# **REMITTANCE AND STATUS (R&S) REPORTS**

**CSHCN Services Program Provider Manual** 

**APRIL 2025** 



# **REMITTANCE AND STATUS (R&S) REPORTS**

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## 6.1 R&S Report Information

The R&S Report provides information on pending, paid, denied, adjusted, and incomplete claims. TMHP provides R&S Reports to give providers detailed information about the status of claims submitted to TMHP. The R&S Report also identifies receivables resulting from inappropriate payments. These receivables are recouped from payments of subsequent claim submissions.

Providers receive an R&S Report for each National Provider Identifier (NPI) with claim activity.

Providers can determine the program associated with the R&S Report by looking at the top center of the R&S Report. The line below Texas Medicaid & Healthcare Partnership identifies the program associated with the R&S Report.

Online R&S Reports are available as a PDF every Monday morning at 6 a.m., Central Time, following the claims processing cycle. Providers must have a provider administrator account on the TMHP website at <u>www.tmhp.com</u> to receive online R&S Reports.

*Referto:* Chapter 41, "TMHP Electronic Data Interchange (EDI)" for information about electronic billing.

Providers must retain copies of all R&S Reports for a minimum of 5 years. Do not send original R&S Reports back to TMHP; instead, submit copies of the R&S Reports when submitting a corrected claim or when resubmitting a previously incomplete claim.

Samples of the R&S Report are provided at the end of this chapter. The R&S Report provides information using the following general formatting guidelines:

- Information is displayed in rows rather than columns
- Incomplete claims appear in the "Claims Paid or Denied" section
- Explanation of benefits (EOB) and explanation of pending status (EOPS) codes are five characters in length (up to four messages can be displayed at the claim level and up to five at the detail level)
- Descriptions of EOBs and EOPS are in an appendix at the end of the R&S Report
- Financial transactions appear in one of the following categories: accounts receivable, Internal Revenue Service (IRS) levies, claim refunds, payouts (system and manual), claim reissues, and claim voids
- The internal control number (ICN) is 24 digits
- The primary diagnosis submitted on the claim appears with the claim header information

### 6.1.1 Electronic Remittance and Status (ER&S) Reports

Using *Health Information Portability and Accountability Act* (HIPAA)-compliant Electronic Data Interchange (EDI) standards, the ER&S Report can be downloaded through the TMHP-EDI Gateway using TexMedConnect or third-party software. ER&S Reports contain the same information as a paper R&S Report and can be downloaded in any format.

ER&S Reports are available on the Monday following the weekly claims processing cycle. To obtain an ER&S Report, providers must complete and submit an ER&S Agreement. The ER&S Agreement is located in the Forms section of the EDI page on the TMHP Provider home page at <u>www.tmhp.com</u> and can be submitted to the TMHP-EDI help desk by mail or by fax to 1-512-514-4228.

Additional information about ER&S Reports can be accessed via the EDI companion guide ANSI ASC X12N 835. Companion guides are available in the Technical Information section of the EDI Provider home page on the TMHP website.

#### 6.1.2 Banner Pages

Banner pages are used to inform providers of changes in policies, claims, and procedures. The title pages include the following information:

- TMHP address for submitting paper copies of corrected and resubmitted claims
- Provider's name, address, and telephone number
- Unique R&S Report number specific to each report
- NPIs
- Report sequence number (a cumulative number of R&S Reports the provider has received for the calendar year)
- Date of the week reported on the R&S Report
- Federal tax identification number
- Page number (the R&S Report begins with page 1)
- Automated Inquiry System (AIS) telephone number for AIS inquiry calls
- Taxonomy code
- Benefit code

### 6.1.3 Explanation of R&S Report Row Headings

<b>Row Heading/Section</b>	Explanation
	Lists the client's last name and first name as indicated on the provider's claim. This field is truncated to display 13 characters.

<b>Row Heading/Section</b>	Explanation
Claim number	The 24-digit ICN assigned by TMHP for a specific claim. The format for the TMHP claim number is <b>PPPCCCMMMYYYYJJJBBBBBSSS</b> .
	PPP: COMPASS21 Program
	400: CSHCN Services Program Code
	CCC: Claim Type
	020: Physician supplier/Genetics
	021: Dental
	021: Dental 023: Outpatient hospital/Home Health Agency (HHA)
	040: Inpatient hospital
	060: Medical Transportation Program
	MMM: Media Source (Region)
	010: Paper
	011: Paper adjustment 020: TDHconnect
	021: TDHconnect adjustment
	030: Electronic (including TexMedConnect)
	031: Electronic adjustment (including TexMedConnect)
	041: AIS adjustment
	051: Mass adjustment
	071: Retroactive eligibility adjustment
	080: State action request
	081: State action request adjustment
	110: Postal mail
	990: Default media type
	991: Default/summary for all adjustments
	999: Default/summary for all media regions
	YYYY: Year in which the claim was received
	JJJ: Julian date on which the claim was received
	BBBBB: TMHP internal batch number
	SSS: TMHP internal claim sequence within the batch
Benefit code	These codes are submitted by the provider to identify state programs.
CSHCN number	The client's CSHCN Services Program number.
Medical record number	If a medical record number is used on the provider's claim, that number appears here.
EOB	Any EOB code that applies to the entire claim (header level) prints here. Up to four EOB codes display at the header level.
Diagnosis	The primary diagnosis listed on the provider's claim.
Patient account number	If a client's account number is used on the provider's claim, that number appears here.
Service dates	Format MMDDYYYY (month, day, year) in <i>From</i> and <i>To</i> dates of service.
Type of Service (TOS)/ Procedure/Accommo- dation Code	Indicates by code the specific service provided to the client. The two-digit TOS appears first, followed by a Healthcare Common Procedure Coding System (HCPCS) procedure code. A three-digit code represents a hospital accommodation or ancillary revenue code.

Row Heading/Section	Explanation
Billed quantity	Indicates the quantity billed per claim detail.
Billed charge	Indicates the charge billed per claim detail.
Allowed quantity	Indicates the quantity allowed per claim detail.
Allowed charge	Indicates the charges allowed per claim detail.
Place of service (POS) column	Includes the POS to the left of the Paid Amount. A two-digit numeric code identifying the POS is indicated in this field.
Paid amount	The final amount allowed for payment per claim detail. Also appearing in this field is the amount paid by another insurance resource. The other insurance (OI) amount is preceded by a minus (-) symbol, and this amount is subtracted from the total of the paid amounts appearing in this field. The total paid amount for the claim appears on the claim total line.
EOB codes	These codes explain the payment or denial of the provider's claim. EOB codes are printed next to and directly below the claim. An explanation of all EOBs appearing on the R&S Report are printed in the appendix at the end of the R&S Report.
EOPS code	The EOPS codes appear only in the "Claims In Process" section of the R&S Report. The codes explain the status of pending claims and are not an actual denial or final disposition.
MOD	Modifiers describe and qualify the services that were provided. For dental services, two modifiers are printed. The first is the tooth identification (TID) and the second is the surface identification (SID).

#### 6.1.4 Explanation of R&S Report Section Headings

#### 6.1.4.1 Claims—Paid or Denied

The title, "Claims — Paid or Denied," is centered on the top of each page in this section. Claims in this section are finalized the week before preparation of the R&S Report. The claims are listed by claim status, claim type, and in client name order. The reported status of each claim does not change unless the provider, CSHCN Services Program, or TMHP initiates further action. TMHP *cannot* process incomplete claims.

