TABLE OF CONTENTS

CSHCN SERVICES PROGRAM PROVIDER MANUAL

AUGUST 2025

TEXAS
Health and Human
Services

Table of Contents

Introduction

TMHP and HHSC Contact Information

Provider Enrollment and Responsibilities

Client Benefits and Eligibility

Prior Authorizations and Authorizations

Claims Filing, Third-Party Resources, and Reimbursement

Remittance and Status (R&S) Reports

Appeals and Administrative Review

Advanced Practice Registered Nurse (APRN [NP/CNS])

Ambulance

Augmentative Communication Devices (ACDs)

Blood Pressure Monitoring and Devices

Certified Registered Nurse Anesthetist (CRNA)

Certified Respiratory Care Practitioner (CRCP)

Dental

Diabetic Equipment and Supplies

Diagnostic Radiology Services

Durable Medical Equipment (DME)

Expendable Medical Supplies

Federally Qualified Health Centers (FQHC) and Rural Health Clinics (RHC)

Hearing Services

Home Health Services

Home Health (Skilled Nursing) Care

Hospice

Hospital

Laboratory Services

Medical Nutrition Services

Neurostimulators and Neuromuscular Stimulators

Orthotic and Prosthetic Devices

Outpatient Behavioral Health

Physical Medicine and Rehabilitation

Physician

Physician Assistant (PA)

Prescribed Pediatric Extended Care Centers

Radiation Therapy Services

Renal Dialysis

Respiratory Equipment and Supplies

Speech-Language Pathology (SLP) Services

Tele-communication Services

Transportation of Deceased Clients

Vision Services

TMHP Electronic Data Interchange (EDI)

Appendix A: Acronyms and Initialisms Dictionary