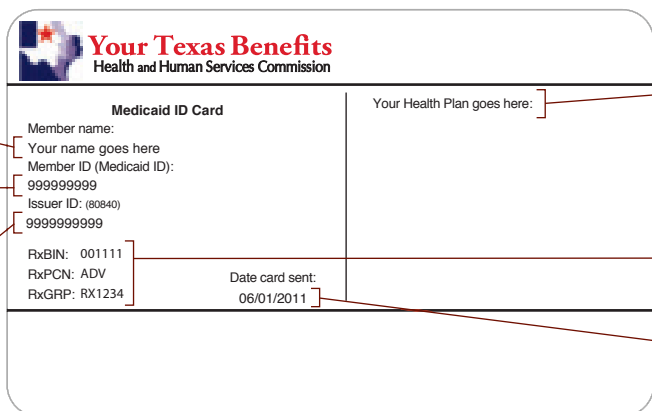


Your Texas Benefits Medicaid Card

- Take this card when you go to a Medicaid doctor, dentist, or drug store.
- Carry and protect the card just like your driver's license or a credit card.
- Each person who gets Medicaid gets a card. For example, if you have 3 people in your home who get Medicaid, there should be 3 cards – one for each person.
- If you lose the card, call 1-855-827-3748. The number is free to call.
- The sample below tells you more about what's on the front and back of your card:



Your Texas Benefits
Health and Human Services Commission

Medicaid ID Card

Member name:
Your name goes here

Member ID (Medicaid ID):
999999999

Issuer ID: (80840)
9999999999

RxBIN: 001111
RxPCN: ADV
RxGRP: RX1234

Date card sent:
06/01/2011

Your Health Plan goes here:

This is where your name appears.

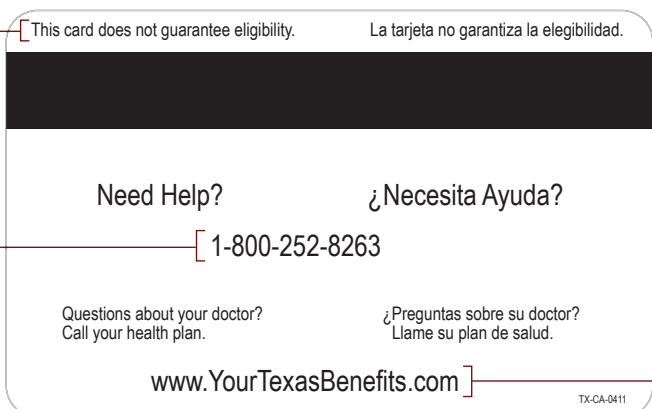
This is your Medicaid ID number.

This is HHSC's agency ID number. Doctors and other providers need this number.

If you have a health plan, its name and phone number will be listed here. Call this number if you have questions about your doctor or services.

Drug stores use these numbers.

This is the date your card was sent to you.



This card does not guarantee eligibility. La tarjeta no garantiza la elegibilidad.

Need Help? ¿Necesita Ayuda?

1-800-252-8263

Questions about your doctor? Call your health plan. ¿Preguntas sobre su doctor? Llame su plan de salud.

www.YourTexasBenefits.com

TX-CA-0411

This message is for doctors and other providers. This means they need to make sure you are still in the Medicaid program.

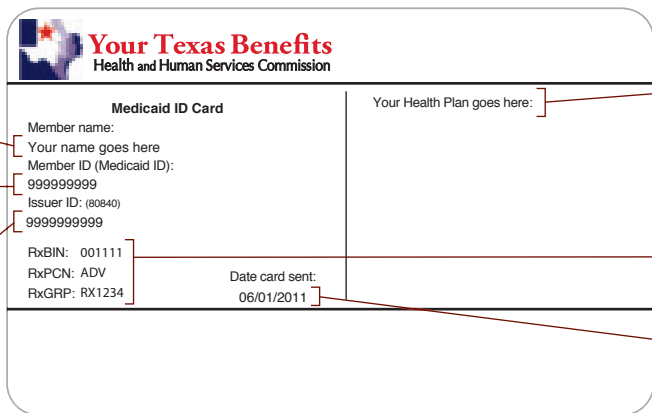
Call this number if you need help using this card.

This is a magnetic strip your doctor can swipe (like a credit card) to get your Medicaid ID number.

Go to this website to learn more about this card.