Only paper claims are denied as incomplete. Incomplete claims may be submitted as original claims only if the resubmission is received by TMHP within the original filing deadline. Otherwise, the claim must be received within 120 days of the date on the R&S Report.

If a provider determines that a claim cannot be appealed electronically or through the Automated Inquiry System (AIS), the claim may be appealed on paper by completing the following steps:

- Submit a copy of the R&S Report page on which the claim is paid or denied. A copy of any other official notification from TMHP may also be submitted.
- Submit one copy of the R&S Report for each claim appealed.
- Circle only one claim per R&S Report page.
- Identify the reason for the appeal.
- If applicable, indicate the incorrect information and provide the correct information that should be used to appeal the claim.
- Attach a copy of any supporting medical documentation that is required or has been requested by TMHP. Supporting documentation must be on a separate page and not copied on the opposite side of the R&S Report.

Referto: Chapter 5, "Claims Filing, Third-Party Resources, and Reimbursement."

Chapter 7, "Appeals and Administrative Review."

Claims filed electronically without required information are *rejected*. Users are required to retrieve the response file to determine the reason for rejections. Providers receiving TMHP EDI rejections may resubmit an electronic claim within 95 days from the date of service.

A paper appeal may also be submitted with a copy of the rejection report. Appeals must be received by TMHP within 120 days of the rejection report date to be considered. A copy of the rejection report must accompany each corrected claim submitted on paper.

#### 6.1.4.2 Adjustments to Claims

The title, "Adjustments to Claims," is centered at the top of each page in this section. Adjustments are listed by claim type, client name, and CSHCN Services Program client number. Media types 011, 021, 031, 041, 051, 071, and 081 appear in this section. An adjustment is printed in the same format as a paid or denied claim.

The net adjustment amount is the difference between the claim total for the original claim and the claim total for the adjusted claim. If the total amount of money to be recouped is not available on the current R&S Report, it is taken from future payments.

EOB 00601 prints the following message below the claim indicating the amount is to be recouped later: "A receivable has been established in the amount of the original payment: \$\_\_\_\_\_\_. Future payments will be withheld or reduced until such amount is paid in full."

When an adjustment is set up (EOB 00601) and enough money is available on the next R&S Report, EOB 00097 prints, "Payment adjusted on following client." The original ICN and R&S Report date appears. The dollar amount to be recouped is listed in the Original Amount column. The amount changes until all money is recouped.

In the "Adjustments to Claims" section, the amount identifying the net difference (difference between the original claim payment and the adjusted claim payment) appears below the prior claim payment. If the net difference is a positive amount, the amount is added to the amount of the current check. If the net difference is a negative amount, a minus sign appears before the dollar amount, and that amount is deducted from the amount of the current check.

#### 6.1.4.3 Financial Transactions

All accounts receivables, IRS levies, payouts, refunds, reissues, and voids appear in this section of the R&S Report. The financial transactions section does not use the R&S Report form column headings. Additional subheadings are printed to identify the financial transactions. References to fiscal year end (FYE) represent the provider's FYE based on cost report information and does not apply to all providers. The following are descriptions of the six types of financial transactions.

#### 6.1.4.3.1 Accounts Receivable

Accounts receivable identifies money that was subtracted from the provider's current payment because it is owed to the CSHCN Services Program. Specific claim data is not given on the R&S Report unless the accounts receivable setup is claim-specific. An accounts receivable control number is provided that should be referenced when corresponding with TMHP. If the withholding amount is related to a specific

claim and not an EOB 00601 (as described in Section 6.1.4.2, "Adjustments to Claims" in this chapter), a separate letter with this information is sent to the provider. Accounts receivable appears on the R&S Report in the following format:

<b>Row Heading/Section</b>	Explanation
Control number	A control number that should be referenced when corresponding with TMHP.
Recoupment rate	The percentage of the provider's payment withheld each week unless the provider elects to have a specific amount withheld each week.
Maximum periodic recoupment amount	The amount to be withheld each week or month. This field is blank if the provider elects to have a percentage withheld each week or month.
Original date	The date the financial transaction was originally processed.
Original amount	The total amount owed to the CSHCN Services Program.
Prior date	The date the last transaction on the accounts receivable occurred.
Prior balance	The amount owed from a previous R&S Report.
Applied amount	The amount subtracted from the current R&S Report.
FYE	The fiscal year end for cost reports.
EOB	The EOB code that corresponds to the reason code for the accounts receivable.
Patient name	If the accounts receivable is claim specific, the name of the client listed on the claim.
Claim number	If the accounts receivable is claim specific, the ICN of the original claim.
Balance	Indicates the total outstanding accounts receivable (AR) balance that remains due.

#### 6.1.4.3.2 IRS Levies

If TMHP receives a notice from the IRS of a levy against a provider, payments will be withheld from the provider's payment. These are displayed in the IRS Levies section of the R&S Report. Payments are withheld until the levy is satisfied or released. Although the current payment amount is lowered by the amount of the levy payment, the provider's 1099 earnings are not lowered. IRS levies are reported in the following format:

<b>Row Heading/Section</b>	Explanation
Control number	Control number to reference when corresponding with TMHP.
Maximum recoupment rate	The percentage of the provider's payment withheld each week unless the provider elects to have a specific amount withheld each week.
Maximum recoupment amount	The amount to be withheld on a periodic basis. This field is blank if the provider elects to have a percentage withheld each week.
Original date	The date the levy was originally set up.
Original amount	The total amount owed to the CSHCN Services Program.
Prior balance	The amount owed from a previous R&S Report.
Prior update	The date the last transaction on the levy occurred.
Current amount	The amount subtracted from the current R&S Report.
Remaining balance	The amount still owed on the levy (this amount becomes the previous balance on the next R&S Report).

#### 6.1.4.3.3 Payouts

Payouts are dollar amounts owed to the provider. TMHP processes two types of payouts: system payouts that increase the weekly payment amount and manual payouts or refunds that result in a separate payment issued to the provider. Specific claim data is not given on the R&S Report for payouts. If the payout is claim-related, a separate letter with this information is sent to the provider. A control number is given that should be referenced when corresponding with TMHP.

<b>Row Heading/Section</b>	Explanation
Payout control number	Control number to reference when corresponding with TMHP.
Payout amount	Amount of the payout.
FYE	The fiscal year for which this refund is applicable.
EOB	The EOB code that corresponds to the reason code assigned.
Refund check number	The number of the refund check issued by TMHP.
Refund check amount	The amount of the refund check mailed to the provider.
Patient name	The name of the client (if available).
PCN	The CSHCN Services Program number of the client (if available).
DOS	The date of service (if available).

#### 6.1.4.3.4 Claim Reissues

Claim reissues are identified by EOB 00122, "This claim is a reissue of a previous claim." For example, EOB 00122 is used if a check is lost in the mail and must be reissued to the provider. The message follows each claim that was reissued. Every claim paid on the original check is reprinted in the financial section. The claims appear on the R&S Report in the following format:

<b>Row Heading/Section</b>	Explanation
Check number	The number of the original check.
Check amount	The amount of the original check.
R&S number	The number of the original R&S Report.
R&S date	The date of the original R&S Report.

