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## **Banner Messages for the 12-14-2020 and 12-18-2020 Reports**

This file contains abbreviated messages meant to provide timely notifications that affect all provider groups (physicians, dentists, and so forth). Additional current and historic information affecting the Medicaid, Medicaid Managed Care, and Children with Special Health Care Needs (CSHCN) Services Program provider community may be found in the earlier postings of these files in the TMHP banner library at [www.tmhp.com](http://www.tmhp.com).

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## **Total Messages (26)**

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### **1 (12/18/20 through 12/25/20) \*\*\*\*\*Attention All Providers\*\*\*\*\***

Friday, December 25, 2020, is Christmas Day, a bank holiday. As a result, electronic funds transfer (EFT) payments may be delayed by one business day. Providers that receive EFT payments can expect funds by Monday, December 28, 2020.

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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### **2 (12/11/20 through 01/01/21) \*\*\*\*\*Attention All Providers\*\*\*\*\***

On November 24, 2020, TMHP implemented updates to the 835 Explanation of Benefits (EOB) Crosswalk table.

Providers can access the crosswalk table under HIPAA Reference Codes in the Technical Information section on TMHP's Electronic Data Interchange (EDI) web page.

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**3 (12/11/20 through 01/01/21) \*\*\*\*\*Attention All Providers\*\*\*\*\***

On November 24, 2020, TMHP implemented updates to the Claim Status Inquiry Explanation of Pending Status Crosswalk table.

Providers can access the crosswalk table under HIPAA Reference Codes in the Technical Information section on TMHP's Electronic Data Interchange (EDI) web page.

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**4 (12/11/20 through 01/01/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

On September 25, 2020, the U.S. Food and Drug Administration approved Kalydeco (ivacaftor) to treat children four months through six months of age with cystic fibrosis who have one mutation cystic fibrosis transmembrane conductance regulator gene responsive to ivacaftor.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**5 (12/04/20 through 12/25/20) \*\*\*\*\*Attention All Medicaid Providers \*\*\*\*\***

The updated Durable Medical Equipment computer-based training is available on the TMHP Learning Management System (LMS) website.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**6 (11/27/20 through 12/18/20) \*\*\*\*\*Attention All Medicaid Providers \*\*\*\*\***

There is an update to the article titled "Update to 'Certification of Funds Letter to be Emailed to SHARS Providers,'" which was posted on the TMHP website on August 6, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**7 (11/27/20 through 12/25/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

To help ensure continuity of care during the COVID-19 (coronavirus) response, the Health and Human Services Commission has directed TMHP to move forward with processing new and initial prior authorization requests, including recertification requests, by relaxing document submission timeframes for providers if they are unable to provide certain required documentation during the COVID-19 emergency. This direction will remain in effect through December 31, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**8 (11/27/20 through 12/25/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

To help ensure continuity of care during the COVID-19 (coronavirus) response, the Health and Human Services Commission will allow TMHP to extend for 90 days existing prior authorization requests that are set to expire through November 30, if providers are unavailable or unable to provide the required documentation on a timely basis due to a COVID-19 related issue.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**9 (11/27/20 through 12/25/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

As part of its continued response to COVID-19 (coronavirus), the Texas Health and Human Commission will waive Children's Health Insurance Plan co-payments through December 31, 2020. The waiver applies to medical office visit co-payments only.

For more information, call the TMHP Contact Center at 800-925-9126.

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**10 (11/27/20 through 12/18/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Reminder: Providers must complete their revalidation enrollment before the end of their enrollment period. Providers can revalidate their enrollment up to 90 days before their deadlines through Provider Enrollment on the Portal, available on the TMHP website. Providers who are unable to revalidate online must download and submit the appropriate paper enrollment application.

Providers who do not complete the revalidation process by their deadlines will be disenrolled from all Texas state health-care programs; claims and prior authorization requests will be denied.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**11 (11/27/20 through 12/25/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Effective November 24, 2020, for dates of service on or after October 1, 2020, the reimbursement rates for procedure codes C9064 and J9227 will be updated for Texas Medicaid.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**12 (11/27/20 through 12/25/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

Multiple Medicaid and Children's Health Insurance Program COVID-19 flexibilities have been extended through December 31, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**13 (11/27/20 through 12/18/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

The Texas Drug Utilization Review (DUR) Board met on October 22 and 23, 2020, to make recommendations for Medicaid clinical prior authorizations and the preferred drug list. A summary of these meetings is now available on the Texas Vendor Drug Program (VDP) website.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**14 (11/27/20 through 12/18/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

TMHP has identified an issue with presumptive eligibility claims for pregnant women. Claims submitted with dates of service on or after January 1, 2020, may have been denied.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**15 (11/27/20 through 12/18/20) \*\*\*\*\*Attention All Medicaid Providers\*\*\*\*\***

The quarterly update to the Pharmacy Clinical Prior Authorization Assistance Chart is now available.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126.

