

Clarification Regarding Provider Enrollment Requesting Copies of Social Security Cards

Information posted March 13, 2020

***Note:** Texas Medicaid managed care organizations (MCOs) must provide all medically necessary, Medicaid-covered services to eligible clients. Administrative procedures such as prior authorization, pre-certification, referrals, and claims/encounter data filing may differ from traditional Medicaid (fee-for-service) and from MCO to MCO. Providers should contact the client's specific MCO for details.*

Effective October 1, 2019, if any discrepancies are identified between the Social Security number (SSN) listed on an enrollment application and any associated Texas Provider Identifiers (TPIs) for an enrolling provider, that provider must provide a copy of his or her Social Security card to confirm his or her identity.

Using the Social Security card copy, TMHP will update the provider's record accordingly.

Federal law allows TMHP to:

- Collect SSNs to establish the identity of persons affected by its programs (42 USC 405(c)(2)(C)(i)).
- Collect the SSN of each person with an ownership or control interest (42 USC 1320a-3(a)(1)(B)).

This information is used to check for providers who may be on the Texas Health and Human Services (HHS) Office of the Inspector General (OIG) List of Excluded Providers and the U.S. General Services Administration Excluded Parties List System.

For more information, call the TMHP Contact Center at 800-925-9126.