) response, the requirement to obtain the client or guardian signature on the Children with Special Health Care Needs (CSHCN) Services Program Documentation of Receipt Form is waived through February 28, 2021.

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**34 (02/12/20 through 03/05/21) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

The Health and Human Services Commission has directed TMHP to move forward with processing new and initial prior authorization requests, including recertification requests, by relaxing document submission timeframes for providers that are unable to provide certain required documentation during the COVID-19 emergency. This direction will remain in effect through February 28, 2021. This guidance applies to all Children with Special Health Care Needs (CSHCN) Services Program services requiring prior authorization.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**35 (02/12/21 through 03/05/21) \*\*\*\*\*Attention All VDP Providers\*\*\*\*\***

Starting April 1, 2021, Texas Medicaid & Healthcare Partnership will take over all Vendor Drug Program pharmacy enrollment operations following the launch of the Provider Enrollment and Management System.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**36 (03/05/21 through 03/26/21) \*\*\*\*\*Attention All Healthy Texas Women and Family Planning Program Providers\*\*\*\*\***

This is an update to the article titled "Telemedicine (Physician-Delivered) and Telehealth (Non-Physician-Delivered) Services Extended through February 28, 2021," which was posted on the TMHP website on January 26, 2021.

Details are available on the TMHP website at [tmhp.com](http://tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.