

# Billing Policy Changes for Providers Required to Use EVV - Update

Information posted April 4, 2019

To confirm that a service visit occurred before payment of a claim, EVV relevant claims will be subject to the EVV claims matching process beginning September 1, 2019.

**This is an update to the March 15, 2019, policy.**

The EVV claims matching process supports claims submitted with a single date of service and claims submitted with a span of service dates. Providers must bill claims according to their payer's billing requirements.

To see all of the billing policy changes effective September 1, 2019, [click here](#).

For questions regarding your payer's billing guidelines, contact your payer.

For questions regarding this alert contact [HHSC EVV Operations](#).