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## Banner Messages for the 07-06-2020 and 07-10-2020 Reports

This file contains abbreviated messages meant to provide timely notifications that affect all provider groups (physicians, dentists, and so forth). Additional current and historic information affecting the Medicaid, Medicaid Managed Care, and Children with Special Health Care Needs (CSHCN) Services Program provider community may be found in the earlier postings of these files in the TMHP banner library at [www.tmhp.com](http://www.tmhp.com).

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## Total Messages (37)

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### 1 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All Providers\*\*\*\*\*

TMHP will upgrade the Electronic Data Interchange Interactive servers between 7:00 p.m., Friday, July 31, and 11:59 p.m., Sunday, August 2. All applications and functions may be unavailable during the system maintenance window with the exception of Texas Medicaid and the Children with Special Needs (CSHCN) Services Program phone and fax operations.

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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### 2 (06/26/20 through 07/24/20) \*\*\*\*\*Attention All Medicaid Hospital Providers\*\*\*\*\*

The Texas Health and Human Services Commission Office of Inspector General Utilization Review is piloting new digital submission processes for some hospital providers to minimize submissions of paper medical records and improve efficiency. Hospital providers selected for the pilot will be notified at the time of record requests, and will be provided contact and support information for the options available.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

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**3 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Effective June 4, 2020, for dates of service on or after March 1, 2020, March 13, 2020, April 10, 2020 and April 14, 2020, reimbursement rates for procedure codes related to Coronavirus Disease 2019 (COVID-19) will be updated.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**4 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

As part of its continued response to COVID-19 (coronavirus), the Health and Human Services Commission has extended multiple Medicaid medical benefit flexibilities through July 31, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**5 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

There is an update to the article titled "Multiple Medicaid COVID-19 Flexibilities Extended through July 31, 2020," which was published on the TMHP website on June 29, 2020. [[link](#)]

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com).

For more information, call the TMHP Contact Center at 800-925-9126.

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**6 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

There is an update to the article titled "Multiple Medicaid COVID-19 Flexibilities Extended through July 31, 2020," which was published on the TMHP website on June 29, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**7 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

To help ensure continuity of care during the COVID-19 (coronavirus) response, the Health and Human Services Commission has directed TMHP to move forward with processing new and initial prior authorization requests, including recertification requests, by relaxing document submission timeframes for providers if they are unable to provide certain required documentation during the COVID-19 emergency.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**8 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

On June 29, 2020, TMHP made improvements to the Electronic Visit Verification (EVV) Portal, posted a new demonstration of the changes, and updated the related training materials.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, contact [evv@tmhp.com](mailto:evv@tmhp.com).

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**9 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

The article "Cures Act EVV: The EVV Practice Period Begins July 1" has been updated with a link to the new "How to Setup Managed Care EVV Claims Submission to TMHP" guide, more emphasis about the programs and service delivery options the guide applies to, and a corrected contact email address for [hcbs-amh.services@hsc.state.tx.us](mailto:hcbs-amh.services@hsc.state.tx.us).

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, contact [evv@tmhp.com](mailto:evv@tmhp.com).

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**10 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

HHSC is extending the temporary EVV policies in response to COVID-19 through July 31, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

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**11 (07/10/20 through 07/31/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

On June 25, 2020, TMHP implemented the second quarter 2020 Healthcare Common Procedure Coding System additions, revisions, and discontinuations, which will be effective for dates of service on or after July 1, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**12 (07/03/24 through 07/24/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Beginning August 1, 2020, TMHP will update the Texas Medicaid Provider Procedures Manual, Medical and Nursing Specialists, Physicians and Physician Assistants Handbook and the Vision and Hearing Services Handbook to update benefit criteria.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**13 (07/10/20 through 07/31/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Texas Medicaid will implement the semi-annual update of the Medicaid Preferred Drug List on July 30, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**14 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

The Texas Health and Human Services Commission has published an updated frequently asked questions document regarding the guidance permitting remote delivery of certain components of Texas Health Steps medical checkups.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**15 (06/26/20 through 07/17/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Beginning July 1, 2020, TMHP will update the Texas Medicaid Provider Procedures Manual, Radiology and Laboratory Services Handbook, section 2.2.13, "Microbiology," to add missing microbiology and molecular testing procedure codes to the table in the section.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**16 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Effective September 8, 2020, the Vendor Drug Program (VDP) will implement the clinical prior authorization criteria for Oxbrtya (voxelotor) for traditional Medicaid.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**17 (06/26/20 through 07/17/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

This is a clarification to an article titled "Reimbursement Criteria Updated for Brachytherapy and Therapeutic Radiopharmaceuticals Effective July 1, 2020," which was published on the TMHP website on May 15, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**18 (06/26/20 through 07/17/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Beginning July 1, 2020, providers may bill and receive reimbursement for the unused portion of weight-based or variable dosing clinician-administered drugs manufactured only in single-dose vials. Providers must also include modifier JW on their claims for consideration of reimbursement.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**19 (06/26/20 through 07/17/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

The Texas Drug Utilization Review Board will meet online using Microsoft Teams on July 24, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**20 (06/26/20 through 07/17/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Effective for dates of service on or after July 1, 2020, TMHP will update the Texas Medicaid Provider Procedures Manual, Medical and Nursing Specialists, Physicians and Physicians Assistants Handbook, section 9.2.60.1 "Brachytherapy."