#### 6.1.4.3.5 Claim Voids

Claim voids are identified by EOB 00134, "Voided claims – this amount has been credited to your net IRS liability." This occurs when the TMHP check has been returned and voided. Claims originally paid on the check are listed and the amounts credited to the provider's 1099. Claim voids are printed in the same format as claim reissues.

#### 6.1.4.3.6 Claim Refunds

Claim refunds are identified by EOB 00124, "Thank you for your refund; your 1099 liability has been credited." This message verifies that money refunded to the CSHCN Services Program for incorrect payments was received and posted. The provider's check number and the date of the check are printed on the R&S Report. Claim refunds appear on the R&S Report in the following format:

<b>Row Heading/Section</b>	Explanation
ICN	The claim number of the claim to which the refund was applied this cycle.
Patient name	The client's first name, middle initial, and last name on the applicable claim.

<b>Row Heading/Section</b>	Explanation
CSHCN number	The client's CSHCN Services Program number.
Date of service	The format MMDDYYYY (month, day, year) in <i>From</i> date of service.
Total billed	The total billed amount of the refunded claim.
Amount applied this cycle	The refund amount applied to the claim.
EOB	The EOB code that corresponds to the reason code assigned.

#### 6.1.4.4 Financial Transactions/Void and Stop—"Stale-Dated Checks"

Stale-dated checks (i.e., checks older than 180 days) that have not been cashed are voided and applied to either IRS levies or outstanding accounts receivable. Once a check has been voided, the associated claims may not be payable, and the transaction will be finalized after 24 months. Providers may submit a voided check appeal to TMHP Cash Financial at the following address:

Texas Medicaid & Healthcare Partnership Attn: Cash Financial 12365-A Riata Trace Parkway Austin, TX 78727

The CSHCN Services Program encourages providers to receive payment via electronic funds transfer (EFT) to eliminate stale-dating issues. EFT ensures that providers receive payments via direct deposit in a bank account of their designation. To enroll in EFT, use the <u>Electronic Funds Transfer (EFT) Notification</u> or call the TMHP Contact Center at 1-800-568-2413, Monday through Friday from 7 a.m. to 7 p.m., Central Time, and select Option 2.

Referto: Chapter 41, "TMHP Electronic Data Interchange (EDI)."

#### 6.1.5 Claims Payment Summary

This section summarizes payments, adjustments, and financial transactions listed on the R&S Report. The section has two categories: one for the current weeks totals and one for the year-to-date totals.

*Example:* If the provider is receiving a payment on this particular R&S Report, the following information is given: "Payment summary for check number (check #) or (directly deposited by EFT) in the amount of (\$amount). Note that items marked with an asterisk (\*) do not affect your 1099 earnings." The check number is also printed on the check that accompanies the R&S Report.

The Claims Payment Summary appears on the R&S Report in the following format:

Heading	Explanation
Claims paid	The number of claims processed for the week, as well as the year-to-date total.
System payouts	The total amount of system payouts issued to the provider by TMHP.
Manual payouts	The total amount of manual payouts issued to the provider by TMHP (remitted by a separate check or EFT).
Amount paid to IRS for levies	The amount remitted to the IRS and withheld from the provider's payment due to an IRS levy.
Amounts paid to IRS for backup withholding	The amount paid to the IRS for backup withholding.
Accounts receivable recoupment	The total amount withheld from the provider's payment for accounts receivable.

Heading	Explanation
Amounts stopped or voided	The total amount of the payment that was voided or stopped with no reissuance of payment.
System reissues	The amount of the reissued payment.
Claims related refunds	The net amount allowed for the week's payment. If there are no adjustments recouping money showing negative paid amounts, the claim's amount is the total of all paid amounts on the individual claims. If there are adjustments showing negative paid amounts, the claim's amount is the total paid amount minus the total amount of claim-related refunds applied during the weekly cycle.
Nonclaim-related refunds	The total amount of nonclaim-related refunds applied during the weekly cycle.
Amount affecting 1099 earnings	The amount added for this week to the provider's earnings. This figure is the claim's amount minus any withheld or credit amounts. This column also shows weekly and year-to-date totals. The year-to-date IRS amount is the net total of reportable payments for tax purposes.
Held amount	The total amount withheld from the provider's payment.
Payment amount	Amount of the payout
Pending claims	The total amount billed for claims in process beginning with the cutoff date for the report.

#### 6.1.5.1 Claims In Process

Claims that are in process appear in the section titled "The Following Claims are Being Processed." The R&S Report may list up to five EOPS messages per claim. The claims listed in this section are in process and *cannot* be resubmitted for any reason until they appear in either the "Claims - Paid or Denied," or "Adjustments - Paid or Denied" sections of the R&S Report. TMHP lists the pending status of these claims only for informational purposes. The pending messages should not be interpreted as a final claim disposition.

All claims and claims resubmitted for reconsideration that TMHP has in process are listed on the R&S report weekly. TMHP provides the following information on the R&S Report:

- Client name
- Claim number
- EOPS
- *International Classification of Diseases*, Tenth Revision, Clinical Modification (ICD-10-CM) number
- Initial date of service
- Billed charge (total billed)

#### 6.1.5.2 EOB and EOPS Codes Section

The "Explanation of Benefits Codes Messages" section lists the descriptions of all EOBs and EOPS that appeared on the R&S Report. EOBs and EOPS appear in numerical order.

Electronic Data Interchange ANSI X12 5010 835 files will display the appropriate Claims Adjustment Reason Code (CARC), Claims Adjustment Group Code (CAGC), and Remittance Advice Remarks Code (RARC) explanation codes that are associated with EOB denials.

The 835 file will include the CARC, CAGC, and RARC explanation codes that are associated with the highest priority detail EOB to provide a clearer explanation for the denial.

## 6.1.6 R&S Report Examples

The following pages provide examples of R&S Reports.

## 6.1.6.1 Physician R&S Report Example: Banner Page

	Texas Medicaid & Healthcare H CSHCN Remittance and Statu Date: 04/08/2011		
CSHCN / Te P.O. Box 2	nal claim to: xas Medicaid & Healthcare Partnership 00855 xas 78720-0855	TEXAS PROVIDER PO BOX 848484 DALLAS, TX 75888-1234 (214) 555-4141	
CSHCN / Te 12357-B Ri	other correspondence to: xas Medicaid & Healthcare Partnership ata Trace Parkway xas 78727-6422 2413	TPI: 1234567-01 NPI/API: 1234567890 Taxonomy: 193400000X Benefit Code: CSN Report Seq. Number: 35 R&S Number: 2460000	
		Page 1 Of	
	BANNER PAGE		
39 (03/25/11 THROUGH 04/15/11) ****ATT	ENTION ALL CSHCN SERVICES PROGRAM PROV	'IDERS****	
CHILDREN WITH		RVICES PROCEDURES BENEFIT CRITERIA WILL CHANGE FOR	
FOR MORE INFORMATION, CALL THE TMHP-CSH			•
40 (03/25/11 THROUGH 04/15/11) ****ATT			
		'ES FOR SOME PHYSICIAN-ADMINISTERED DRUG PROCEDURE PROGRAM. DETAILS ARE AVAILABLE ON THE TMHP WEBSITE	
FOR MORE INFORMATION, CALL THE TMHP-CSH	CN SERVICES PROGRAM CONTACT CENTER AT	1-800-568-2413.	
TEXAS PROVIDER PO BOX 848484 DALLAS, TX 75888-12 (214) 555-4141	234	YOUR AIS NUMBER IS 000000-01 FOR AIS INQUIRY CALL TOLL FREE 1-(800) 568-2413 THE PROVIDER MANUAL PROVIDES DETAILS. PHYSICAL ADDRESS ON RECORD: TEXAS PROVIDER PO BOX 848484 DALLAS, TX 75888-1234	
		(214) 555-4141	

