Correction to ‘COVID-19 Guidance: Targeted Case Management Through Remote Delivery’

Information posted April 24, 2020

**Note:** Texas Medicaid managed care organizations (MCOs) must provide all medically necessary, Medicaid-covered services to eligible clients. Administrative procedures such as prior authorization, pre-certification, referrals, and claims/encounter data filing may differ from traditional Medicaid (fee-for-service) and from MCO to MCO. Providers should contact the client’s specific MCO for details.

This is a correction to the article titled, “COVID-19 Guidance: Targeted Case Management Through Remote Delivery,” which was posted on this website on April 1, 2020.

Case management may be delivered through synchronous audio-visual technologies or telephone (audio-only). For Mental Health Targeted Case Management and Targeted Case Management for Early Childhood Intervention (ECI), providers should bill procedure code T1017 using the 95 modifier to indicate that remote delivery occurred. For case management providers in other programs, utilize existing billing codes and modifiers along with the 95 modifier to indicate that remote delivery occurred.

More information for providers related to COVID-19 can be found here.

For more information, call the TMHP Contact Center at 800-925-9126.