

Banner Messages for the 07-22-2019 and 07-26-2019 Reports

This file contains abbreviated messages meant to provide timely notifications that affect all provider groups (physicians, dentists, and so forth). Additional current and historic information affecting the Medicaid, Medicaid Managed Care, and Children with Special Health Care Needs (CSHCN) Services Program provider community may be found in the earlier postings of these files in the TMHP banner library at www.tmhp.com.

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Total Messages (22)

1 (07/19/19 through 08/16/19) ***Attention All Providers*******

Beginning September 1, 2019, Electronic Data Interchange submitters must use the updated version of the Cisco AnyConnect VPN application to access the TMHP network.

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

For more information, call the EDI Help Desk at 1-888-863-3638.

2 (07/26/19 through 08/16/19) ***Attention All Medicaid Providers*******

Texas Medicaid will publish the semi-annual update of the Medicaid preferred drug list on July 25, 2019. The update is based on changes recommended at the January 2019 and April 2019 Texas Drug Utilization Review Board meetings. Drug list decisions from both meetings are available online.

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

3 (07/26/19 through 08/16/19) ***Attention All Medicaid Providers*******

On August 2, 2019, six new Electronic Visit Verification (EVV)-related computer-based training modules will become available on the TMHP Learning Management System. Each module will address a specific EVV topic.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

4 (07/27/19 through 08/16/19) ***Attention All Medicaid Providers*******

Effective July 2, 2019, for dates of service on or after October 1, 2018, Clinician-Administered Drugs procedure code J0606, Parsabiv, is no longer a benefit of Texas Medicaid.

Affected claims, if any, identified with dates of service on or after October 1, 2018, will deny as part of another service.

Providers are not required to appeal the claims unless they are denied for additional reasons after the claims reprocessing is complete.

For more information, call the TMHP Contact Center at 1-800-925-9126.

5 (07/12/19 through 08/02/19) ***Attention All Medicaid Providers*******

Effective for dates of service on or after August 1, 2019, some mobility aid benefits will change for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

6 (07/12/19 through 08/02/19) ***Attention All Medicaid Providers*******

Effective for dates of service on or after July 1, 2019, reimbursement rate changes and updates for some procedure codes that were presented at a public rate hearing on May 22, 2019, will be implemented.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

7 (07/12/19 through 08/02/19) ***Attention All Medicaid Providers*******

Beginning August 26, 2019, substance use disorder treatment providers that contract with the Health and Human Services Commission and use the Clinical Management for Behavioral Health Services (CMBHS) system can begin submitting prior authorization requests and claims for Medicaid fee-for-service clients directly to TMHP using the CMBHS system.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

8 (07/12/19 through 08/02/19) ***Attention All Medicaid Providers*******

The Texas Vendor Drug Program will revise the Makena clinical prior authorization criteria on August 1, 2019.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

9 (07/12/19 through 08/02/19) ***Attention All Medicaid Providers*******

TMHP will be conducting two webinars in August 2019 on Electronic Visit Verification (EVV) topics such as selecting a Health and Human Services Commission (HHSC)-approved EVV vendor, the EVV Provider Onboarding process, an introduction to the EVV Aggregator and EVV Portal, and submitting EVV claims.

A live webinar will be available on August 1, 2019, and a recording will be available on August 15, 2019. Both will include a live question and answer session after the presentation.

Registration details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

For more information, contact evv@tmhp.com.

10 (07/12/19 through 08/02/19) ***Attention All Medicaid Providers*******

Effective July 1, 2018, procedure code A4217 for saline will no longer require prior authorization within the allowable limit of ten per month. Affected claims with dates of service from July 1, 2018, through June 13, 2019, may be reprocessed.

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

11 (07/05/19 through 07/26/19) ***Attention All Medicaid Providers*******

There is an update to the article titled "Providers to Gain Access to Medicaid Client Eligibility and Medical and Dental Health Information Through My Account," which was published on the TMHP website May 31, 2019.

For more information, call the TMHP Contact Center at 1-800-925-9126.

12 (07/05/19 through 07/26/19) ***Attention All Medicaid Providers*******

Effective June 27, 2019, for dates of service on or after April 1, 2019, reimbursement rates for some Medicaid procedure codes will change.

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

13 (07/05/19 through 07/28/19) ***Attention All Medicaid Providers*******

The monthly Texas National Drug Codes to Healthcare Common Procedure Coding System Crosswalk is now available for clinician-administered drug processing.

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

14 (07/19/19 through 08/09/19) ***Attention Texas Health Steps Providers*******

Beginning August 1, 2019, TMHP will update the Texas Medicaid Provider Procedures Manual, Children's Services Handbook, Section 4.5.6, "Frequently Asked Questions About Dental Claims."

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

15 (07/19/19 through 08/09/19) ***Attention All CSHCN Services Program Providers*******

Effective for dates of service on or after August 1, 2019, reimbursement rates for some Children with Special Health Care Needs (CSHCN) Services Program procedure codes will change.

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

16 (07/05/19 through 07/26/19) ***Attention All CSHCN Services Program Providers*******

On June 27, 2019, TMHP implemented the second quarter 2019 Healthcare Common Procedure Coding System (HCPCS) additions, revisions, and discontinuations, which will be effective for dates of service on or after July 1, 2019.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

17 (07/19/19 through 08/09/19) ***Attention All Medicaid and CSHCN Services Program Providers*******

TMHP will perform extended system maintenance from 7:00 p.m., on Friday, August 23, 2019, until 11:59 p.m., on Sunday, August 25, 2019. All applications and functions will be unavailable during the system maintenance window with the exception of phone and fax operations for Texas Medicaid and the Children with Special Health Care Needs (CSHCN) Services Program.

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

18 (07/12/19 through 08/02/19) ***Attention All Medicaid and CSHCN Services Program Providers*******

There is a correction to the article titled "Reminder: Texas Health Steps and CSHCN Services Program Prior Authorization Requirements for Dental Anesthesia," which was published on the TMHP website on June 27, 2019. The correction is that the previous article did not provide enough clarification on the process dental providers should follow regarding prior authorizations for general anesthesia.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

19 (07/05/19 through 07/26/19) ***Attention All Medicaid and CSHCN Services Program Providers*******

Effective July 1, 2019, the third quarter 2019 National Correct Coding Initiative updates will be implemented for claims processed by TMHP for Texas Medicaid and the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

20 (07/05/19 through 07/26/19) ***Attention All Medicaid and CSHCN Services Program Providers*******

Reminder: Prior authorization is required for clients ages six and younger for all Level 4 sedation/general anesthesia services (procedure codes D9222, D9223, and procedure code 00170 with U3 modifier) performed in conjunction with dental therapeutic services.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

21 (07/05/19 through 07/26/19) ***Attention All Medicaid and CSHCN Services Program Providers*******

Reminder: Prior authorization appeal requests for prior authorizations that are denied by the TMHP Prior Authorization department, including denied resubmissions by TMHP because there was no new or additional information resubmitted for reconsideration, may file an administrative appeal to the Texas Health and Human Services Commission or an administrative review to the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

22 (07/05/19 through 07/26/19) ***Attention Family Planning Program Providers*******

The Texas Health and Human Services Commission Family Planning Program computer-based training has been updated and will be available July 16, 2019, on the TMHP Learning Management System (LMS) website.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.