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**16 (12/11/20 through 01/01/21) \*\*\*\*\*Attention All Medicaid and CSHCN Services Program Providers\*\*\*\*\***

There is an update to the article titled "TMHP to Revert Back to Grouper Version 36 of the APR-DRG System to Process Inpatient Claims," which was published on the TMHP website on November 24, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

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**17 (12/11/20 through 01/01/20) \*\*\*\*\*Attention All Medicaid and CSHCN Providers\*\*\*\*\***

Effective December 1, 2020, if a provider submits a paper electronic funds transfer (EFT) form by mail or fax, after being enrolled in Texas Medicaid, TMHP will contact the authorized representative on file to confirm submission of the request. If TMHP cannot reach the authorized representative, the request to receive payment by EFT will be denied.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**18 (11/27/20 through 12/18/20) \*\*\*\*\*Attention All Medicaid and CSHCN Services Program Providers\*\*\*\*\***

Effective for dates of discharge on or after September 1, 2020, Texas Medicaid and the Children with Special Health Care Needs (CSHCN) Services Program will revert to Grouper version 36 of the All Patient Refined-Diagnosis Related Groups to process inpatient claims.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

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**19 (11/27/2020 through 12/18/2020) \*\*\*\*\*Attention All Medicaid and CSHCN Services Program Providers\*\*\*\*\***

There is an update to the article titled "Provider Enrollment Revalidation Due Dates Extended in Response to COVID-19 Emergency," which was published on the TMHP website on April 1, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [[link](#)]

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**20 (12/18/20 through 12/25/20) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

As part of its continued response to COVID-19 (coronavirus), the Children with Special Health Care Needs Services Program will provide reimbursement for previously identified telemedicine and telehealth services through December 31, 2020 dates of service.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**21 (12/18/20 through 12/25/20) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

To help ensure continuity of care during the COVID-19 (coronavirus) response, the requirement to obtain the client or guardian signature on the Children with Special Health Care Needs (CSHCN) Services Program Documentation of Receipt Form is waived through December 31, 2020.

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**22 (12/18/20 through 12/25/20) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

Effective for dates of service on or after January 1, 2021, the reimbursement rates for some Children with Special Health Care Needs (CSHCN) Services Program procedure codes will change.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

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**23 (12/11/20 through 01/01/20) \*\*\*\*\*Attention All CSHCN Services Program Providers\*\*\*\*\***

There is an update to the article titled, "Guidance for Providers Regarding New and initial Prior Authorizations," which was published July 2, 2020, on the TMHP website.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**24 (12/11/20 through 01/01/20) \*\*\*\*\*Attention All Medicaid, HTW and CSHCN Services Program Providers \*\*\*\*\***

Effective November 10, 2020, COVID-19 testing procedure code 87428 became a benefit for Medicaid, Healthy Texas Women, and the Children with Special Health Care Needs Services Program.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

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**25 (12/18/20 through 12/25/20) \*\*\*\*\*Attention All Healthy Texas Women Providers\*\*\*\*\***

As part of the continued response to COVID-19 (coronavirus), the Texas Health and Human Services Commission has extended the Medicaid telemedicine and telehealth services COVID-19 flexibilities to the same procedure codes covered under the new Healthy Texas Women Plus (HTW Plus) benefit package. These services can also be delivered by telephone (audio only) as needed and when appropriate. The HTW Plus telemedicine and telehealth services will be effective for dates of service from September 1, 2020, through December 31, 2020.

Details are available on the TMHP website at [www.tmhp.com](http://www.tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.

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**26 (12/18/20 through 12/25/20) \*\*\*\*\*Attention Healthy Texas Women and Family Planning Program Providers\*\*\*\*\***

Healthy Texas Women and Family Planning Program COVID-19 related flexibilities have been extended through December 31, 2020.

Details are available on the TMHP website at [tmhp.com](https://tmhp.com). [\[link\]](#)

For more information, call the TMHP Contact Center at 800-925-9126.