## 6.1.6.2 Physician R&S Report Example: Blank Page

0.1.0.2	Physician R&S Report Example: Blank Page		
	Texas Medicaid & Healthcare P. CSHCN Remittance and Status Date: 04/08/2011		
	Mail original claim to: CSHCN / Texas Medicaid & Healthcare Partnership P.O. Box 200855 Austin, Texas 78720-0855	TEXAS PROVIDER PO BOX 848484 DALLAS, TX 75888-1234 (214) 555-4141	
	Mail all other correspondence to: CSHCN / Texas Medicaid & Healthcare Partnership 12357-B Riata Trace Parkway Austin, Texas 78727-6422 (800) 568-2413	TPI: 1234567-01 NPI/API: 1234567890 Taxonomy: 193400000X Benefit Code: CSN Report Seq. Number: 35 R&S Number: 2460000	
			Page 2 Of
	**************************************	T BLANK*******************	****

## 6.1.6.3 Physician R&S Report Example: Claims – Paid or Denied

	CSHCN / P.O. Bo Austin, Mail al CSHCN /	Texas M x 200855 Texas 7 l other	5 78720-0855	ealthcar	re Partnershi	p PO DAL	AS PROVID BOX 84848 LAS, TX 7 4) 555-41	4 5888-123	4					
	CSHCN /					, = =	4) 000-41	41						
		Riata I	corresponde: Medicaid & H Prace Parkwa 18727-6422	ealthcar	e Partnershi	p NPI Tax Ben Rep	: 123456 /API: 12 onomy: 1 efit Code ort Seq. 1 Number:	34567890 93400000 : CSN Number:	Х 35					
											Page 3	Of		
PATIENT NAME CLAIM NUM PATIENT ACCT # SERVICE DATES FROM TO T		BIL	CSHCN # LED CHARGE		AL RECORD # ALLOWED CHARGE		ARE # PAID AM1	EOB ' EOB	EOB EOB	EOB EOB	EOB EOB	EOB	DIAGN MOD	
*********	* * * * * * * * * * *	******	*****	*** CLAI	MS - PAID OR	DENIED	*******	******	* * * * * * *	*****	******	* * *		
DOE, JANE 40002001020070 000123456789	1400000000	CSN	9999999900				(	1147					E	2119
03/22/201103/22/201103/22/201103/22/2011			225.00 35.00	1.0 1.0	105.11 22.91	1 1	103.01 22.45		01190 01190					
			\$260.00		\$128.02		\$125.46	CLAIM	I TOTAL					
PAID CLAIM TOTALS			\$260.00		\$128.02		\$125.46							

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## 6.1.6.4 Physician R&S Report Example: Blank Page

0.1.0.4	Physician Ros Report Example: blank Page		
	Texas Medicaid & Healthcare Pa CSHCN Remittance and Status Date: 04/08/2011		
	Mail original claim to: CSHCN / Texas Medicaid & Healthcare Partnership P.O. Box 200855 Austin, Texas 78720-0855	TEXAS PROVIDER PO BOX 848484 DALLAS, TX 75888-1234 (214) 555-4141	
	Mail all other correspondence to: CSHCN / Texas Medicaid & Healthcare Partnership 12357-B Riata Trace Parkway Austin, Texas 78727-6422 (800) 568-2413	TPI: 1234567-01 NFI/API: 1234567890 Taxonomy: 193400000X Benefit Code: CSN Report Seq. Number: 35 R&S Number: 2460000	
			Page 4 Of
	**************************************	T BLANK************************************	******

# 6.1.6.5 Physician R&S Report Example: Payment Summary Page

	Texas Medicaid & Healthcare P CSHCN Remittance and Status Date: 04/08/2011		
	Mail original claim to: CSHCN / Texas Medicaid & Healthcare Partnership P.O. Box 200855 Austin, Texas 78720-0855	TEXAS PROVIDER PO BOX 848484 DALLAS, TX 75888-1234 (214) 555-4141	
	Mail all other correspondence to: CSHCN / Texas Medicaid & Healthcare Partnership 12357-B Riata Trace Parkway Austin, Texas 78727-6422 (800) 568-2413	TPI: 1234567-01 NPI/API: 1234567890 Taxonomy: 193400000X Benefit Code: CSN Report Seq. Number: 35 R&S Number: 2460000	
		Page 5	Of
PAYMENT SUMMARY FOR CSHCN	FOR TAX ID 987654321		
CLAIMS PAID	*** AFFECTING PAYMENT THIS CYCLE *** AMOUNT COUNT 125.46 1	*** AMOUNT AFFECTING 1099 EARNI THIS CYCLE YEA 125.46	NGS *** R TO DATE 333.4
SYSTEM PAYOUTS			
MANUAL PAYOUTS (REMITTED	BY SEPARATE CHECK OR EFT)		
AMOUNT PAID TO IRS FOR LE	VIES		
AMOUNT PAID TO IRS FOR BA	CKUP WITHHOLDING		
ACCOUNTS RECEIVABLE RECOU	PMENTS		
AMOUNTS STOPPED/VOIDED			
SYSTEM REISSUES			
CLAIM RELATED REFUNDS			
NON-CLAIM RELATED REFUNDS			
HELD AMOUNT			
PAYMENT AMOUNT	125.46	125.46	333.4

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APRIL 2025

REMITTANCE AND STATUS (R&S) REPORTS

#### 6.1.6.6 Physician R&S Report Example: Explanation of Benefits (EOB) Page

Mail original claim to: CSHCN / Texas Medicaid & Healthcare Partnership P.O. Box 200855 Austin, Texas 78720-0855	TEXAS PROVIDER PO BOX 848484 DALLAS, TX 75888-1234 (214) 555-4141	
Mail all other correspondence to: CSHCN / Texas Medicaid & Healthcare Partnership 12357-B Riata Trace Parkway Austin, Texas 78727-6422 (800) 568-2413	TPI: 1234567-01 NPI/API: 1234567890 Taxonomy: 193400000X Benefit Code: CSN Report Seq. Number: 35 R&S Number: 2460000	
		Page 6 Of

- 00475 PAID ACCORDING TO THE TEXAS MEDICAID REIMBURSEMENT METHODOLOGY-TMRM (RELATIVE VALUE UNIT TIMES STATEWIDE CONVERSION FACTOR)
- 01147 PLEASE REFER TO OTHER EOB MESSAGES ASSIGNED TO THIS CLAIM FOR PAYMENT/DENIAL INFORMATION.
- 01196 THIS PAYMENT WAS REDUCED BY 2% IN ACCORDANCE WITH THE STATE'S SPENDING REDUCTION PLAN FOR CLAIMS WITH A DATE OF SERVICE ON OR AFTER FEBRUARY 1, 2011. PCS SERVICES ARE REDUCED BY 1%.