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**21 (06/26/20 through 07/17/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

The Texas Drug Utilization Review Board met May 22, 2020, to make recommendations for Medicaid clinical prior authorizations and the preferred drug list. A summary of this meeting is now available from the Texas Vendor Drug Program website.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**22 (06/19/20 through 07/10/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Effective for dates of service on or after July 1, 2020, prior authorization will be required for brexanolone (Zulresso) (procedure code C9055) for Texas Medicaid.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**23 (07/10/20 through 07/31/20) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

On June 25, 2020, TMHP implemented the second quarter 2020 Healthcare Common Procedure Coding System additions, revisions, and discontinuations, which will be effective for dates of service on or after July 1, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**24 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All CSHCN Services Program Providers \*\*\*\*\***

There is an update to the article titled, "Update to Date-of-Service Extension for Telemedicine (Physician-Delivered) and Telehealth (Non-Physician-Delivered) Services," which was posted on the TMHP website on May 29, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**25 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

Effective for dates of service on or after August 1, 2020, the Children with Special Health Care Needs (CSHCN) Services Program Provider Manual will be updated to align with claims system limitations.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**26 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

Effective for dates of service on or after August 1, 2020, durable medical equipment benefit information will be updated to clarify requirements for modifications for the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**27 (06/26/20 through 07/17/20) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

Beginning July 1, 2020, providers may bill and receive reimbursement for the unused portion of weight-based or variable dosing clinician-administered drugs (CADs) manufactured only in single-dose vials. Providers must also include modifier JW on their claims for consideration of reimbursement.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**28 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All Medicaid and CSHCN Services Program Providers\*\*\*\*\***

Effective July 1, 2020, the third quarter 2020 National Correct Coding Initiative updates will be implemented for claims processed by TMHP for Texas Medicaid and the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**29 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All Medicaid and CSHCN Services Program Providers\*\*\*\*\***

Reminder: When submitting a prior authorization request, a separate prior authorization form must be completed for each request for each client. Supplemental documentation submitted with prior authorization forms must also match the client information listed on the prior authorization form.

Requests received for multiple clients will be returned to the provider for resubmission to ensure Health Insurance Portability and Accountability Act compliance.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**30 (06/19/20 through 07/10/20) \*\*\*\*\* Attention All Medicaid and CSHCN Services Program Providers \*\*\*\*\***

TMHP is providing clarification and direction on prior authorization requirements for submitting requests for total caloric intake prescribed by a physician and directions for calculating the total caloric intake for providers that supply nutritional products, supplies, and equipment through the Medicaid Comprehensive Care Program, Medicaid Home Health, and the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**31 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All HTW Providers\*\*\*\*\***

Additional information is available for COVID-19 (coronavirus) testing procedure codes that became a benefit of the Healthy Texas Women program effective for dates of services on or after February 4, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**32 (06/26/20 through 07/17/20) \*\*\*\*\*Attention All HTW and Family Planning Program Providers\*\*\*\*\***

Additional procedure codes for coronavirus testing are a benefit of the Healthy Texas Women (HTW) program and the state-funded Family Planning Program.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**33 (06/26/20 through 07/17/20) \*\*\*\*\*Attention All HTW and Family Planning Program Providers\*\*\*\*\***

There is an update to the article titled, "Coronavirus (COVID-19) Testing Procedure Codes to Become a Benefit for HTW and Family Planning Programs," which was published on the TMHP website March 23, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

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**34 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All Texas Health Steps Providers\*\*\*\*\***

As part of its continued response to COVID-19, Texas Health and Human Services Commission guidance concerning Texas Health Steps Checkups delivered as telemedicine services has been extended through July 31, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**35 (06/26/20 through 07/24/20) \*\*\*\*\*Attention Texas Health Steps Providers\*\*\*\*\***

The Texas Health Steps Quick Reference Guide has been updated. On the Contact Information page, under "Texas Immunization Registry (ImmTrac)," the term ImmTrac has been changed to ImmTrac2.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**36 (07/03/20 through 07/24/20) \*\*\*\*\*Attention All CHIP Providers\*\*\*\*\***

There is an update to the article titled, "Update to 'CHIP Co-Payments Waived through April 30, 2020,'" which was published on the TMHP website on May 28, 2020.

As part of its continued response to COVID-19 (coronavirus), HHSC will waive CHIP co-payments through July 31, 2020.

Details are available at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**37 (07/10/20 through 07/31/20) \*\*\*\*\*Attention All Durable Medical Equipment Providers\*\*\*\*\***

This is an update to the article titled, "Update to 'Waiver Extension for the CSHCN Services Program Documentation of Receipt Form,'" which was published on the TMHP website May 29, 2020.

The update is that the Children with Special Health Care Needs (CSHCN) Services Program signature requirement waiver for the CSHCN Services Program Documentation of Receipt Form is extended through July 31.

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.