PERM Provider Education Webinars and Conference Calls Scheduled

Information posted June 12, 2014

**Note:** This article applies to claims submitted to TMHP for processing. For claims processed by a Medicaid managed care organization (MCO), providers must refer to the MCO for information about benefits, limitations, prior authorizations, and reimbursement.

To help educate providers about the federal fiscal year 2014 Payment Error Rate Measurement (PERM) review, the Centers for Medicare & Medicaid Services (CMS) is hosting provider education webinars and conference calls.

The information presented will include:

- The PERM process and provider responsibilities during a PERM review.
- Recent trends, frequent mistakes, and best practices.
- The Electronic Submission of Medical Documentation (esMD) program.

The following is a schedule of the webinars and conference calls:

<table>
<thead>
<tr>
<th>Date</th>
<th>Audio Link</th>
<th>Webinar Link</th>
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**Note:** Click on the appropriate audio link to access the call-in number, meeting ID, and access code for that date.

Presentations will be repeated for each session. Participants will have the opportunity to ask questions live through the conference lines, via the webinar, and through the dedicated PERM provider email address.

Participant call-in information is available on the CMS website and provider educational material (including the webinar slides, where available) is available on the Providers tab of the CMS PERM website.

The overall error rate is adversely affected when providers fail to provide complete documentation in response to PERM requests. Given this, providers are encouraged to use this opportunity learn about the PERM process.

Texas Medicaid appreciates all provider support of the PERM process. Providers are encouraged to monitor this website for additional PERM information for future publications.

For more information, call the TMHP Contact Center at 1-800-925-9126.