THE FOLLOWING ARE THE DESCRIPTIONS OF THE EOP CODES THAT APPEAR ON THIS REMITTANCE AND STATUS REPORT

## 6.1.6.7 Ambulatory Surgical Center (ASC) R&S Report Example: Banner Page

Texas Medicaid & Health CSHCN Remittance and	-
Date: 04/08/	2011
Mail original claim to: CSHCN / Texas Medicaid & Healthcare Partne P.O. Box 200855 Austin, Texas 78720-0855	TEXAS ASC PROVIDER rship PO BOX 959595 HOUSTON, TX 75999-1234 (214) 555-5555
Mail all other correspondence to: CSHCN / Texas Medicaid & Healthcare Partne 12357-B Riata Trace Parkway Austin, Texas 78727-6422 (800) 568-2413	TPI: 7654321-02 rship NPI/API: 0987654321 Taxonomy: 111100000X Benefit Code: CSN Report Seq. Number: 13 R&S Number: 1230000
	Page 1 Of
BANNER PAG	GE
39 (03/25/11 THROUGH 04/15/11) *****ATTENTION ALL CSHCN SERVICES PROGRAM	M PROVIDERS****
EFFECTIVE FOR DATES OF SERVICE ON OR AFTER MAY 1, 2011, NONSURGICAL VIST CHILDREN WITH SPECIAL HEALTH CARE NEEDS (CSHCN) SERVICES PROGRAM. DETAILS OF THESE CH	
FOR MORE INFORMATION, CALL THE TMHP-CSHCN SERVICES PROGRAM CONTACT CENTH	ER AT 1-800-568-2413.
40 (03/25/11 THROUGH 04/15/11) *****ATTENTION ALL CSHCN SERVICES PROGRAM	M PROVIDERS****
EFFECTIVE FOR DATES OF SERVICE ON OR AFTER MAY 1, 2011, THE REIMBURSEMEN WILL CHANGE FOR THE CHILDREN WITH SPECIAL HEALTH CARE NEEDS (CSHCN) SERV	
FOR MORE INFORMATION, CALL THE TMHP-CSHCN SERVICES PROGRAM CONTACT CENTE	ER AT 1-800-568-2413.
TEXAS PROVIDER PO BOX 848484 DALLAS, TX 75888-1234 (214) 555-4141	YOUR AIS NUMBER IS 000000-01 FOR AIS INQUIRY CALL TOLL FREE 1-(800) 568-2413 THE PROVIDER MANUAL PROVIDES DETAILS. PHYSICAL ADDRESS ON RECORD: TEXAS ASC PROVIDER PO BOX 959595 HOUSTON, TX 75999-1234
	(214) 555-5555

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## 6.1.6.8 ASC R&S Report Example: Adjustments R&S Report

					CSHCN H		nce and Stat 04/08/2011		ort							
			CSHCN / P.O. Box	Texas 1 20085	claim to: Medicaid & Hea 5 78720-0855	lthcare	Partnershi	P PO HOU (21								
			CSHCN / 12357-B	Texas I Riata ' Texas '	correspondenc Medicaid & Hea Irace Parkway 78727-6422		e Partnershi	p NPI Tax Ben Rep	: 765432 /API: 09 conomy: 1 efit Code fort Seq. 1 Number:	8765432 1110000 : CSN	0X 13					
													Page 2	Of		
PATIENT NAME	CLAIM	NUMBEF	R BENEI	FIT	CSHCN #	MEDICA	L RECORD #	MEDIC	ARE #	EOB	EOB	EOB	EOB		DIAGN	IOSI
PATIENT ACCI SERVICE I FROM	: #	TOS		QTY	LLED CHARGE	Al QTY	LOWED CHARGE	POS	PAID AMI	EOB	EOB	EOB	EOB	EOB	MOD	MC
PATIENT ACCT SERVICE I FROM	"# DATES TO	TOS	PROC	QTY		QTY	CHARGE			-	-	-	-		MOD	MC
PATIENT ACCI SERVICE I FROM * DOE, JANE	"# DATES TO	TOS	PROC	QTY ******	CHARGE	QTY	CHARGE		ED *****	-	-	-	-		-	
PATIENT ACCI SERVICE I FROM	2 # DATES TO	TOS ****** 201106	PROC *********	QTY ******	CHARGE	QTY Adjustmi 22222	CHARGE		ED *****	******	-	*****	-		-	
PATIENT ACCI SERVICE I FROM * DOE, JANE 0000000000	* # DATES TO *********** 4000230302	TOS ****** 201106	PROC *********	QTY *******	CHARGE	QTY ADJUSTMI 22222 1.0	CHARGE ENTS - PAID	OR DENI	ED *****	******* 01147 00325	****	******	*****		M	MC
PATIENT ACCI SERVICE I FROM * DOE, JANE 000000000 02/18/2011 SMITH, JOHN	* # DATES TO *********** 4000230302	TOS ****** 201106 - F	PROC ********* 0000000000 28755	QTY ******** 1.0	CHARGE	QTY ADJUSTMI 22222 1.0	CHARGE ENTS - PAID 222 444.95 \$444.95	OR DENI	ED ****** 436.05 \$436.05	******* 01147 00325	*****	******	*****		M	1000
PATIENT ACC1 SERVICE I FROM * DOE, JANE 000000000 02/18/2011	" # DATES TO *********** 4000230302 02/18/2013	TOS ****** 201106 - F 201106	PROC ********** 0000000000 28755 2000000000	QTY ******** 1.0	CHARGE	QTY Adjustmi 22222 1.0	CHARGE ENTS - PAID 222 444.95 \$444.95	OR DENI	ED ****** 436.05 \$436.05	******** 01147 00325 CLAI 01147	*****	58	*****		M	1000
PATIENT ACC1 SERVICE I FROM * DOE, JANE 000000000 02/18/2011 SMITH, JOHN 0000000000	* # DATES TO *********** 4000230302 02/18/2013 4000230302	TOS ****** 201106 - F 201106	PROC ********** 0000000000 28755 2000000000	QTY ******** 1.0	CHARGE	QTY ADJUSTMI 22222 1.0 22222	CHARGE ENTS - PAID 222 444.95 \$444.95	OR DENI	ED ****** 436.05 \$436.05 (	******** 01147 00325 CLAI 01147 00325	0005 M TOTAI	******* 58 58	01196		M	

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## 6.1.6.9 ASC R&S Report Example: Blank Page

	Texas Medicaid & Healthcare Pa CSHCN Remittance and Status Date: 04/08/2011		
	Mail original claim to: CSHCN / Texas Medicaid & Healthcare Partnership P.O. Box 200855 Austin, Texas 78720-0855	TEXAS ASC PROVIDER PO BOX 959595 HOUSTON, TX 75999-1234 (214) 555-5555	
	Mail all other correspondence to: CSHCN / Texas Medicaid & Healthcare Partnership 12357-B Riata Trace Parkway Austin, Texas 78727-6422 (800) 568-2413	TPI: 7654321-02 NPI/API: 0987654321 Taxonomy: 111100000X Benefit Code: CSN Report Seq. Number: 13 R&S Number: 1230000	
	(800) 568-2415	R&S NUMBEL: 1250000	Page 3 Of
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## 6.1.6.10 ASC R&S Report Example: Adjustments R&S Report

