75 percent of requests submitted through PA on the Portal are accepted, reviewed, and processed at initial submission, compared to only 60 percent of fax requests.

PA on the Portal makes submitting prior authorization requests quick and easy. PA on the Portal can prevent common errors, and can help reduce processing delays.

On average, portal requests are processed 24 hours faster than requests submitted by fax.

The most common reason for rejection is missing essential/critical fields. PA on the Portal can spot these errors and prevent them prior to submission.

Scan or click the QR code to visit the TMHP YouTube channel for more information about PA on the Portal.