Your Texas Benefits Medicaid card – Your new Medicaid ID

- The Your Texas Benefits Medicaid card takes the place of the paper Medicaid ID (Form 3087) you've been getting in the mail each month. July will be the last month you will get the paper form.
- Each person who gets Medicaid gets a card. For example, if you have 3 people in your home who get Medicaid, there should be 3 cards – one for each person.
- Take this card when you go to a Medicaid doctor, dentist, or drug store.
- Carry and protect the card just like your driver's license or a credit card.
- If you lose the card, call 1-855-827-3748. The number is free to call.
- The sample below tells you more about what's on the front and back of your card:



Your Texas Benefits
Health and Human Services Commission

Medicaid ID Card

Member name:
Your name goes here

Member ID (Medicaid ID):
999999999

Issuer ID: (80840)
999999999

RxBIN: 001111
RxPCN: ADV
RxGRP: RX1234

Date card sent:
06/01/2011

Your Health Plan goes here:

This is where your name appears.

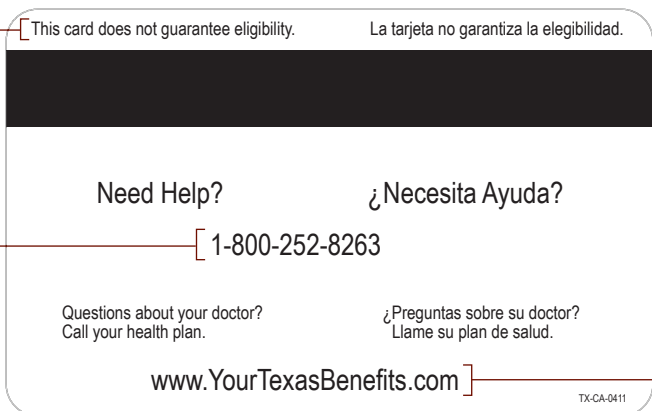
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Questions about your doctor?
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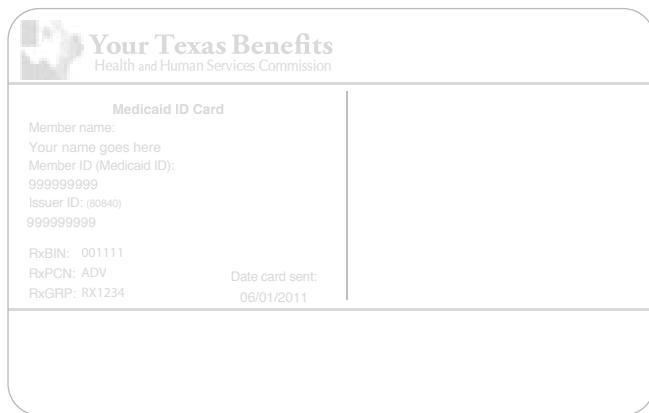
TEXAS

Health and Human
Services Commission

**Here is your new Your Texas Benefits Medicaid card.
Aquí está su nueva tarjeta de beneficios de
Medicaid *Your Texas Benefits*.**

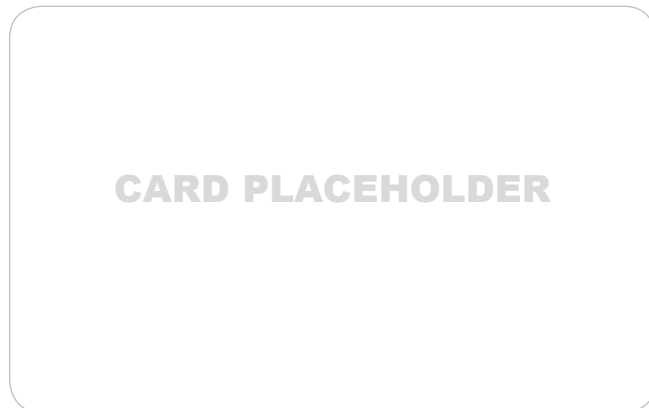
Do not throw away any card on this page.

Take your card with you when you go to a Medicaid doctor, dentist, or drug store.



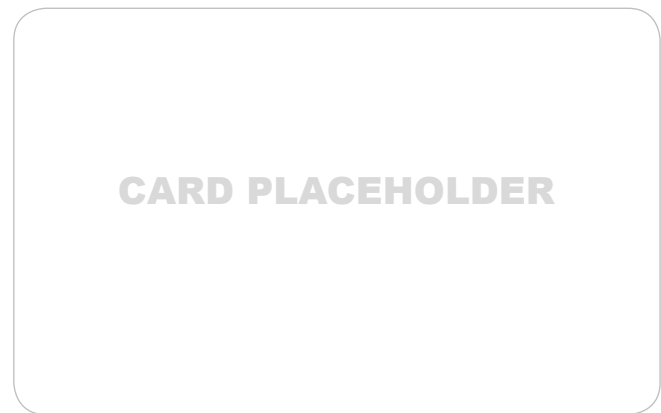
You can learn more about this card at www.YourTexasBenefits.com.