						Remittar	Healthcare nce and Stat 04/08/2011	tus Repo								
			CSHCN / P.O. Box	Texas 1 200855	claim to: Medicaid & He 5 78720-0855	althcare	Partnershi	.p PO HOU	KAS ASC P1 BOX 95959 JSTON, TX L4) 555-59	95 75999-1	234					
			CSHCN / 12357-B	Texas M Riata 7 Texas 7	corresponden Medicaid & He Irace Parkway 78727-6422	.p NPI Tax Ber Rep	TPI: 7654321-02 NPI/API: 0987654321 Taxonomy: 111100000X Benefit Code: CSN Report Seq. Number: 13 R&S Number: 1230000									
													Page 4	Of		
PATIENT NAME PATIENT ACCI		NUMBER	BENE	FIT (	CSHCN #	MEDICAI	RECORD #	MEDIC	CARE #	EOB	EOB	EOB	EOB		DIAGÌ	NOSI
SERVICE I FROM		TOS	- PROC		LED CHARGE	AI QTY	LOWED CHARGE	POS	PAID AM	T EOB	EOB	EOB	EOB	EOB	MOD	MC
DOE, JANE 0000000000 12/22/2010	12/22/2010		51798	1.0	111111111	.0	.00 \$.00	5	.00 \$.00	00572	0012		00954			
00123	THE CLAIM	REPOR'	ted above	IS AN	\$1,430.00 ADJUSTMENT T			0023030			STMENT	CLAIM	TOTAL			
ORIGINAL CLA	тм•															
DOE, JOHN 0000000000		2011069	900000000	CSN	111111111	22222	22			01147					1	N31(
12/22/2010	12/22/2010	) F	51798	1.0	1,430.00	.0	.00	5	.00	00572						
					\$1,430.00		\$.00		\$.00	ORIG	INAL CI	LAIM TO	TAL			
ADJUSTMENT ( DOE, JAMES	LAIM: 4000230312	2011074	400000000	CSN	111111111	22222	22			01147					ł	K029
0000000000 01/14/2011	01/14/2011	F	41899	1.0	6,211.15	1.0	504.00	5	498.96	00325	0014	49	01170		U3	
					\$6,211.15		\$504.00		\$498.96	ADJU	STMENT	CLAIM	TOTAL			
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REMITTANCE AND STATUS (R&S) REPORTS

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## 6.1.6.11 ASC R&S Report Example: Adjustments R&S Report

						Remittan	Healthcare ace and Stat 04/08/2011	us Repo								
			P.O. Box	Cexas N 200855	Medicaid & He	ealthcare	Partnershi	PO PO HOU	XAS ASC PR BOX 95959 JSTON, TX 4) 555-55	5 75999-1	234					
			CSHCN / 1 12357-B F	lexas M Riata 1 lexas 1	corresponder Medicaid & He Frace Parkway 78727-6422	ealthcare	Partnershi	p NPI Tax Ber Rep	API: 765432 API: 09 conomy: 1 hefit Code port Seq. 1 8 Number:	8765432 1110000 : CSN Number:	0 X					
													Page 5	o Of		
PATIENT NAME PATIENT ACCT		IUMBER	BENEF	IT (	CSHCN #	MEDICAL	RECORD #	MEDIC	ARE #	EOB	EOB	EOB	EOB		DIAG	NOSIS
SERVICE D. FROM		TOS	PROC		LED CHARGE	AL QTY	LOWED CHARGE	POS	PAID AMI	EOB	EOB	EOB	EOB	EOB	MOD	MOI
ORIGINAL CLA DOE, JANNET 0000000000 01/14/2011			500000000 41899	CSN 1.0	111111111 6,211.15	22222 .0	.00	5	.00	01147 0164	00R	01			SG	K029
					\$6,211.15		\$.00		\$.00	ORIG	INAL C	LAIM TC	TAL			
00123	THE CLAIM	REPORI	TED ABOVE	IS AN	ADJUSTMENT :	IO PREVIO	US CLAIM 40	0023030	201100612	312345						
ADJUSTMENT C DOE, JOHNNY 0000000000		011076	500000000	CSN	111111111	22222	22		C	)1147					]	K029
	02/18/2011	F	41899	1.0	6,156.53	1.0	504.00	5	493.92	00325	001	49		01196	U	3
					\$6,156.53		\$504.00		\$493.92	ADJU	STMENT	CLAIM	TOTAL			
00123		REPORI	TED ABOVE	IS AN	ADJUSTMENT	TO PREVIO	US CLAIM 40	0023030	201100612	312345						
ORIGINAL CLA DOE, JAMMIE 000000000		011055	500000000	CSN	111111111	22222	22		(	)1147					]	K029
02/18/2011	02/18/2011	F	41899	1.0	6,156.53	.0	.00	5	.00	00958	005	72	0117	0	E	P
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APRIL 2025

REMITTANCE AND STATUS (R&S) REPORTS

## 6.1.6.12 ASC R&S Report Example: Adjustments R&S Report

		CSHCN Remi	id & Healthcare E ttance and Statu: ate: 04/08/2011	-					
	Mail original cla CSHCN / Texas Mea P.O. Box 200855 Austin, Texas 78	dicaid & Healtho	care Partnership	TEXAS ASC PR PO BOX 95959 HOUSTON, TX (214) 555-55	5 75999-1234				
	Mail all other co CSHCN / Texas Med 12357-B Riata Tr Austin, Texas 78 (800) 568-2413	dicaid & Healtho ace Parkway		TPI: 765432 NPI/API: 09 Taxonomy: 1 Benefit Code Report Seq. R&S Number:	87654321 11100000X : CSN				
							Page 6	Of	
PATIENT NAME CLAIM NUMBI PATIENT ACCT # SERVICE DATES	ER BENEFIT CS		ICAL RECORD #	MEDICARE #	EOB EOI	B EOB	EOB		DIAGNOSI
	S PROC QTY	CHARGE QTY		POS PAID AM	EOB EO	DB EOB	EOB	EOB	MOD MO
	-								
CONTINUED FROM PREVIOUS PAGE DOE, JAMMIE 40002303120110 0000000000		111111111							
DOE, JAMMIE 40002303120110		\$6,156.53	\$.00	\$.00	ORIGINAL (	CLAIM TOTA	L		
DOE, JAMMIE 40002303120110			\$.00	\$.00	ORIGINAL (	CLAIM TOTA	L		

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## 6.1.6.13 ASC R&S Report Example: Blank Page

