EDI Dial-up Connection to Be Discontinued May 1, 2013

Information posted March 29, 2013

Effective May 1, 2013, dial-up access to the TMHP electronic data interchange (EDI) service will be discontinued. To be able to continue submitting EDI claims, providers that currently use dial-up to connect to TMHP will need to upgrade their Internet service so that they can connect to TMHP’s virtual private network (VPN).

Connecting to TMHP’s VPN involves the following:

- An Internet connection to an Internet service provider (ISP)
- Installation of TMHP’s Cisco AnyConnect VPN Client

Detailed instructions on how to establish a VPN client connection to the TMHP Network are available in the updated TMHP EDI Connectivity Guide, which is available on this website.

For more information, call the TMHP EDI Help Desk at 1-888-863-3638.