If you have questions about this card, call **1-855-827-3748** (toll-free).



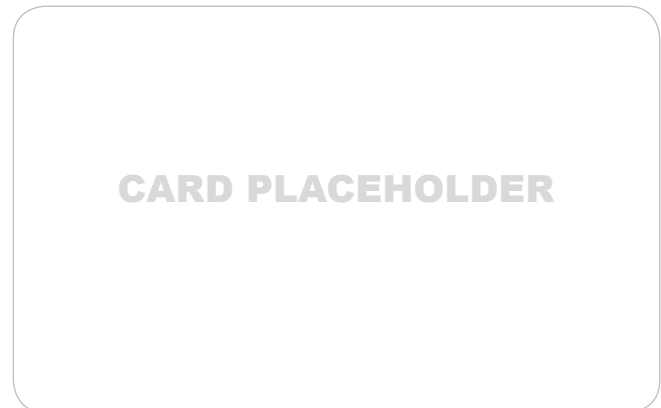
No tire ninguna de las tarjetas en esta página.

Lleve su tarjeta con usted cuando vaya a un doctor, dentista o farmacia de Medicaid.



Para más información sobre esta tarjeta vaya a www.YourTexasBenefits.com.

Si tiene preguntas sobre esta tarjeta, llame gratis al **1-855-827-3748**.



Where to get help

All numbers are free to call. If you are deaf, hard of hearing, or speech impaired, you can call any number by calling **7-1-1** or **1-800-735-2989**.

- Get help with the Your Texas Benefits Medicaid card: **1-855-827-3748**
- Find a Medicaid doctor. Or learn more about Medicaid services: **1-800-335-8957**
- Find a Texas Health Steps doctor, dentist, case manager, or other Medicaid provider for someone age 20 or younger: **1-877-847-8377**
- Set up a ride to the doctor, dentist, or drug store. Or get gas money for your trip: **1-877-633-8747**
- Get help with Medicaid health plans for STAR, STAR+PLUS, or PCCM: **1-866-566-8989**
- Get help with non-Medicaid insurance: **1-800-846-7307**
- Find out about services you can get in your area: **2-1-1** (pick a language and then pick option 1)
- Report waste, fraud, or abuse of benefits: **1-800-436-6184**
- Complaints about Medicaid services: **1-866-566-8989**

To learn more about how Medicaid will be sharing your health information, call Texas Medicaid at **1-877-518-0899** or visit **www.TMHP.com** and click on "Clients/English." You also can tell us you do not want your Medicaid health records sent to doctors and other approved Medicaid providers.

Dónde obtener ayuda

Las llamadas a todos los números de teléfono son gratis. Si es sordo, tiene problemas para oír o para hablar, llame a cualquier número de teléfono usando el **7-1-1** ó **1-800-735-2989**.

- Obtenga ayuda con la tarjeta de beneficios de Medicaid Your Texas Benefits: **1-855-827-3748**
- Para encontrar un doctor de Medicaid o para más información sobre servicios de Medicaid: **1-800-335-8957**
- Para encontrar un doctor, dentista, administrador de casos u otro proveedor del programa Pasos Sanos de Tejas de Medicaid para alguien de 20 años de edad o menor: **1-877-847-8377**
- Coordine un viaje al doctor, dentista o farmacia o consiga dinero para gasolina para ir a su cita: **1-877-633-8747**
- Obtenga ayuda con los planes de seguro médico de Medicaid de STAR, STAR + PLUS, o PCCM: **1-866-566- 8989**
- Para obtener ayuda con otro plan de seguro médico que no es Medicaid: **1-800-846-7307**
- Para más información sobre los servicios que puede recibir en su área: **2-1-1** (escoja un idioma y luego oprima el 1)
- Para denunciar abuso, malgasto y fraude de beneficios: **1-800-436-6184**
- Quejas sobre servicios de Medicaid: **1-866-566-8989**

Para más información sobre cómo Medicaid enviará su información médica, llame a Medicaid de Texas al **1-877-518-0899** o visite **www.TMHP.com** y haga clic en "Clients/Español". También puede decirnos que no quiere que le enviemos sus datos médicos a doctores y a otros proveedores aprobados por Medicaid.