	Texas Medicaid & Healthcare H CSHCN Remittance and Statu Date: 04/08/2011		
	Mail original claim to: CSHCN / Texas Medicaid & Healthcare Partnership P.O. Box 200855 Austin, Texas 78720-0855	TEXAS ASC PROVIDER PO BOX 959595 HOUSTON, TX 75999-1234 (214) 555-5555	
	Mail all other correspondence to: CSHCN / Texas Medicaid & Healthcare Partnership 12357-B Riata Trace Parkway Austin, Texas 78727-6422	TPI: 7654321-02 NPI/API: 0987654321 Taxonomy: 111100000X Benefit Code: CSN Report Seq. Number: 13 R&S Number: 1230000	
	(800) 568-2413	R&S Number: 1230000	Page 7 Of
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## 6.1.6.14 ASC R&S Report Example: Claims in Process R&S Report

						edicaid & Healthcar Remittance and Sta Date: 04/08/201	tus Repo								
			P.O. Box	'exas N 200855	Medicaid & He	althcare Partnershi	PO P	AS ASC P BOX 9595 STON, TX 4) 555-5	95 75999-1	.234					
			CSHCN / T 12357-B R	'exas N liata 1 'exas 7	corresponden Medicaid & He Trace Parkway 78727-6422	althcare Partnershi	p NPI/ Taxo Bene Repo	: 76543 /API: 0 onomy: efit Cod ort Seq. Number:	98765432 11110000 e: CSN Number:	X00					
												Page 8	Of		
PATIENT NAME PATIENT ACCI		IUMBER	BENEF		CSHCN #	MEDICAL RECORD #	MEDICA	ARE #	EOPS	EOPS	EOPS	EOPS		DIAGN	IOSI
SERVICE E FROM	DATES TO		PROC	QTY *****		ALLOWED QTY CHARGE OLLOWING CLAIMS ARE			) *****		*****		EOPS ******* ES IDEN'	MOD ***** TIFY TI	
SERVICE I FROM ****** THE EXPLANAT REASONS WHY UNTIL THE CI	TO TO TO TO TON OF PEND A CLAIM IS LAIM FINALIZI	***** ING ST IN PRO ES AND	PROC ********* ATUS (EOP CESS. BEC. APPEARS	QTY ***** S) COD AUSE T AS FIN	CHARGE	QTY CHARGE	E BEING F ENIALS O OCESS, N	PROCESSE R PAYMEN EW INFOR	) ****** T DISPO MATION	******* SITIONS CANNOT H	****** . THE E 3E ACCE	OPS CODI PTED TO	****** ES IDEN' MODIFY	***** FIFY TI THE C:	HE
SERVICE I FROM ****** THE EXPLANAT REASONS WHY UNTIL THE CI THAT CORRESE DOE, JAKE	TO TO TO TO TON OF PEND A CLAIM IS LAIM FINALIZI	****** ING ST IN PRO ES AND EOPS C	PROC ********* ATUS (EOP CESS. BEC. APPEARS ODES USED	QTY ***** S) COD AUSE T AS FIN	CHARGE	QTY CHARGE OLLOWING CLAIMS ARE E NOT FINAL CLAIM D ARE CURRENTLY IN PR	E BEING F ENIALS O OCESS, N	PROCESSE R PAYMEN EW INFOR	) ****** T DISPO MATION	******* SITIONS CANNOT H	****** . THE E 3E ACCE	OPS CODI PTED TO	****** ES IDEN' MODIFY	***** TIFY TI THE C: MESSA(	HE LAI GES
SERVICE E FROM ****** THE EXPLANAT REASONS WHY UNTIL THE CI THAT CORRESE DOE, JAKE 0000000000	TO TO TO TO TION OF PEND A CLAIM IS AIM FINALIZ POND TO THE T	****** ING ST IN PRO ES AND EOPS C 011073	PROC ********* ATUS (EOP CESS. BEC. APPEARS ODES USED	QTY ***** S) COD AUSE T AS FIN	CHARGE	QTY CHARGE OLLOWING CLAIMS ARE E NOT FINAL CLAIM D ARE CURRENTLY IN PR UR R&S REPORT. PLEA	E BEING F ENIALS O OCESS, N	PROCESSE R PAYMEN EW INFOR	) ****** T DISPO MATION	******* SITIONS CANNOT H CTION OF	****** . THE E 3E ACCE	OPS CODI PTED TO	****** ES IDEN' MODIFY	***** TIFY TI THE C: MESSA(	HE LAI GES
SERVICE I FROM ****** THE EXPLANAT REASONS WHY UNTIL THE CI THAT CORRESP DOE, JAKE 0000000000 03/07/2011 DOE, JOE	TO TO TO TO TON OF PEND A CLAIM IS AIM FINALIZ COND TO THE T 4000230302	****** ING ST IN PRO ES AND EOPS C 011073 F	PROC ********** ATUS (EOP. CESS. BEC. APPEARS . ODES USED 000000000 42820	QTY ****** S) COD AUSE T AS FIN ON TH	CHARGE	QTY CHARGE OLLOWING CLAIMS ARE E NOT FINAL CLAIM D ARE CURRENTLY IN PR UR R&S REPORT. PLEA	E BEING F ENIALS O OCESS, N	PROCESSE R PAYMEN EW INFOR	) ****** T DISPO MATION LAST SE	******* SITIONS CANNOT H CTION OF	****** . THE E 3E ACCE	OPS CODI PTED TO	****** ES IDEN' MODIFY	***** TIFY TI THE C MESSA J	HE LAI GES
SERVICE E FROM ****** THE EXPLANAT REASONS WHY UNTIL THE CI THAT CORRESE DOE, JAKE 0000000000 03/07/2011 DOE, JOE 0000000000	DATES TO TO TION OF PEND A CLAIM IS AIM FINALIZI COND TO THE 1 4000230302 03/07/2011	****** ING ST IN PRO ES AND EOPS C 011073 F 011073	PROC ********** ATUS (EOP. CESS. BEC. APPEARS . ODES USED 000000000 42820	QTY ****** S) COD AUSE T AS FIN ON TH	CHARGE CHARG	QTY CHARGE OLLOWING CLAIMS ARE E NOT FINAL CLAIM D ARE CURRENTLY IN PR UR R&S REPORT. PLEA 2222222	E BEING F ENIALS O OCESS, N	PROCESSE R PAYMEN EW INFOR	) ****** T DISPO MATION LAST SE	******* SITIONS CANNOT H CTION OH	****** . THE E 3E ACCE	OPS CODI PTED TO	****** ES IDEN' MODIFY FOR THE	***** TIFY TI THE C MESSA J	HE LAI GES
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## 6.1.6.15 ASC R&S Report Example: Claims in Process R&S Report

