Providers Submitting Claims for Services That Require an Order or Referral Must Include the NPI of the Ordering/Referring Provider on the Claim

Information posted July 15, 2016

Effective immediately, providers submitting claims for services that require an order or referral must include the National Provider Identifier (NPI) of the ordering, prescribing, or referring (OPR) provider on the claim.

Federal regulation 42 CFR §455.440 indicates that a state Medicaid agency must require all claims for items and services that were ordered or referred to contain the NPI of the physician or other professional who ordered or referred such items or services.

Examples of items or services provided through traditional fee-for-service (FFS) Medicaid that require an order include, but are not limited to the following:

- Clinical or radiological laboratory services
- Home health agency services (skilled nursing, therapies, home health aide)
- Durable medical equipment (DME) and medical supplies
- Eyeglasses (frames and lenses)
- Hearing aids

There are currently no items or services provided through traditional FFS Medicaid that require a referral.

TMHP will monitor claims for compliance, but it will not edit or deny claims for non-compliance at this time. Providers will be notified when claims edits will be turned on and non-compliant claims will be denied.

Ordering/Referring Provider Enrollment

Federal regulation 42 CFR §455.410 indicates that a state Medicaid agency must require all ordering or referring physicians or other professionals providing services under the state plan or under a waiver of the plan to be enrolled as participating providers.

For providers whose only relationship with Texas Medicaid is to order or refer services to Texas Medicaid clients, TMHP has developed an abbreviated enrollment application titled “Texas Medicaid Provider Enrollment Application Ordering and Referring Providers Only” which providers can use to enroll as an OPR provider. The Texas Medicaid Provider Enrollment Application Ordering and Referring Providers Only application can be used by providers that order or refer services for Medicaid clients but do not wish to participate as a rendering (billing) provider under Medicaid.

Note: Providers that participate in Medicaid as a rendering or billing provider can use their existing NPI for orders and referrals. They do not need to submit the additional abbreviated application.

For more information, call the TMHP Contact Center at 1-800-925-9126.