New Web Page Helps Providers Access Computer-Based Training Courses

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TMHP has created a web page to simplify the process of accessing the computer-based training courses that are available on the TMHP Learning Management System (LMS).

The new Computer-Based Training (CBT) web page lists all of the CBT courses that TMHP makes available free of charge to all providers. The web page arranges the CBT titles by the programs they support. Each CBT title has a link to a description of the curriculum and a link to the CBT itself, which resides on the TMHP LMS. Clicking one of the View CBT Now links takes the provider to the LMS where, after the provider logs in, the CBT starts immediately.

The procedure that providers follow to access a CBT has changed to the following:

1. Click Provider Education in the left navigation panel of any provider web page. The Provider Education Home Page appears.
2. Click Computer-Based Training in the left navigation panel. The CBT web page appears.
3. Click View CBT Now in the same row as the name of the CBT that you want to view. The LMS appears in a new window.
4. Log in to an existing account or create a new account. New visitors to the LMS can take courses immediately after they register.

The selected CBT begins as soon as the login is complete.

Additional Improvement to Training Experience

TMHP is taking additional steps to make it easier for providers to get answers to their questions more quickly, including the following:

- TMHP has started to create single-topic “training snapshots” to provide quick training to answer specific needs. Currently, there is only one training snapshot, but more are planned.
- As CBT courses are revised, TMHP is converting many of them to a series of single-topic modules, which are selected from the Main Menu slide for the CBT course. The modular structure makes it easier for providers to get the specific training that they need.

Note: Even if a CBT course has not yet been converted to modules, providers can jump to a specific section after the course begins by clicking on the Outline tab and selecting a slide from the list that appears.