				CN Remitta	& Healthcare ance and Stat e: 04/08/2011	us Repo	-							
	CSHCN P.O. B	ox 200855	Medicaid & M	Healthcare	e Partnershig	PO HOU	AS ASC PF BOX 95959 STON, TX 4) 555-55	5 75999-1	234					
	CSHCN 12357- Austin	/ Texas M B Riata T	corresponde ledicaid & H 'race Parkwa 8727-6422	Healthcare	e Partnership	NPI Tax Ben Rep	: 765432 /API: 09 onomy: 1 efit Code ort Seq. Number:	98765432 1110000 e: CSN Number:	0X					
											Page 9	Of		
PATIENT ACCT #	BER BEI		CSHCN #		L RECORD #	MEDIC	ARE #	EOPS	EOPS	EOPS	EOPS		DIAGÌ	IOSI
SERVICE DATES FROM TO T	OS PROC		LED CHARGE		LLOWED CHARGE	POS	PAID AM	T EOPS	EOPS	EOPS	EOPS	EOPS	MOD	МО
REASONS WHY A CLAIM IS IN	STATUS (	EOPS) CODI BECAUSE TI	ES LISTED A HESE CLAIMS	ARE NOT FI 5 ARE CURR	NAL CLAIM DE ENTLY IN PRO	NIALS C CESS, N	OR PAYMEN NEW INFOR	T DISPO	SITIONS CANNOT 1	. THE E BE ACCE	OPS COD PTED TO	ES IDEN' MODIFY	TIFY T THE C	LAI
THE EXPLANATION OF PENDING REASONS WHY A CLAIM IS IN UNTIL THE CLAIM FINALIZES	STATUS ( PROCESS. AND APPEA	EOPS) COD BECAUSE T RS AS FIN	ES LISTED A HESE CLAIMS ALIZED ON Y	ARE NOT FI 5 ARE CURR	NAL CLAIM DE ENTLY IN PRO	NIALS C CESS, N	OR PAYMEN NEW INFOR	T DISPO	SITIONS CANNOT 1	. THE E BE ACCE	OPS COD PTED TO	ES IDEN' MODIFY	TIFY T THE C	LAI
**************************************	STATUS ( PROCESS. AND APPEA	EOPS) COD BECAUSE T RS AS FIN	ES LISTED A HESE CLAIMS ALIZED ON Y	ARE NOT FI 5 ARE CURR YOUR R&S R	NAL CLAIM DE ENTLY IN PRO	NIALS C CESS, N	OR PAYMEN NEW INFOR	T DISPO	SITIONS CANNOT 1	. THE E BE ACCE	OPS COD PTED TO	ES IDEN' MODIFY	TIFY T THE C	LAIN
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APRIL 2025

REMITTANCE AND STATUS (R&S) REPORTS

Mail original claim to: CHECK / Toxas Modicaid & Healthcare Partnership P.O. Nox 200855 Austin, Texas 78702-0855 Mail all other correspondence to: CERCM / Toxas Modicaid & Healthcare Partnership 12357-B Riota Trace Partway Austin, Texas 78727-0422 (800) 568-2413 (800) 568-2413 CLAIM SPACE SCHORE TAK ID 987654321 *** AFFECTING PAYMENT THIS CYCLE *** MOUNT SUMMARY FOR CSHCN FOR TAX ID 987654321 *** AFFECTING PAYMENT THIS CYCLE *** MOUNT SUMMARY FOR CSHCN FOR TAX ID 987654321 *** AFFECTING PAYMENT THIS CYCLE *** MOUNT 1,659.46 SYSTEM PAYOUTS MANUAL PAYOUTS (REMITTED BY SEPARATE CRECK OR EFT) ANNOUNT PAID TO IRS FOR BACKUP WITHHOLDING ACCOUNTS RECEIVABLE RECOUPMENTS NAMOUNT STOPEED/VOIDED SYSTEM REISSUES CLAIM RELATED RETUNDS NOWTT ALL TO IRS FOR BACKUP WITHHOLDING ACCOUNTS RECEIVABLE RECOUPMENTS NAMOUNT PAID TO IRS FOR BACKUP WITHHOLDING ACCOUNTS RECEIVABLE RECOUPMENTS NAMOUNT REISSUES CLAIM RELATED RETUNDS NON-CLAIM RELATED RETUNDS HELD AMOUNT PAYMENT 1,659.46 L,659.46		Date: 04/08/2011		
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	HELD AMOUNT			
PENDING CLAIMS 24.989.66	PAYMENT AMOUNT	1,659.46	1,659.46	10,718.85
	PENDING CLAIMS	24,989.66		

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Texas Medicaid & Healthcare Partnership CSHCN Remittance and Status Report Date: 04/08/2011 Mail original claim to: TEXAS ASC PROVIDER CSHCN / Texas Medicaid & Healthcare Partnership PO BOX 959595 HOUSTON, TX 75999-1234 P.O. Box 200855 Austin, Texas 78720-0855 (214) 555-5555 Mail all other correspondence to: TPI: 7654321-02 CSHCN / Texas Medicaid & Healthcare Partnership NPI/API: 0987654321 12357-B Riata Trace Parkway Taxonomy: 111100000X Benefit Code: CSN Report Seq. Number: 13 Austin, Texas 78727-6422 (800) 568-2413 R&S Number: 1230000 Page 11 Of EXPLANATION OF BENEFITS CODES MESSAGES THE FOLLOWING ARE THE DESCRIPTIONS OF THE EOB CODES THAT APPEAR ON THIS REMITTANCE AND STATUS REPORT 00058 PROCEDURE PAYMENT DETERMINED BY PROGRAM/BENEFIT PLAN, LOCALITY/SPECIALTY, DATE OF SERVICE AND BILLED AMOUNT. 00129 PAYMENT REDUCED BY MEDICAL REVIEWER. 00149 PROCEDURE PAYMENT BASED ON PROGRAM/BENEFIT PLAN, DATE OF SERVICE, AND A MAXIMUM PAYMENT AMOUNT SET BY HCFA OR TDH. 00164 THESE SERVICES ARE NOT IN ACCORDANCE WITH MEDICAL POLICY. 00325 FOR INPATIENT SERVICES, PAID AMOUNT REDUCED BY 20% EFF 9/1/94. FOR OUT PATIENT SVCS, PAID AMOUNT REDUCED BY 17.3% EFF 9/1/99 OR 20% EFF 9/1/94-8/31/99. 00572 IT IS MANDATORY THAT AUTHORIZATION BE OBTAINED. DUE TO LACK OF APPROVAL, THE SERVICE IS NON-PAYABLE. 00954 THE AUTHORIZATION NUMBER USED ON THIS CLAIM IS NOT VALID FOR THE DATE OF SERVICE. 00958 THIS IS NOT A VALID PROCEDURE CODE AND OR MODIFIER FOR THIS DATE OF SERVICE. RESUBMIT WITH A VALID PROCEDURE CODE AND OR MODIFIER. 01147 PLEASE REFER TO OTHER EOB MESSAGES ASSIGNED TO THIS CLAIM FOR PAYMENT/DENIAL INFORMATION. 01170 THIS PAYMENT WAS REDUCED BY 1% IN ACCORDANCE WITH THE STATE'S SPENDING REDUCTION PLAN FOR CLAIMS WITH A DATE OF SERVICE ON OR AFTER SEPTEMBER 1, 2010. 01196 THIS PAYMENT WAS REDUCED BY 2% IN ACCORDANCE WITH THE STATE'S SPENDING REDUCTION PLAN FOR CLAIMS WITH A DATE OF SERVICE ON OR AFTER FEBRUARY 1, 2011. PCS SERVICES ARE REDUCED BY 1%.

THE FOLLOWING ARE THE DESCRIPTIONS OF THE EOP CODES THAT APPEAR ON THIS REMITTANCE AND STATUS REPORT

- 00103 OUR FILES INDICATE AN AUTHORIZATION INFORMATION MISMATCH.
- 00R01 THIS CLAIM IS SUSPENDED FOR POSSIBLE CUTBACK OR MANUAL PRICING REVIEW.

APRIL 2025

## 6.2 TMHP-CSHCN Services Program Contact Center

The TMHP-CSHCN Services Program Contact Center at 1-800-568-2413 is available Monday through Friday from 7 a.m. to 7 p.m., Central Time, and is the main point of contact for the CSHCN Services Program provider community.